



# **NOIDA METRO RAIL CORPORATION (NMRC) LIMITED**

**REQUEST FOR PROPOSAL (RFP)**

**CAMC for BSL Make VRF System installed at 21 Stations and RS Depot  
for NMRC network for 01 Year**

***Tender No.: NMRC/E&M/CAMC/BSL/VRF/2025/407***

**July 2025**

**Issued by:**

**Noida Metro Rail Corporation (NMRC) Limited  
Block-III, 3<sup>rd</sup> Floor,  
Ganga Shopping Complex, Sector-29, Noida -201301,  
District Gautam Budh Nagar, Uttar Pradesh, India**

## Disclaimer

This Request for Proposal (RFP) Document for **“CAMC for BSL Make VRF System installed at 21 Stations and RS Depot for NMRC network for 01 Year”** contains brief information about the scope of work and selection process for the Bidder (‘the Contractor’ or ‘the Tenderer’). The purpose of the Document is to provide the Bidder with information to assist the formulation of their Bidding Documents.

While all efforts have been made to ensure the accuracy of information contained in this RFP Document, this Document does not purport to contain all the information required by the Bidder. The Bidder should conduct their own independent assessment, investigations and analysis and should check the reliability, accuracy and completeness of the information at their end and obtain independent advice from relevant sources as required before submission of their Bids. Noida Metro Rail Corporation Ltd. (“NMRC” or “the Corporation” or “the Employer”) or any of its employees or advisors shall incur no liability under any law, statute, rules or regulations as to the accuracy or completeness of the RFP Document.

NMRC reserves the right to change any or all conditions/information set in this RFP Document by way of revision, deletion, updating or annulment through issuance of appropriate addendum as NMRC may deem fit without assigning any reason thereof.

NMRC reserves the right to accept or reject any or all Bids without giving any reasons thereof. NMRC will not entertain or be liable for any claim for costs and expenses in relation to the preparation of the Bids to be submitted in terms of this RFP Document.

## Glossary

- a) **“Addendum / Amendment”** means any written amendment / addendum /corrigendum to this RFP, from time to time issued by NMRC to the prospective Bidder
- b) **“Agreement”** means the Contract Agreement to be executed between NMRC and the Selected Bidder
- c) **“Applicable Laws”** means all the laws including local, state, national or other laws, brought into force and effect by Govt. of India, State Governments, local bodies, statutory agencies and any other, and rules / regulations / notifications issued by them from time to time. It also include judgments, decrees, injunctions, writs and orders of any court or judicial authority as may be in force and effected from time to time
- d) **“Bidder”** or **“Tenderer”** means any entity which is a sole proprietorship firm, a partnership firm or a company, in title and assigns which is submitting its bid pursuant to RFP Documents
- e) **“Bid Due Date”** means Bid Submission end date and time given in the tender
- f) **“Earnest Money Deposit (EMD)”** means the refundable amount to be submitted by the Bidder along with RFP documents to NMRC
- g) **“NMRC”** means Noida Metro Rail Corporation Limited (or “Corporation” or “Employer”)
- h) **“Party”** means Contractor or Corporation (together they are called **“Parties”**)
- i) **“Performance Bank Guarantee / Security Deposit”** means interest free amount to be deposited by the Contractor with NMRC as per terms and conditions of Contract Agreement as a security against the performance of the Contract agreement
- j) **“Permits”** shall mean and include all applicable statutory, environmental or regulatory Contracts, authorization, permits, consents, approvals, registrations and franchises from concerned authorities
- k) **“Re. or Rs. or INR”** means Indian Rupee
- l) **“Revenue Operations Date (ROD)”** means the date of operation of Metro
- m) **“Selected Bidder”** means the bidder who has been selected by NMRC, pursuant to the bidding process for award of Contract
- n) **“CAMC”** means Comprehensive annual maintenance contract

The words and expressions beginning with capital letters and defined in this document shall, unless repugnant to the context, have the meaning ascribed thereto hereinabove.

## Data Sheet

1	Name of the Bid	CAMC for BSL Make VRF System installed at 21 Stations and RS Depot for NMRC network for 01 Year
2	Approximate Cost of Work	INR 49,70,844.00 (including GST)
3	Time-period of contract	One (1) year
4	Method of selection	Single Bid
5	Bid Processing Fee	INR 5900/- (including GST) (INR Five Thousand Nine Hundred only) through RTGS/NEFT only payable in favour of Noida Metro Rail Corporation Limited
6	Earnest Money Deposit (EMD)	INR 99,417/- (including GST) (INR Ninety Nine Thousand Four Hundred Seventeen only)
7	Financial Bid to be submitted together with Technical Bid	Yes
8	Name of the Corporation's official for addressing queries and clarifications	<b>ED/HOD/NMRC</b> <b>Noida Metro Rail Corporation (NMRC) Limited</b> <b>Block-III, 3rd Floor, Ganga Shopping Complex, Sector-29, Noida -201301</b> <b>District Gautam Buddha Nagar, Uttar Pradesh</b> <b>Email: nmrcjgmelectrical@gmail.com</b>
9	Bid Validity Period	180 days
10	Bid Language	English
11	Bid Currency	INR
12	<b>Schedule of Bidding Process</b>	
	Head	Key Dates
	Uploading of Bid	30.07.2025
	Pre-bid Meeting	06.08.2025, 16:00 hrs (IST)
	Last date of submission of Queries	13.08.2025
	Last date of issuing amendment/clarifications,if any	20.08.2025
	Last Date of Bid Submission	29.08.2025, 12:00 hrs (IST)
	Date of Technical Bid Opening	29.08.2025, 16:00 hrs. (IST)
13	Consortium/JV to be allowed	No
14	Account details	<b>For Bid Processing Fee &amp; EMD</b> State Bank of India (04077) – Sector 18, Noida Gautam Budh Nagar, Uttar Pradesh -201301 IFSC Code: SBIN0004077 <b>A/c No. 37707840592</b> <b>Noida Metro Rail Corporation Ltd.</b>

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## 1. Section 1: General Information

### 1.1 Background

- a) Noida and Greater Noida are being developed as the satellite towns to New Delhi and more and more people from Delhi and other areas are shifting to these towns in search of fresh air, greenery and better infrastructure. There is a need of providing an efficient, reliable and comfortable transportation system for the population intending to settle in these towns and also the public coming to these areas for education, service and business.
- b) Noida Metro Rail Corporation limited is a Special Purpose Vehicle (SPV) formed by Noida and Greater Noida Authorities for planning and executing urban transport projects in Noida, Greater Noida regions. The Corporation desires to provide a world-class Public Transportation System with state-of-the-art technology. As such, the overarching criterion for setting up of the Corporation is to help create an efficient, safe, reliable, economical and affordable public transport system.
- c) An elevated metro line between Noida and Greater Noida is already in operation for providing an efficient, reliable and comfortable transportation system for the population intending to settle in these towns and also the public coming to these areas for education, service and business.
- d) This is a Single Tender in which only Original Equipment Manufacturer i.e. M/s Blue Star Ltd. (BSL) for the designated work, who fulfils all the requirements laid down in this document can participate.
- e) In this regard, the Corporation now invites the interested Bidder to submit the proposal as per provision of this RFP Document.
- f) The successful Bidder will provide the services as described in Section: 2 Terms of Reference and Section 6: Technical Specifications.

### 1.2 About Metro Locations

The metro corridor is 29.7 km long and is known as Noida Greater Noida Metro Rail Corridor. It comprises 21 metro stations starting from Sector 51 in Noida and ends up at Depot Station in Greater Noida. The map is in Appendix 1: Metro Alignment

### 1.3 Communication

All communications should be addressed to -  
**ED/HOD**

Noida Metro Rail Corporation (NMRC) Limited  
Block-III, 3rd Floor, Ganga Shopping Complex, Sector-29, Noida -201301  
District Gautam Budh Nagar, Uttar Pradesh  
Email: [nmrcjgmelectrical@gmail.com](mailto:nmrcjgmelectrical@gmail.com),

## **2. Section 2: Terms of Reference**

### **2.1 Objective**

Execution of *CAMC for BSL Make VRF System installed at 21 Stations and RS Depot for NMRC network for 01 Year*. The Tenderer is to carry out their self-assessment in respect of their capacity in terms of manpower, maintenance, machine, spare parts and finance. The Bidder should be able to take up additional similar work at short notice. Similarly the scope of work may also be reduced on account of poor performance and contractor shall have no right for any claims due to reduction in scope of work.

### **2.2 General**

The works shall be done in accordance with Employer's Requirements and the other requirements of the Contract. The work shall be executed to the highest standards available using proven up-to-date good Engineering practices. Tenders are called from the electrical contractor having valid contractor license.

