

Pre - Bid Clarification

S. No.	Query Raised by	Document	Clause No. And Existing Provision	Clarification Required	Suggested Text for the Amendment	Rationale for the Clarification or Amendment	Clarification/Amendment by NMRC
1	Unique Media Services	RFP	4.6	Payment terms on monthly basis	We propose to have 15 days terms from the date of invoice and challan submissions.	Clear payment timelines as the suggested one has no clear timelines.	Not Agreed , Payment will be on monthly basis
2		RFP	5.4	Warranty	Warranty period to be applicable as per original/Equipment Manufacturers	Since the requirement of the tender is a genuine brand of cartridge, Unique Media being authorised representative of HP, would request you to add the timelines and conditions of warranty based on Original Equipment Manufacturers/Brand.	No Change , Warranty to be fulfilled by bidder.
3		RFP	4.1	Eligibility Criteria	The values mentioned are for a specific period of One contract, Please clarify the timeline of the contract.	Since the contract period of this tender is 1 year, the bidder should have supplied the item within one year of the contract.	Not Agreed , No Change
4		RFP	4.1	Eligibility Criteria	Mentioned value of one single Contract is on higher side	The estimated contract value is INR 82 lacs, it may not be possible for any client to give said value in one full year and we would request to keep Qualification criteria for one client supply value for period of one year 50% of the estimated contract value of NMRC.	Not Agreed , No Change
5		RFP	4.1	Eligibility Criteria	Instead of One/Two/Three Clients for a period of one year	Our clients may not have central purchase system like NMRC and hence they provide decentralised orders. The sum of the total orders value for same client shall be qualification criterion.	Not Agreed , No Change
6		RFP	4.2.1	Information of Technical and Financial Proposal	Entire term mentioned 4 years	Please clarify the term of Contract -1 Year or 4 Years	One Year (Clarified in Data sheet Point no. 3), No Change

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7	Total Solutions		Refurbished cartridges category: Will the cartridges be under exchange			Yes, Used Refurbished will be under exchange with new refurbished.
8			MOQ will be there or not.			As per usage.
9			Manpower support mentioned needs to support on printer service also or not?			Already clarified in Pre- Bid meeting.
10			Part bidding is allowed or we need to quote for all items.			Not allowed
11			In case of consortium , can the consortium entities raise invoice on their separate entity names.			Yes
	Pioneer Enterprises (I)		Please confirm that being an MSME registered entity we are exempt from depositing the required Security Money Deposit /EMD of Rs.83,478/- as stated in the Tender Document.			Exemption will be given for MSME on Government notification.

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