

NOIDA METRO RAIL CORPORATION
Pre-Bid Meeting Queries & its Reply/Clarification

Sub:- Tender for Engagement of Agency for providing free E-Rickshaw services to Metro commuters for seamless connectivity between Sec – 51 Metro Station (NMRC) and Sector – 52 Metro Station (DMRC) through dedicated pathway/cartway

Ref: - E-Tender No - NMRC/Free_E-Rickshaw/147/2021

Reg: - Reply/Clarifications/Amendment of Queries received in Pre-Bid Meeting held on 12.04.2021

Sl. No	Query raised by	Documents	Clarification Required	Clause No. and existing Provision of RFP	Clarification/Amendment by NMRC
1.	Queries received through E-mail from M/s Sun Run Motors	Not Mentioned	We request the exemption on submitting the solvency certificate from a Nationalised/Scheduled Bank	Section – 4:- Eligibility, Evaluation and selection Process, Clause No. 4.1 (c) – The Bidder should submit the solvency certificate issued by Nationalized/ Scheduled bank (issued within a period of minimum six months) and it should be not less than Rs. 50.00 lacs (Rupees Fifty lacs Only).	The Bidder should submit the solvency certificate issued by Nationalized/ Scheduled bank (issued within a period of minimum six months) and it should be not less than Rs. 50.00 lacs (Rupees Fifty lacs Only) or Exemption in submission of solvency certificate can be given if bidder company is a Government approved MSME Micro enterprises and certificate in this regard to be submitted.
2.		Not Mentioned	We request the exemption on Security Deposit/Performance Security	Section – 4:- Eligibility, Evaluation and selection Process, Clause 4.6.2 - Interest Free Security Deposit / Performance Security - The Licensee shall pay Interest Free Security Deposit / Performance Security to NMRC equivalent to 10% of the total contract/work value. The IFSD/Performance Security can be deposited in the form of BG/DD/FDR in favor of NMRC Ltd. The performance security must be submitted to NMRC within 10 days after submission of LOA and deploy the sufficient number of E-Rickshaws for the service within one week after submission of performance security or as per date notified by NMRC.	The Licensee shall pay Interest Free Security Deposit / Performance Security to NMRC equivalent to 3% of the total contract/work value . The IFSD/Performance Security can be deposited in the form of BG/DD/FDR in favor of NMRC Ltd. The performance security must be submitted to NMRC within 10 days after submission of LOA and deploy the sufficient number of E-Rickshaws for the service within one week after submission of performance security or as per date notified by NMRC.
3.		Not Mentioned	Please let us know what the NMRC charges will be	Section – 2 :- Terms of Reference, Clause No. 2.2.4 :- The operator shall make own arrangements for	No Change in RFP Condition. Please refer Clause no. 2.2.4, Section - 2 (Terms of Reference).


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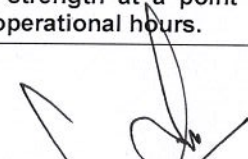
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			towards the parking and electricity usage. We will need this information to compute our cost.	lubricants / battery charger, batteries etc., and all other maintenance works as applicable necessary for the operation of the fleet. E-Rickshaw parking facility and Charging facility shall also be managed by the Operator company, however alternatively NMRC can also provide the spaces (other than Sec – 51 Metro Station) as per feasibility for develop parking and charging facility by the operator at their own cost and risk and same will be on chargeable basis.	
4		Not Mentioned	Please let us know the specifics of the display standees, posters, stickers, or pamphlets that the Operator is expected to erect and install. We will need this information to compute our cost.	Section – 2 :- Terms of Reference, Clause No. 2.4.3 :- NMRC shall allow the Operator to erect (backlit) display standees in the earmarked area for easy identification of E-Rickshaws services by the Metro commuters.	No Change in RFP Condition. Please refer Clause no. 2.4.3, Section - 2 (Terms of Reference).
5		Not Mentioned	Will the drivers and staff members of the Operator company on duty at Sector 51 NMRC station have access to NMRC station toilets?		No. Drivers and staff members can use any public utility in the nearby areas.
6		Not mentioned	Since the place of this E Rickshaw service is Noida, UP. Would the Operator company be expected to follow UP Government's labour and other required laws and rules?	Section 5: General Conditions of Contract (GCC) Clause No. 5.10 (e) :- Licensee shall bear all salaries, wages, bonuses, payroll taxes or accruals including gratuity, superannuating, pension and provident fund contributions, contributions to worker's compensations funds and employees state insurance and other taxes and charges and all fringe and employee benefits including statutory contributions in respect of such personnel employed/deployed by the Licensee and these personnel shall at no point of time be construed	No Change in RFP, However, In Metros, Central Rules are applicable.

				to be employees of NMRC and the Licensee shall be solely responsible for compliance with all applicable labour laws which shall include all liabilities of the Provident Fund Act, ESI Act, Workmen's compensation Act, Minimum Wages Act and other Labour Welfare Act etc. in respect of its personnel. The Licensee shall indemnify NMRC from any claims that may arise in connection with above.	
7.	Not Mentioned	Uttar Pradesh Government does not yet allow E Rickshaws to be registered under the name of a company. We have been continuing to follow up with the Noida RTO office. They have been waiting to have clarification from their Lucknow office. We would need NMRC's help in getting the approval from the RTO office to register the E Rickshaws in the company's name.	Section – 2 :- Terms of Reference, Clause No. 2.2.8 :- Each E-Rickshaw shall be registered individually with appropriate Transport Authority, if required.	No Change in RFP Condition. Please refer Clause no. 2.2.8 of , Section - 2 (Terms of Reference)	
8	Not Mentioned	Rickshaws may be taken out for short maintenances such as tyre punctures, battery replacement, etc.		This can be allowed but for maximum 20 to 30 minutes time period only and for 10% to 20% of total fleet strength at a point of time during E-rickshaw operational hours.	


(Rajan Prakash)
DGM/Finance


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