### **2.3 Scope of Works**

The work for "CAMC for BSL Make VRF System installed at 21 Stations and RS Depot for NMRC network for 01 Year" shall be executed as mentioned in 'Technical Specifications & Employer's requirement' with suitable uniformed trained technician, Consumables, spare parts, modern equipment & machinery etc. All activities to be carried out as per the Schedule of work given in 'Bill of Quantity', as per 'Special conditions of contracts' and as other terms & conditions of tender documents. **The bidder shall take over the assets on "AS IS WHERE IS BASIS".**

Other miscellaneous items shall be as per instructions of engineer in charge.

***It is to be noted:***

- a) The contractor shall plan & execute the work in such a way that the work proceeds smoothly to the satisfaction of engineer.
- b) The Contractor shall attend regular coordination meetings convened by the employer / engineer for interface and adhere to the decisions taken in the meeting.
- c) Access will be provided to the staff appointed by the contractor for carrying out their works and bringing materials and Equipments at site. However, the security of materials and Equipments brought at the site will be the responsibility of the Contractor.
- d) The Contractor shall take all necessary precautions to ensure safety of the staff, adjoining structures, materials & equipments and the work in progress as per the directions of engineer-in-charge.
- e) Manpower (Electrician & Helper) shall be deployed as specified in the tender documents. They shall be adequately qualified & shall be authorized to carry out the Electrical Work. All the staff to be deployed after giving the safety training and police verification. Only



authorized staff of contractor having proper identity card shall be permitted to enter in metro stations and RS depot for execution of work and maintenance of VRF system.

- f) All incidental arrangements for safe transport of Material, machine, tools etc. shall be the responsibility of the contractor. All expenditure to be incurred in this connection shall be borne by contractor.
- g) Log book detailing work carried out by Contractor with mentioning date, details of work completed, and complaints if any etc. will be maintained and signed both by NMRC and contractor officials.
- h) The rate quoted by the Bidder will include maintenance of outdoor including indoor items such as cassette units, High wall units, AHUs and any instrument connected/interlinked/assist the outdoor units.
- i) This comprehensive contract includes replacement of any faulty spares like compressors, starting capacitors, running capacitors, relays, Thermostats, Fan Capacitors, Fan Motors, Selector switches, power contractors, control contractors, external time switch units provided for specific time running of AC's, PCBs, Thermostatic Expansion valves (TXV) , EXV, Rewinding of motors, providing ball bearing of motors, fan blades, electronic control circuitry, remote control units, drain motor, etc at contractor's cost including gas charging and complete repair and maintenance of their related voltage stabilizers, attending all complaints and breakdowns of all types of air conditioners.
- j) Defective spares compressors/condensers are to be replaced with new compressors/condensers and repairing of the old compressors is not permitted. Whenever new compressors/condensers are used, the contractor has to produce the original invoice and warranty card of the new compressor/condenser at the discretion of NMRC E/I. The compressor/condenser being replaced should match with the original star rating of the air conditioner. Other spares are also to be replaced with new.
- k) In case of discrepancy among Standard codes of Practice, Technical Specifications and provision in sub-clauses in this NIT, the order of precedence will be as below:
  - Provision in NIT/BOQ
  - Technical Specifications
  - Standard Code of Practice

## **2.4 Tenure**

This contract will be valid for one year or up to the extended period as decided mutually by the Contractor & Engineer after approval of the Competent Authority based on the performance and it's evaluation by the corporation as per SCC clause 11.8.

### 3. Section 3: Instructions to Bidder

#### 3.1 General instructions

- a) The tenderer will submit only one bid in the same tendering process. The tenderer who submits or participates in, more than one bid will cause all of the proposals in which the tenderer has participated to be disqualified. No tenderer can be a sub-contractor while submitting a bid individually in the same bidding process. A tenderer, if acting in the capacity of subcontractor in any bid, may participate in more than one bid, but only in that capacity.
- b) The Bidder will initiate, and actively pursue and involve itself in all investigations and enquiries, Corporation feedbacks, information, convening of and attendance at meetings, and in any other activities as are or may be necessary for producing high quality work as per the requirements.
- c) The Bidder will carry out the services in compliance with the provisions of this Agreement. Any and all changes necessary to ensure that the Bidder's documents conform to the intent and purpose set out in the Agreement, shall be made at the Bidder's own expense. The Bidder represents that it is a professional and experienced company, and hereby agrees to bear full responsibility for the correctness and technical merit of the services performed.
- d) The Bidder will be evaluated on the basis of the Evaluation Criteria specified in this document. Bidder will be deemed to have understood and agreed that no explanation or justification for any aspect of the Selection Process will be given and that NMRC's decisions are without any right of appeal whatsoever.
- e) Any entity which has been barred by the Central/State Government in India or by any entity controlled by them, from participating in any project, and the bar subsists as on the date of Bid, would not be eligible to submit an e - Bid.
- f) The Bidder is encouraged to inform themselves fully about the assignment and the local conditions before submitting the e-Bid by paying a visit to the Corporation and/or by sending written queries to NMRC before the last date for receiving queries/clarifications.
- g) NMRC shall not be liable for any omission, mistake or error on the part of the Bidder in respect of any of the above or on account of any matter or thing arising out of or concerning or relating to e-Bid or the Selection Process, including any error or mistake therein or in any information or data given by NMRC.
- h) The currency for the purpose of the Proposal shall be the Indian Rupee (INR).
- i) Tenderer will not have a conflict of interest. Tenderer found to have a conflict of interest shall be disqualified. Tenderer shall be considered to have a conflict of interest with one or more parties in this bidding process, if:
  - i. A tenderer has been engaged by the Employer to provide consulting services for the preparation related to procurement or implementation of the project;
  - ii. A tenderer is any associates/affiliates (inclusive of parent firms) mentioned in subparagraph above; or
  - iii. A tenderer lends, or temporarily seconds its personnel to firms or organizations which are engaged in consulting services for the preparation related to procurement for an implementation of the project, if the personnel would be involved in any capacity on the same project.

#### 3.2 Cost of Bid Document / Tender processing Fee

- a) The tenderer will bear all costs associated with the preparation and submission of its e-Bid and Noida Metro Rail Corporation Ltd. ("NMRC" or "the Corporation"), will in no case be responsible or liable for these costs, regardless of the conduct or outcome of the e-Bid process.

- b) This tender document is available on the web site <http://etender.up.nic.in> or on NMRC website ([www.nmrcnoida.com](http://www.nmrcnoida.com)) to enable the tenderer to view, download the e-Bid document and submit e-Bid online up to the last date and time mentioned in e-Tender notice/e-tender document against this e-Tender. The tenderer shall have to pay cost of bid document/ e- Tender processing fee of as mentioned in **Data Sheet** through RTGS/NEFT only payable in **favour of “Noida Metro Rail Corporation Limited”** in the A/c No. mentioned in **Data Sheet**. The scanned copy of RTGS/NEFT receipt with transaction Id certified by the same bank must be enclosed along with the e-Bid. This cost of bid document/ e-Tender processing fee as mentioned in **Data Sheet** will be non-refundable. Tender without cost of bid document/ e-Tender processing fee in the prescribed form, will not be accepted.
- c) Conditional Bid shall be rejected outright & shall not be considered.

### **3.3 Acknowledgement by Bidder**

It shall be deemed that by submitting the e-Bid, the Bidder has:

- a) Made a complete and careful examination of the e-Bid;
- b) Received all relevant information requested from NMRC;
- c) Acknowledged and accepted the risk of inadequacy, error or mistake in the information provided in the e-Bid or furnished by or on behalf of NMRC;
- d) Satisfied itself about all matters, things and information, necessary and required for submitting an informed Application and performance of all of its obligations there under;
- e) Acknowledged that it does not have a Conflict of Interest; and
- f) Agreed to be bound by the undertaking provided by it under and in terms hereof.

### **3.4 Availability of Bid Document**

This Bid document is available on the web site <http://etender.up.nic.in> or on Noida Metro website [www.nmrcnoida.com](http://www.nmrcnoida.com) to enable the Bidder to view, download the e-Bid document and submit e-Bid online up to the last date and time mentioned in e-Bidder notice/ e-Bid document. The Bidder's shall have to pay e-Bid document fee and EMD as mentioned in Data sheet through RTGS/ NEFT on addresses given in data sheet. The scanned copy of RTGS/ NEFT with transaction ID certified by the same bank must be enclosed along with the e-Bid. This e-Bid document fee will be non-refundable. Bid without Bid fee in the prescribe form will not be accepted.

### **3.5 Clarifications of e-Bid**

- a) During evaluation of e-Bid, NMRC may, at its discretion, ask the Bidder for a clarification of his/her e-Bid. The request for clarification shall be in writing.
- b) Any queries or request for additional information concerning this RFP shall be submitted in writing or by fax and e-mail to the **ED/HOD, NMRC only before or during Pre-Bid Meeting** held at NMRC. The envelopes / communication shall clearly bear the following identification / title: **"Queries/ Request for Additional Information: RFP for CAMC for BSL Make VRF System installed at 21 Stations and RS Depot for NMRC network for 01 Year"**. The responses will be posted to all such queries on the official Website [www.nmrcnoida.com](http://www.nmrcnoida.com).

NMRC reserves the right not to respond to any questions or provide any clarifications, in its sole discretion, and nothing in this Clause shall be taken or read as compelling or requiring NMRC to respond to any question or to provide any clarification.

- c) A pre- submission meeting shall be called on the date mentioned in **Data Sheet** at NMRC Office. Any change corresponding to date, if any, shall be communicated to the Bidder vide NMRC/ e-Tendering website.
- d) In case the Bidder seeks for any queries, he shall send letter or e-mail to the correspondence address given in Data Sheet.
- e) However, NMRC shall not entertain any correspondence from the Bidder during the period of e-Bid opening to selection of the successful Bidder. Any wrong practice shall be dealt under Fraud and Corrupt Practices.
- f) The Tenderer is advised to visit and examine the Site of Works and its surroundings and obtain for himself on his own responsibility all information that may be necessary for preparing the Tender and entering into a contract for the proposed work. The costs of visiting the Site shall be borne by the Tenderer. It shall be deemed that the Contractor has undertaken a visit to the Site of Works and is aware of the site conditions prior to the submission of the tender documents.
- g) The Tenderer and any of his personnel will be granted permission by the Employer to enter upon his premises and lands for the purpose of such inspection, but only upon the express condition that the Tenderer, and his personnel, will release and indemnify the Employer and his personnel from and against all liability in respect thereof and will be responsible for death or personal injury, loss of or damage to property and any other loss, damage, costs and expenses incurred as a result of the inspection.

### **3.6 Amendment of e-Bid Document**

- a) At any time prior to the deadline for submission of e-Bid, NMRC may, for any reason, whether at its own in interactive or in response to a clarification requested by a prospective Bidder, modify the e-Bid document by amendments. Such amendments shall be uploaded on the e- procurement website <http://etender.up.nic.in> or NMRC's website [www.nmrcnoida.com](http://www.nmrcnoida.com). The relevant clauses of the e-Bid document shall be treated as amended accordingly.
- b) It shall be the sole responsibility of the prospective Bidder to check the web site <http://etender.up.nic.in> or NMRC's website [www.nmrcnoida.com](http://www.nmrcnoida.com) from time to time for any amendment in the e-Bid documents. In case of failure to get the amendments, if any, NMRC shall not be responsible for it.
- c) In order to allow prospective e-Bid a reasonable time to take the amendment into account in preparing their e-Bid, NMRC, at the discretion, may extend the deadline for the submission of e-Bid. Such extensions shall be uploaded on the e-procurement website <http://etender.up.nic.in> or NMRC's website [www.nmrcnoida.com](http://www.nmrcnoida.com).

### **3.7 Preparation and submission of Bids**

#### **3.7.1 Language of e-Bid**

The e-Bid prepared by the Bidder, as well as all correspondence and documents relating to the e-Bid exchanged by the Bidder and NMRC shall be written in English language. Only English numerals shall be used in the e-Bid. The correspondence and documents in any other language must be accompanied by transcripts verified by the Embassy of Home Country or equivalent Documents constituting the e-Bid

#### **3.7.2 Documents constituting the e-Bid**

The e-Bid prepared by the Bidder will comprise the following components:

##### **3.7.2.1 Technical e-Bid-** Technical e-Bid will comprise of

- a. Fee details** - Details of Bid processing fee and prescribed EMD
- b. Eligibility details-** Includes copies of required documents in PDF format justifying that the Bidder is qualified to perform the contract if his/her bid is accepted and the Bidder has financial & technical capability necessary to perform the contract and meets the criteria outlined in the Qualification requirement and technical specification and fulfil all the conditions of the contract.
- c. Technical Evaluation** - Details of all documents needed for Technical evaluation as mentioned in this RFP.

##### **3.7.2.2 Financial e-Bid**

**Price bid** –Bill of Quantities in XLS format to be filled in after downloading from the e- Procurement website for this e-tender. There shall be a single quote.

#### **3.7.3 Documents Establishing Bidder's Qualification**

- a.** The Bidder will furnish, as part of its technical e-Bid, documents establishing the Bidder's qualification to perform the contract if its e-Bid is accepted. The documentary evidence should be submitted by the Bidder electronically in the PDF format.
- b.** The documentary evidence of Bidder's qualification to perform the contract if its e-Bid is accepted shall be as per qualification requirements specified in e-Bid document.

#### **3.7.4 E-Bid form**

The Bidder will complete the e-Bid form and the appropriate price schedule/BOQ furnished in the e-Bid document.

#### **3.7.5 E-Bid Currency**

Prices shall be quoted in Indian Rupees only.

### **3.7.6 Formats and Signing of e-Bid**

- a. The Bidder will prepare one electronic copy of the **technical e-Bid and financial e-Bid separately**.
- b. The e-Bid document shall be digitally signed, at the time of uploading, by the Bidder or a person or persons duly authorized to bind the Bidder to the contract. The later authorization shall be indicated by a scanned copy of written power-of attorney accompanying the e-Bid. All the pages/documents of the e-Bid that are to be uploaded shall be digitally signed by the person authorized to sign the e-Bid.
- c. Bidder should provide all the information as per the RFP and in the specified formats. NMRC reserves the rights to reject any proposal that is not in the specified formats.
- d. In case the Bidder intends to provide additional information for which specified space in the given format is not sufficient, it can be furnished in duly stamped and signed PDFs.

### **3.7.7 Deadline for submission of e-Bid**

E-Bid (Technical and financial) must be submitted by the Bidder at e-procurement website <http://etender.up.nic.in> not later than the time specified on the prescribed date (as the server time displayed in the e-procurement website). NMRC may, at its discretion, extend this deadline for submission of e-Bid by amending the e-Bid document, in which case all rights and obligations of NMRC and Bidder previously subject to the deadline will thereafter be subject to the deadline as extended.

### **3.7.8 Submission of e-Bid**

- a) The bid submission module of e-procurement website <http://etender.up.nic.in> enables the Bidder to submit the e-Bid online in response to this e-Bid published by NMRC.
- b) Bid submission can be done only from the bid submission start date and time till the bid submission end date and time given in the e-Bid. Bidder should start the bid submission process well in advance so that they can submit their e-Bid in time.
- c) The Bidder should submit their e-Bid considering the server time displayed in the e-procurement website. This server time is the time by which the e-Bid submission activity will be allowed till the permissible time on the last/end date of submission indicated in the e-Bid schedule.
- d) Once the e-Bid submission date and time is over, the Bidder cannot submit their e-Bid. For delay in submission of e-Bid due to any reasons, the Bidder will only be held responsible.

### **3.7.9 The Bidder have to follow the following instructions for submission of their e-Bid:**

- a) For participating in e-Bid through the e-Bidding system it is necessary for the Bidder to be the registered users of the e-procurement website <http://etender.up.nic.in>. The Bidder must obtain a user login Id and password by registering themselves with U.P. Electronics Corporation Ltd., Lucknow, if they have not done so previously for registration.
- b) In addition to the normal registration, the Bidder has to register with his/her digital signature certificate (DSC) in the e-Bidding system and subsequently he/she will be allowed to carry out his/her e-Bid submission activities. Registering the digital signature certificate (DSC) is a one-time activity. Before proceeding to register his/her DSC, the Bidder should first log on to the e-Bidding system using the user login option on the home page with the login Id and password with which he/she has registered.

For successful registration of DSC on e-procurement website <http://etender.up.nic.in> the Bidder must ensure that he/she should possess class-2/class-3 DSC issued by any certifying authorities approved by controller of certifying authorities, Government of India, as the e-procurement website <http://etender.up.nic.in> is presently accepting DSC issued by these authorities only. The Bidder can obtain user login Id and perform DSC registration exercise given above even before the e-Bid submission date starts. NMRC shall not be held responsible if the Bidder tries to submit his/her e-Bid at the moment before end date of submission but could not submit due to DSC registration problem.

- c) The Bidder can search for active Bids through "search active tenders" link, select a Bid in which he/she is interested in and then move it to 'My Tenders' folder using the options available in the e-Bid submission menu. After selecting and the Bid, for which the Bidder intends to e-Bid, from "My tenders" folder, the Bidder can place his/her e-Bid by clicking "pay offline" option available at the end of the view Bid details form. Before this, the Bidder should download the e-Bid document and price schedule/bill of quantity (BOQ) and study them carefully. The Bidder should keep all the documents ready as per the requirements of e-Bid document in the PDF format except the price schedule /bill of quantity (BOQ) which should be in the XLS format (excel sheet).
- d) After clicking the 'pay offline' option, the Bidder will be redirected to terms and conditions page. The Bidder should read the terms & conditions before proceeding to fill in the Bid fee and EMD offline payment details. After entering and saving the Bid fee and EMD details form so that "bid document preparation and submission" window appears to upload the documents as per technical (fee details, qualification details, e-Bid form and technical specification details) and financial (e-Bid form and price schedule/BOQ) schedules/packets given in the Bid details. The details of the RTGS/NEFT should tally with the details available in the scanned copy and the date entered during e-Bid submission time otherwise the e-Bid submitted will not be accepted.
- e) Next the Bidder should upload the technical e-Bid documents for fee details (e-Bid fee and EMD), Qualification details. Before uploading, the Bidder has to select the relevant digital signature certificate. He may be prompted to enter the digital signature certificate password, if necessary. For uploading, the Bidder should click "browse" button against each document label in technical and financial schedules/packets and then upload the relevant PDF/XLS files already prepared and stored in the Bidder's computer. The required documents for each document label of technical ( fee details, qualification details, e-Bid form and technical specification details) and financial ( e-Bid form and price schedule/BOQ) schedules/packets can be clubbed together to make single different files for each label.
- f) The Bidder should click "Encrypt" next for successfully encrypting and uploading of required documents. during the above process, the e-Bid document are digitally signed using the DSC of the Bidder and then the documents are encrypted/locked electronically with the DSC's of the bid openers to ensure that the e-Bid documents are protected, stored and opened by concerned bid openers only.
- g) After successful submission of e-Bid document, a page giving the summary of e-Bid submission will be displayed confirming end of e-Bid submission process. The Bidder can take a printout of the bid summary using the "print" option available in the window as an acknowledgement for future reference.
- h) NMRC reserves the right to cancel any or all e-Bid without assigning any reason.

### **3.8 Late e-Bid**

- a) Bid received by NMRC after the specified time on the Bid Due Date shall not be eligible for consideration and shall be summarily rejected.
- b) The server time indicated in the bid management window on the e- procurement website <http://etender.up.nic.in> will be the time by which the e-Bid submission activity will be allowed till the permissible date and time scheduled in the e-Bid.
- c) Once the e-Bid submission date and time is over, the Bidder cannot submit his/her e-Bid. Bidder has to start the bid submission well in advance so that the submission process passes off smoothly. The Bidder will only be held responsible if his/her e-Bid is not submitted in time due to any of his/her problems/faults, for whatsoever reason, during e-Bid submission process.

### **3.9 Withdrawal and resubmission of e-Bid**

- a) At any point of time, a Bidder can withdraw his/her e-Bid submitted online before the bid submission end date and time. For withdrawing the Bidder should first log in using his/her login id and password and subsequently by his/her digital signature certificate on the e-procurement website <http://etender.up.nic.in>. The Bidder should then select "My bids" option in the bid submission menu. The page listing all the bids submitted by the Bidder will be displayed. Click "View" to see the details of the bid to be withdrawn. After selecting the "bid withdrawal" option the Bidder has to click "Yes" to the message "Do you want to withdraw this bid?" displayed in the bid information window for the selected bid. The Bidder also has to enter the bid withdrawing reasons and upload the letter giving the reasons for withdrawing before clicking the "Submit" button. The Bidder has to confirm again by pressing "OK" button before finally withdrawing his/her selected e-Bid.
- b) No e-Bid may be withdrawn in the interval between the deadline for submission of e-Bid and the expiration of period of e- bid validity. Withdrawal of an e-Bid during this interval may result in the forfeiting of Bidder's e-Bid security.
- c) The Bidder can re-submit his/her e-Bid as when required till the e-Bid submission end date and time. The e-Bid submitted earlier will be replaced by the new one. The payment made by the Bidder earlier will be used for revised e-Bid and the new e-Bid submission summary generated after the successful submission of the revised e-Bid will be considered for evaluation purposes. For resubmission, the Bidder should first log in using his/her login Id and password and subsequently by his/her digital signature certificate on the e-procurement website <http://etender.up.nic.in>. The Bidder should then select "My bids" option in the bid submission menu. The page listing all the bids submitted by the Bidder will be displayed. Click "View" to see the detail of the e-Bid to be resubmitted. After selecting the "bid resubmission" option, click "Encrypt & upload" to upload the revised e-Bid documents.
- d) The Bidder can submit their revised e-Bid as many times as possible by uploading their e- Bid documents within the scheduled date & time for submission of e-Bid.
- e) No e-Bid can be resubmitted subsequently after the deadline for submission of e-Bid.



### 3.10 NMRC's right to accept any e-Bid and to reject any or all e-Bid:

- a) Notwithstanding anything contained in this e-Bid, NMRC reserves the right to accept or reject any Bid and to annul the Selection Process and reject all Bids, at any time without any liability or any obligation for such acceptance, rejection or annulment, and without assigning any reasons thereof.
- b) NMRC reserves the right to reject any Bid if:
  - At any time, a material misrepresentation is made or uncovered, or
  - The Bidder does not provide, within the time specified by NMRC, the supplemental information sought by NMRC for evaluation of the e-Bid.
- c) Such misrepresentation/ improper response may lead to the disqualification of the Bidder. If such disqualification /rejection occurs after the e-Bid have been opened and the highest ranking Bidder gets disqualified / rejected, then the NMRC reserves the right to consider the next best Bidder, or take any other measure as may be deemed fit in the sole discretion of NMRC, including annulment of the Selection Process.

### 3.11 Period of validity of e-Bid

- a) e- Bid shall remain valid for 180 days after the date of e-Bid opening prescribed by NMRC. An e- Bid valid for a shorter period shall be rejected by NMRC as non-responsive.
- b) In exceptional circumstances, NMRC may solicit the Bidder's consent to an extension of the period of e-Bid validity. The request and the response thereto shall be made in writing.

### 3.12 Correspondence with the Bidder

- a) Save and except as provided in this e-Bid, NMRC shall not entertain any correspondence with any Bidder or its Technical Partners in relation to acceptance or rejection of any e-Bid.
- b) No Bidder or its Technical Partners shall contact NMRC on any matter relating to his e-Bid from the time of Bid opening to the time contract is awarded.
- c) Any effort by the Bidder or by its Technical Partners to influence NMRC in the Bid evaluation, Bid comparison or contract award decisions, may result in the rejection of his Bid.

### 3.13 Earnest money deposit (EMD)

- a) The tenderer will furnish, as part of its e-Bid, an e-Bid security/ EMD as stated in Data Sheet in form of RTGS/NEFT only in favour **Noida Metro Rail Corporation Limited** in the A/c No. mentioned in **Data Sheet**. The scanned copy of RTGS/NEFT receipt of Security/ EMD with transaction Id certified by the same bank must be enclosed along with the e-Bid. Tender without Earnest Money in the prescribed form, will not be accepted.
- b) Any e-Bid not secured in accordance with above shall be treated as non-responsive and rejected by NMRC.
- c) Unsuccessful Bidder's EMD will be returned within 45 days of opening of the Price Bid in case of Conclusion or discharge of the tender through written request.

- d) No interest will be paid by the Employer on the Earnest Money Deposit.
- e) The successful Bidder's e-Bid EMD will be adjusted with Performance Bank Guarantee, if applicable, to be submitted by the Bidder upon signing the contract.
- f) The EMD may be forfeited:
  - i. If Bidder
    - a) withdraws its e-Bid during the period of e-Bid validity specified by the Bidder on the e-bid form; or
    - b) does not accept the correction of errors or
    - c) Modifies its e-Bid price during the period of e-Bid validity specified by the Bidder on the form.
  - ii. In case of a successful Bidder, if the Bidder fails to sign the contract with the Corporation.

### **3.14 Opening and Evaluation of Bids**

#### **3.14.1 Opening of Bid by NMRC**

- a) NMRC will open all technical e-Bid, in the presence of Bidder's representatives who choose to attend on the prescribed date of opening at NMRC Office. The Bidder's representatives who are present shall submit the letter to NMRC on the letter head of the company stating that the representative (name) is authorized to attend the meeting (Please note – The representative is required to carry a copy during pre-bid and other related meetings as well). He / She shall sign a register evidencing their attendance at NMRC. In the event of the specified date e-Bid opening being declared a holiday for the Corporation, the e -bids shall be opened at the appointed time and place on the next working day.
- b) The Bidder who is participating in e-Bid should ensure that the RTGS/NEFT of Bid Processing Fee and EMD must be submitted in the prescribed account of NMRC within the duration (strictly within opening & closing date and time of individual e-Bid) of the work as mentioned in Bid notice, otherwise, in any case, e-Bid shall be rejected.
- c) The Bidder names and the presence or absence of requisite e-Bid security and such other details as NMRC at its discretion may consider appropriate, will be announced at the opening.

#### **3.14.2 Correction of Errors**

- a) Financial Bid determined to be responsive will be checked by NMRC for any arithmetic errors. Where there is a discrepancy between the rate quoted in the Financial Bid, in figures and in words, the amount in words will prevail over the amounts in figures, to the extent of such discrepancy.
- b) The amount stated in the Financial Bid will be adjusted by NMRC in accordance with the above procedure for the correction of errors and shall be considered as binding upon the Bidder. If the Bidder does not accept the corrected quoted rate of e-Bid, his e-Bid will be rejected, and his Bid Security shall be liable for forfeiture.

#### **3.14.3 Examination of e-Bid document**

The NMRC will examine the e-Bid to determine if:

- a) They are complete;
- b) They meet all the conditions of the contract;
- c) The required e-Bid Processing fee, EMD and other required documents have been furnished;
- d) The documents have been properly digitally signed; and
- e) The e-Bid are in order.

Any e-Bid or e-Bid not fulfilling these above requirements shall be rejected.

#### **3.14.4 Contacting NMRC**

- a) No Bidder will contact NMRC on any matter relating to his/her e-Bid, from the time of the e-Bid opening to the time the contract is awarded. If the Bidder wishes to bring additional information to the notice of NMRC, he/she can do so in writing.
- b) Any effort by a Bidder to influence NMRC in its decisions on e-Bid evaluation, e-bid comparison or contract award may result in rejection of the Bidder's e-Bid.
- c) In the event of any information furnished by the Bidder is found false or fabricated, the minimum punishment shall be debarring /blacklisting from Noida Metro works and legal proceeding can also be initiated. EMD of such Bidder will be forfeited.

#### **3.14.5 Confidentiality**

- a) Information relating to the examination, clarification, evaluation, and recommendation for the Bidder will not be disclosed to any person who is not officially concerned with the process or is not a retained professional advisor advising NMRC in relation to or matters arising out of, or concerning the Bidding Process. Any effort by a Bidder to exert undue or unfair influence in the process of examination, clarification, evaluation and comparison of Proposal shall result in outright rejection of the offer, made by the said Bidder.
- b) NMRC shall treat all information, submitted as part of Bid, in confidence and shall require all those who have access to such material to treat the same in confidence. NMRC may not divulge any such information unless it is directed to do so by any statutory entity that has the power under law to require its disclosure or is to enforce or assert any right or privilege of the statutory entity and/ or NMRC or as may be required by law or in connection with any legal process.

### **3.15 Award of Contract**

#### **3.15.1 Award Criteria**

- a) NMRC will award the contract as per evaluation criteria stated in the RFP Document.
- b) NMRC will award the contract to the successful Bidder whose bid has been determined to be responsive to all the conditions of the contract and meeting the eligibility requirement of the bidding document.

#### **3.15.2 Notice of Award (NOA)**

- a) Prior to the expiration of the period of e-Bid validity, NMRC will notify the successful Bidder in writing, by letter/e-mail/fax, that its e-Bid has been accepted.
- b) The acceptance of NOA will constitute the formation of the contract.

### **3.15.3 Signing of contract**

At the same time as NMRC notifies the successful Bidder that its e-Bid has been accepted, the successful Bidder will have to sign the contract agreement with relevant document as mentioned in the RFP. The agreement draft along with other related terms and conditions will be same as furnished in this e-Bid. Any refusal will not be allowed. The Bidder need not download and submit in hard copies of these documents.

### **3.15.4 NMRC's right to accept any e-Bid and to reject any or all e-Bid**

NMRC reserves the right to accept or reject any e-Bid, and to annul the e-Bid process and reject e- Bid at any time prior to contract award, without thereby incurring any liability to the affected tenderer.

## 4. Section 4: Qualification, Evaluation and Selection Process

### 4.1 Eligibility Criteria

The Bidder's competence and capability is proposed to be established by the following parameters. The Bidder should meet all the criteria given in this section.

- a. **The Single tender for this contract will be considered only from Original Equipment Manufacturer i.e. M/s Blue Star Limited for the performance of whole contract.**
- b. The Bidder should not have been blacklisted/ banned/ declared ineligible for corrupt and fraudulent practices by the Government of India/ any State Government/ Government Agency and Supreme court and contracts have been terminated/ foreclosed by any company / department due to non- fulfilment of Contractual obligation in last 5 (five) financial years.
- c. **The Bidder will also furnish the following documentary proof (as per eligibility criteria):**
  - i. For above criteria 4.1 a
    - PAN certificate as per legal entity
    - GST Certificate as per legal entity
  - ii. For above criteria 4.1 b
    - All the forms attached with the RFP with valid supporting documents.

### 4.2 Personnel

The tenderer will submit - Form 8: Undertaking pertaining to Personnel, a staffing schedule, and Form 9 containing the names, qualifications, professional experience and corporate affiliation of all proposed management personnel (above the level of shift supervisor) and specialists for this work. The submission shall include a provisional management structure and organisation chart showing areas of responsibility, relative seniorities and lines of reporting. The proposed staffing plan shall be in conformity with the following:

#### ➤ **RESOURCES PROPOSED FOR THE PROJECT – PERSONNEL MINIMUM ORGANISATION STRUCTURE REQUIRED**

The figures indicated below are the minimum number of Personnel required to attend the failures/maintenance which are to be deployed as per the minimum level of qualification/experience of site staff is given as follows:

<b>S. No.</b>	<b>Designation of Project Personnel</b>	<b>Minimum qualification</b>	<b>Minimum Requirement</b>	<b>Relevant minimum years of experience</b>
1	Project Manager	Degree in Electrical/Mechanical Engineering or equivalent	1	5
2	Supervisor	Diploma in Electrical/Mechanical Engineering or equivalent	2	5
3	Technician	ITI (Electrician/Mechanical/ RAC)	4+1*	AS PER SITE REQUIREMENT
* One technician will be at the discretion of NMRC for any E&M activity including VRF system at any station or Depot of NGN Metro corridor.				

**Notes:**

- I. The contractor shall deploy resources as per the above-mentioned minimum requirement and also confirm to deploy manpower over and above the minimum numbers indicated above, if the work requires so.
- II. The performance of project personnel deployed will be evaluated periodically by Employer during the contract period. In case the performance of any of the project personnel is not satisfactory, the Contractor shall replace them with good personnel immediately as per directions of the Engineer.

### **4.3 Compliance with Technical Specifications**

The Bidder must comply with the stipulated technical specifications as mentioned in the tender documents.

### **4.4 Information of the Technical and Financial Proposal**

- a) The Bidder satisfying technical and financial eligibility criteria shall be considered as technically and financially qualified.
- b) The financial proposal of only technically qualified Bidder will be opened for evaluation.
- c) The Bidder with the lowest quoted price for the RFP for CAMC for BSL Make VRF System installed at 21 Stations and RS Depot for NMRC network for 01 Year in the financial quote shall be selected for the award of contract.

## **4.5 Selection of Bidder**

- a) NMRC shall award the Contract to the bidder, if tender has been determined to be substantially responsive and compliant to the requirements contained in the Tender Documents.
- b) Prior to the expiry of the period of bid validity, NMRC will notify the successful bidder in writing through Notice of Award (NOA), that his bid has been accepted.
- c) The NOA would be sent in duplicate to the successful bidder, who will return one copy to NMRC duly acknowledged, signed and stamped by the authorized signatory of the bidder, as an unconditional acceptance of the NOA, within 10 (ten) days from the date of issue of NOA.
- d) No correspondence will be entertained by NMRC from the unsuccessful bidder.

## **4.6 Notice of Award and Execution of Contract Agreement**

- a) NMRC will notify the Successful Bidder by a NOA that its bid has been accepted.
- b) The Selected Bidder will, within 10 (ten) days of the receipt of the NOA, sign and return the duplicate copy of the NOA in acknowledgement thereof along with letter of acceptance of NOA. In the event, the duplicate copy of the NOA duly signed by the Selected Bidder and letter of acceptance of NOA is not received by the stipulated date, NMRC may, unless it consents to extension of time for submission thereof, appropriate the Bid Security of such Bidder as mutually agreed genuine pre-estimated loss and damage suffered by NMRC on account of failure of the Selected Bidder to acknowledge the NOA
- c) The Successful Bidder will execute the Contract Agreement within 45 (Forty Five) days of the letter of acceptance of NOA or such extended period as may be decided by the Corporation.
- d) Failure of the Successful Bidder to comply with the requirement of acknowledgement of NOA shall constitute sufficient grounds for the annulment of the NOA, and forfeiture of the bid security.
- e) The Employer reserves the right to increase or decrease the quantity up to 25% of the quantity offered by the successful tenderer. The bidder is bound to accept the increase or decrease in the tendered quantity up to 25% under this clause without any change in unit price.
- f) In case the variation in individual items or the group of items as stipulated above, is more than 25% on plus side, the rate for the varied quantity beyond 25% shall be negotiated between the NMRC and the Contractor and mutually agreed rates arrived at before actual execution of the extra quantity. In case the contractor executes the extra quantity without written approval of the NMRC with specific instructions to execute pending the finalization of rates, the payment shall be made at contract rate only. In the event of disagreement, the Engineer shall fix such rates of price as are, in his opinion appropriate and shall notify the Contractor accordingly, with a copy to the Employer. Until such time as rates or prices are agreed or fixed, the Engineer shall determine provisional rates or prices to enable on account payments to the Contractor. Alternatively, in the event of disagreement, the Contractor shall have no

claim to execute extra quantities/new items and the Engineer shall be free to get such additional quantities beyond 25% new items executed through any other agency. However, if the Engineer or the Employer so directs the Contractor shall be bound to carry out any such additional quantities beyond the limits stated above original quantities and or new items and the disagreement or the difference regarding rates to be paid for the same shall be settled in the manner laid down under the conditions for the settlement of dispute.

#### **4.7 Performance Bank Guarantee / Security Deposit**

- a) To fulfill the requirement of performance bank guarantee during the implementation period, the Successful Bidder (herein referred to as the “Contractor”) shall deposit **10% of the Contract Price** in form of FDR/ DD or unconditional and irrevocable Bank Guarantee bond issued by a scheduled bank in favor of Noida Metro Rail Corporation Ltd within 30 days from Notice of Award. For unsuccessful bidder, EMD shall be refunded without any interest. The Performance Guarantee should be valid for a period of 06 (six) months beyond the DLP. The performance guarantee should be issued by scheduled commercial bank in India. Bidder should be ensured that the BG is encashable in any branch of the issuing bank located in Noida, Greater Noida, Delhi only.
- b) It is to note that if contract value increases by more than 25% of the original contract value, the performance bank guarantee shall be increased accordingly.
- c) A Contract agreement will have to be signed by the Contractor at his cost on proper stamp paper. Without performance guarantee by Contractor, Contract agreement shall not be signed.
- d) NMRC reserves the right for deduction of NMRC dues from Contractor’s Performance Bank Guarantee/ Security Deposit (interest free) for
  - (i) Any penalty imposed by NMRC for violation of any terms and conditions of agreement committed by the Contractor.
  - (ii) Any amount which NMRC becomes liable to the Government/Third party due to any default of the Contractor or any of his director/ employees/ representatives/ servant/ agent, etc.
  - (iii) Any payment/ fine made under the order/judgment of any court/consumer forum or law enforcing Contractor or any person duly empowered in his behalf.
  - (iv) Any outstanding payment/ claims of NMRC remained due after completion of relevant actions as per agreement.
- e) Once the amount under above Clause is debited, the Contractor shall replenish the Security Deposit/ Performance Bank Guarantee to the extent the amount is debited within 15 days period, failing which, it shall be treated as Contractor Event of Default and will entitle NMRC to deal with the matter as per the provisions of RFP and Contract Agreement.

#### **4.8 Contract during Proposal Evaluation**

- a) Proposals shall be deemed to be under consideration immediately after they are opened and until such time NMRC makes official intimation of award/ rejection to the Bidder. While the Proposals are under consideration, Bidder and/ or their representatives or other interested parties are advised to refrain from contacting by any means, NMRC and/ or their employees/ representatives on matters related to the Proposals under consideration



till the time Contract is awarded.

- b) Any effort by a Bidder to influence NMRC in its decisions on e-Bid evaluation, e-Bid comparison or contract award may result in rejection of the Bidder's e-Bid.
- c) In the event of any information furnished by the Contractors found false or fabricated the minimum punishment shall be debarred/ blacklisting and the legal proceeding may also be initiated.
- d) If the Bidder wishes to bring additional information to the notice of NMRC, he/she can do so in writing. All correspondence/ enquiry should be submitted to the following in writing by fax/ post/courier:

**ED/HOD**

**Noida Metro Rail Corporation (NMRC) Limited**

**Block-III, 3rd Floor, Ganga Shopping**

**Complex, Sector-29, Noida -201301**

**District Gautam Buddha Nagar, Uttar Pradesh**

**Email: [nmrcigmelectrical@gmail.com](mailto:nmrcigmelectrical@gmail.com)**

- e) No interpretation, revision, or other communication from NMRC regarding this solicitation is valid unless in writing and signed by the competent authority from NMRC.

## **4.9 Other Instruction**

- a) Canvassing in connection with the tender is strictly prohibited and the tenders, submitted by Bidder, who resort to canvassing, are liable to be rejected. EMD will be forfeited of those tenders who will be found non-serious and if it is felt by the tender committee that the Bidder submitted their tender only to influence the tendering process.
- b) On acceptance of the tender, the name of the accredited representative of the Contractor, who would be responsible for taking instructions from the NMRC or the official deputed by NMRC, shall be communicated to the NMRC or the official deputed by NMRC in writing.

## **4.10 Project Financial Terms**

- a) The payment will be made on Quarterly basis as per the accepted rates based on the actual work carried out as per the Schedule of work (Bill of Quantity) after satisfactory verification by the users/engineer-in-charge from NMRC.
- b) The payment will be made only for the work actually carried out as per the schedule of work (Bill of Quantity) completed & handed over to the user /engineer-in-charge
- c) Income Tax is deductible at source while effecting payment of bills at the prescribed percentage as per the orders of the government.
- d) GST, if claimed, will be reimbursed only if the GST registration number is mentioned in the invoice. In the absence of GST registration number, GST will not be reimbursed. Also GST will only be reimbursed only after the reflection of GST invoice on the portal of the GST of NMRC.

- e) Quote name, Address PAN and GST on all correspondence, Bills, Vouchers and other documents otherwise TDS at higher of the prescribed rate will be deducted.
- f) All payments to the contractors will be made by e-Payment /Account Payee Cheques. Quarterly payment shall be made on receipt of the bill complete & correct in all respect along with the supporting documents subject to deduction of statutory charges/taxes/duties/levies etc.
- g) Bills, correct in all respect, shall be submitted to Engineer-In-Charge, in duplicate along with supporting documents, who will arrange payment through Departments of NMRC
- h) No advance of any type shall be paid.
- i) TDS on quarterly invoice of tenderer is deducted while processing quarterly bills as per Govt. Guidelines.
- j) Supporting documents to be submitted by contractor along with quarterly bill as detail given in SCC.
- k) No overtime is considered to achieve higher level of safety standards. The tenderer should consider execution of work in shifts as specified in the tender or desired by engineer in charge. The agency must ensure timely payment of salary, PF, ESI, etc. and prompt medical facility to sick/injured and to all staff.

**l) Penalty/ Deduction**

**Minor Penalty:**

1. **Non-Responsiveness:** Failure to rectify any component(s) of the VRF system within 24 hours of complaint registration will incur a penalty of ₹1,000 per day per complaint.
2. **Single Unit Breakdown:** If any unit (indoor/outdoor) of a VRF system remains non-functional for over 24 hours, a penalty of ₹2,000 per day per faulty unit will be imposed.

**Major Penalty:**

1. **Multiple Unit Breakdown:** If multiple outdoor units of the VRF system are under breakdown for over 24 hours, with only one outdoor unit remaining operational, the penalty will be ₹3,000 per day per faulty outdoor unit. Additionally, the contractor must deploy a 24x7 dedicated team on-site until all units are fully restored.

## 1. Section 5: Special Conditions of Contract (SCC)

SCC Clause	Reference to GCC Sub-Clause No.	Description
1.1	Sub Clause 4.2.1	<p><b>PERFORMANCE SECURITY</b></p> <p>The successful tenderer shall furnish to the Employer a security in the form of a bank guarantee/ FDR/ DD for an amount of 10% of the Contract value. The Performance security shall only be released after issuance of the performance certificate for the complete scope of work under the contract. No performance Security shall be released against part performance certificates issued by the Employer. In case the contract value exceeds beyond 25% of the original contract value, the contractor shall have to submit additional performance security.</p>
1.2	Sub-Clause 4.3	<p><b>REPRESENTATION ON WORKS</b></p> <p>Contractor representative, The instructions given by the Engineer-In-charge or Engineer-In-charge's representative to contractor shall be complied immediately. The contractor shall not replace any of the deployed staffs for the work without permission of Engineer-In-charge.</p> <p>The contractor either himself or his nominated representative duly authorized by the contractor shall be responsible to attend any exigency/emergency/attend meetings, to resolve all the issues related to satisfactory execution of the work.</p>
1.3	Sub-Clause 4.5	<p><b>SUB-CONTRACTOR</b></p> <p>Sub-contracting of whole work or any part of work shall not be permitted in the contract. If it will come to the notice of employer that the work or part of work has been subcontracted, the contract will be terminated and performance bank guarantee shall be forfeited and punitive action shall be initiated against the contractor.</p>
1.4	Sub-Clause 4.10	<p><b>SUFFICIENCY OF ACCEPTED CONTRACT AMOUNT</b></p> <p>The Contractor shall be deemed to have satisfied himself as to the correctness and sufficiency of the Contract Price. Unless otherwise stated in the Contract, the Contract Price shall cover all his obligations under the Contract and all things necessary for Execution and Completion of the Works with High Quality Level.</p> <p>The contractor shall be deemed to have satisfied himself as the sufficiency of contract prices for the payments to employees towards compliance of minimum wages, PF &amp; ESI, etc.</p>

1.5	<p><b>PENALTY &amp; DEDUCTION:</b></p> <ol style="list-style-type: none"> <li>1. <b>Minor Penalty:</b> <ol style="list-style-type: none"> <li>a) <b>Non-Responsiveness:</b> Failure to rectify any component(s) of the VRF system within 24 hours of complaint registration will incur a penalty of ₹1,000 per day per complaint.</li> <li>b) <b>Single Unit Breakdown:</b> If any unit (indoor/outdoor) of a VRF system remains non-functional for over 24 hours, a penalty of ₹2,000 per day per faulty unit will be imposed.</li> </ol> </li> <li>2. <b>Major Penalty:</b> <ol style="list-style-type: none"> <li>a) <b>Multiple Unit Breakdown:</b> If multiple outdoor units of the VRF system are under breakdown for over 24 hours, with only one outdoor unit remaining operational, the penalty will be ₹3,000 per day per faulty outdoor unit. Additionally, the contractor must deploy a 24x7 dedicated team on-site until all units are fully restored.</li> </ol> </li> <li>3. Repeated violations may result in termination of the contract and forfeiture of the PBG.               <ol style="list-style-type: none"> <li>a. In case of any damage to NMRC property done by any of the worker of the contractor, the actual amount will be recovered or the contractor has to repair/replace such damage at his own cost.</li> <li>b. The penalties as prescribed above shall not relieve the contractor from his obligation to execute the works or from any other of his obligations and liabilities under the contract.</li> </ol> </li> <li>4. It should be clearly understood that if, total penalty and deductions in any one year of the contract exceeds 25% of annual value of contract, the contractor will be blacklisted from NMRC for participation in the similar category of works.</li> </ol>
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1.6	Sub-Clause 4.14	<p><b>PROGRESS REPORTS</b></p> <p>The contractor shall attend a meeting with Engineer-In charge every month to elaborate the measures which the contractor proposes to take in order to improve the quality of work, efficiency, progress of the action items, progress of work, and compliance of safety audit report etc with release of MOM. The Contractor shall also submit to the Engineer-In-charge such other reports as may reasonably be required by him or any relevant authority or public body.</p>
1.7	Sub Clause 4.15	<p><b>EQUIPMENTS, MACHINERY AND PLANTS</b></p> <p>Contractor may note that no tools, spare parts, machinery, plant and equipment shall be supplied by the employer. The contractor has to arrange all tools, equipment machinery, spare parts, etc. and their transportation as required for the work under the contract.</p> <p>The plant, machinery and equipments brought for the execution of work, unless otherwise specified, shall be under ownership of contractor. Contractor shall not remove above plant, machinery and equipments without permission of Engineer- in-charge.</p> <p>The Engineer-in-charge shall not, at any time, be liable for the loss or damage to any of the contractor's Plant, Machinery, Temporary Works or materials.</p>
1.8	Sub Clause 4.16	<p><b>SAFETY</b></p> <p><b>A) SAFETY REQUIRMENTS</b></p> <p>The Metro Train Stations and Depot are having High Voltage Over Head Electric Lines, High Voltage Equipments, the movement of Trains in the depot, etc which can cause major injury, electrocution, death to the personnel and thus requirements for safety observance are very high.</p> <p>The contractor shall be responsible for ensuring the fitness and safety of all persons employed at work. In this regard, the contractor and deputed staff must ensure the observance of safety requirements. It shall be the sole responsibility of the contractor to adopt all the safety measures and deploy personnel who are adequately trained in safety.</p> <p>The contractor is responsible to ensure that necessary and adequate personal protective equipments are available at all the times for the service to personnel working. Contractor shall ensure to provide the Hi-Visibility/ Reflecting Jackets to all on site staff.</p> <p>It shall be the contractor's sole responsibility to make aware all his deployed staffs about the safety rules and procedure including Dos' and Don'ts' of working in the vicinity of 25 KV overhead Equipment.</p> <p><b>B) ACCIDENTS</b></p> <p>If any accident occurs due to execution of work or due to negligence on the part of the contractor's personnel it shall be the full responsibility of the Contractor. If any damage occurs to the structures/ material &amp; equipment as well as rolling stock, the cost of damage will be recovered from the contractor's bill.</p> <p>The firm must maintain a "Zero Accident Record". In case of any major accident</p>

		<p>/fatality a penalty of not exceeding 15% of total contract value will be levied. This penalty will be in addition to other penalties specified under the clause no 1.5 of SCC.</p> <p><b>C) TRAINING ON SAFETY</b></p> <p>Contractor will provide one day training on safety to contractor staff at site. Contractor shall obtain their assurance in the format prescribed by Engineer In-charge. Contractor shall submit the proof of this training and having obtained the assurance of all staff to Engineer In-charge. Without above training and having obtained proper proof of assurance, no staff will be deputed for work in NMRC.</p>
1.9	<b>Sub- Clause 4.17</b>	<p><b>PROTECTION OF THE ENVIRONMENT</b></p> <p>The Contractor shall maintain ecological balance by preventing deforestation, water pollution and defacing of natural landscape. The Contractor shall, so conduct his cleaning operations, as to prevent any avoidable destruction, scarring or defacing of natural surroundings in the vicinity of work. The contractor shall use the environment friendly material. The disposal of garbage shall be in environment friendly manner with proper segregation of biodegradable and non biodegradable waste.</p>
1.10	<b>Sub- Clause 4.18</b>	<p><b>ELECTRICITY AND WATER</b></p> <p>Electricity point and water shall be arranged by the employer.</p> <p>The contractor shall make his own arrangements to tap the Electricity from the nominated and existing sockets/ points. The contractor shall tap the Electricity as per IE Rules &amp; IE Act (Latest) duly complying all safety precautions and under following conditions:</p> <p>a) The contractor shall submit full scheme for the requirement of Electricity &amp; water. If scheme mentions Electricity requirement which is beyond the capacity of the Employer, in that case the contractor shall make his own arrangements/ alternative arrangements.</p> <p>b) The Contractor should make his own arrangements to draw the water from the available water point to the working place without affecting the premises.</p>
1.11	<b>Sub- Clause 4.27</b>	<p><b>SECURITY OF THE SITE</b></p> <p>Without proper permission, no staff shall be permitted to enter the premises.</p> <p>All vehicles used by the Contractor shall be clearly carrying the Contractor's name or identification document. If required by the Engineer, the Contractor shall submit a list identifying all persons to whom passes have been issued together with two photographs of each person and all entities to which a pass has been issued in respect of any vehicle and shall satisfy the Engineer of the bonafides of any such person or entity.</p>
1.12	<b>Sub- Clause 4.28</b>	<p><b>CONTRACTOR'S OPERATIONS ON SITE</b></p> <p>All of the contractor's staff shall follow the rules and regulations, procedures in the NMRC premises. The contractor shall make aware all of his staff for the same.</p>

2.1	<b>Sub- Clause 6.2</b>	<p><b>RATES OF WAGES AND PAYMENT OF WAGES</b></p> <p>The wages considered in the tender are as Per Delhi schedule of rates (E&amp;M) 2018 which comply minimum wages as applicable at that time.</p> <p>The contractor shall pay the staff and labour as per the mentioned reference order. However if the new circular is received from the concerned authorities for revision of minimum wages during the currency or before finalization of the contract, the contractor shall be bound to implement the same immediately. Any variation in the rate of minimum wages/taxes will be dealt as per clause no 5.1, 5.2 &amp; 5.3 of SCC.</p> <p>In case of revision (increase or decrease) either in minimum wages and/or ceiling of Wage/Salary limit for payment of EPF &amp; ESI etc, and/or in the percentage value of contribution towards EPF &amp; ESI etc by government (state/union) then the Same will be compensated by NMRC as per clause 5.3 of SCC and contractor is bound to pay revised statutory charges/wages etc to workmen into without any deduction whatsoever. Any default in payment of wages less than statutory wages etc will be treated as fraudulent practice and action shall be taken against contractor for such fraudulent act in terms of contract/Indian Contract Act/Other applicable Law.</p> <p>The Contractor will ensure to open bank accounts for each worker employed by him and all the payments to workers will be released through bank accounts.</p> <p>In case to meet out any exigency/ emergency the payment to staff shall be made in cash in the presence of Engineer-In-Charge or his nominated representative. Non-compliance of Labour Law will attract penalty as per</p> <p>Provision in <b>SCC Clause 1.5</b></p>
2.2	<b>Sub- Clause 6.4 &amp; 4.1</b>	<p><b>LABOUR LAW &amp; OBLIGATION OF CONTRACTOR</b></p> <p>In dealing with labour and employees, the Contractor shall comply fully with all laws and statutory regulations pertaining with engagement, payment and upkeep of the labour in India.</p>
2.3	<b>Sub- Clause 6.9</b>	<p><b>PROVISION OF EFFICIENT AND COMPETENT STAFF</b></p> <p>The personnel deployed for the electrical work should be qualified, trained, efficient, competent and quality conscious in the relevant work.</p> <p>Contractor shall submit the documentary evidence of formal training imparted to staff prior to deputing staff for work.</p>

2.4	<b>Sub- Clause 6.10</b>	<p><b>PRESERVATION OF PEACE AND ORDERLY CONDUCT</b></p> <p>The contractor shall be fully responsible to ensure the discipline, and orderly conduct among the staff deployed for work. Smoking &amp; Consumption of Tobacco in any form is not allowed. The carrying and consumption of intoxicating liquor, drugs or other substances that may affect the proper performance is strictly prohibited in the depots. The Engineer-In-charge may require the Contractor to remove (or cause to be removed) any person employed on the Site or Works, including the Contractor's Representative who in the opinion of the Engineer- Incharge, persists in any misconduct, is incompetent or negligent in the performance of his duties, fails to conform with any provisions of the Contract or persists in any conduct which is prejudicial to safety, health, or the protection of the environment. Any claim or dispute arises due to removal of such person shall have to be dealt only by the contractor and employer shall not be the party to such action in any case.</p>
2.5	<b>Sub- Clause 6.11</b>	<p><b>LABOUR TO BE CONTRACTOR'S EMPLOYEE</b></p> <p>Labour deployed shall only be the contractor's employee. Deployment of labour hired through sub-contractor is not permitted. If any case of hiring of labour through sub-contractor comes to the notice of employer, then it shall be considered as the sub contracting of contract and action shall be initiated accordingly which may even lead to termination of contract.</p>
3 & 3.1	<b>Sub- Clause 7</b>	<p><b>WORK EXECUTION AND QUALITY CONTROL</b></p> <p><b>MANNER OF EXECUTION</b></p> <p>The contractor shall comply the schedules, procedures, methodology, work instruction given in technical specification and scope of work. The contractor shall use only the specified material and machines.</p> <p>If the contractor needs to change the any operation method then he has to take prior approval of the engineer In-charge.</p>
3.2	<b>Sub- Clause 7</b>	<p><b>INSPECTION</b></p> <p>The contractor monitor the quality of the work executed and fills up the check sheet and submits to the Engineer In-charge's representatives. The Engineer In-charge's representatives shall inspect and cross check the work for the quality and verify the work accordingly.</p> <p>The Engineer In-charge's representative shall also inspect and check for the compliance of contractor for the availability of proper and specified material, consumable, machinery, tools etc.</p> <p>Any shortcoming noted during such inspection shall be rectified by the contractor immediately failing which the penalty shall be imposed as per clause no. 1.5 of SCC.</p>



4 & 4.1	Clause 8 & Sub Clause 8.2	<b>TIME MANAGEMENT</b>  <b>COMPLETION PERIOD</b>  NOA will be given for one year (12 Months). However, performance of contractor will be evaluated for continuation of the contract for one year at a time.
4.2	Sub Clause 8.7	<b>SUSPENSION OF WORK</b>  The work is of essential service required for the passenger. The suspension of work by the contractor or contractor's staff even for a single day may lead to heavy penalties on the contractor up to termination of contract and forfeiture of bank guarantee.
4.3	Clause 10	<b>DEFECT LIABILITY PERIOD</b>  Defect Liability Period is 03 month after the date of issue of Taking Over Certificate for the Whole of the Works. After expire of DLP, Guarantee/Warranty given by OEM of the parts shall also be extended to NMRC and relevant Guarantee/Warranty document of such parts shall also be submitted to NMRC by the contractor before processing of the final bill.
5.1	Sub Clause 11.1	<b>THE CONTRACT PRICE</b>  a) The contract price, subject to any adjustment thereto in accordance with contract conditions shall be inclusive of all taxes like GST, duties, levies, royalties Service Tax etc. or any tax in replacement of such taxes.  Contractor will show the breakup of taxes in the invoices as quoted in BOQ while claiming payment as per tender conditions. He will have to maintain all records related to payment of taxes at his end for verification any time during the contract. The Contractor shall ensure full compliance with tax laws of India with regard to this contract and shall be solely responsible for the same. He shall keep the Employer fully indemnified against liability of all types of taxes, duties, levies etc.
5.2	Sub Clause 11.1.1 & Sub Clause 11.1.4	<b>DUTIES, TAXES, ROYALTY ETC AND CHANGE IN TAXES/DUTIES</b>  A. The rates quoted by the tenderer for all materials, required to be purchased for the satisfactory performance of this contract, shall be deemed to be inclusive of all duties, taxes , octroi, GST, royalties rentals etc.  The contract shall ensure full compliance with tax laws of India with regard to this contract and shall be solely responsible for the same. He shall submit copies of acknowledgement evidencing filling of tax returns every year and shall keep Employer fully indemnified against liability of taxes, duties, interest, penalty etc., of the Contractor's in respect thereof, which may arise.

		<p><b>B. Change in Taxes Duty</b></p> <p>a. "Change in Taxes/Duties/Levies" means the occurrence or coming into force of the following, at any time after the date of submission of tender/quotation.</p> <p>i Any new tax which is imposed on composite work contracts applicable on Metro Project.</p> <p>ii Change in the rate of GST on Composite work contract applicable on Metro Project as per GST act.</p> <p>b. The Contract Price shall be adjusted due to any of the above two conditions. Adjustment in contract price will be applicable up to the stipulated date of completion of work including extended period in case it is specifically mentioned that extension is granted with adjustment for changes as stated above.</p> <p>c. If the extension of contract period is on account of contractor's fault, no compensation shall be made towards upwards revision towards "change in Taxes/Duty (taking place during the said extended contract period)" as mentioned at Sl. No. (a) (i)&amp;(ii) above. Any benefit on account of downward revision towards "change in Taxes/Duty" as mentioned at Sl. No. (a) (i) &amp;(ii) above, during the original contract period or extended contract period shall be on employer's account.</p> <p>d. Any other changes (except on account of clause (a) (i)&amp;(ii) above) in existing taxes/new taxes on supply of materials/services/works etc. will not be considered and its impact shall be considered covered in the price variation clause 5.3 of SCC provided in the contract and in contract where price variation clause is not provided, the impact on any other change (except on account of clause (a) (i)&amp;(ii) above) in existing taxes/new taxes on supply of materials/services/works etc. will be deemed to be included in the quoted contract price.</p> <p>e. Also, the contract price shall not be adjusted on account of fluctuations in the rates of exchange between the foreign currencies of the contract and Indian Rupees from the last date of submission of tender.</p>
5.3	Sub Clause 11.1.3	<p><b>PRICE VARIATION</b></p> <p>This is fixed price contract and no Price variation is admissible in this contract except in case of NS/Extra items and rates will be taken from DSR in vogue.</p>
5.4	Sub Clause 11.2	<p><b>ADVANCE</b></p> <p>No advance shall be paid.</p>

5.5	Sub Clause 11.6	<p><b>ON ACCOUNT PAYMENT APPLICATION FOR INTERIM PAYMENT CERTIFICATES</b></p> <p>Payment shall be made on Quarterly basis upon submission of Bills with requisite documents/details by contractor separately and bill will be verified by nominated Engineer In-charge. The value of all work done in accordance with the Contract, and the amount which is finally due, and For the purpose of On-account payment, the contractor shall submit detailed activities carried out as per BOQ recorded in Measurement sheets, Abstract sheets along with recorded bill for the item actually executed for checking and payment. Payment will be effected based on unit rates as approved in the Bill of Quantities.</p> <p>The contractor shall submit the check sheets, Service Sheets etc duly signed by the Engineer-In-charge's representative for work done.</p> <p>If any activities are not carried out as per the schedule of work, the proportionate amount will be deducted from the bill. If the work carried out through other agency under the intimation to contractor and the charges incurred on it will be deducted from the contractor's bill. In addition the applicable penalty will be levied as per Special Condition of Contract.</p>
5.6	Sub Clause 11.15	<p><b>TAX DEDUCTION AT SOURCE</b></p> <p>Tax deduction at source from each on-account progress bill shall be made by employer as per the provisions of the statutes/acts of statutory bodies/local authorities etc.</p>
5.7	Sub Clause 12.6	<p><b>PAYMENT IN APPLICABLE CURRENCIES</b></p> <p>Payment shall be done in INR only.</p>
6.1	Sub Clause 14.1	<p><b>INDEMNITY</b></p> <p>Contractor shall submit the indemnity bond such that the contractor's staff shall not claim any type of payment, employment etc. with employer. After completion of contract the contractor shall withdraw all of his staff from the site without any claim.</p>
6.2	Sub Clause 14.2	<p><b>USE AND CARE OF SITE</b></p> <p>The Contractor shall not demolish, remove or alter structures or other facilities on the site without prior approval of the Engineer-In-charge. All surface and sub- soil drains shall be maintained in a clean, sound and satisfactory state of performance.</p>

7	Sub Clause 15.3	<p><b>THIRD PARTY INSURANCE</b></p> <p>The Contractor shall insure against liability to third parties in the joint names of the Employer, the Contractor for any loss, damage, death or bodily injury which may occur to any physical property (except things insured otherwise) or to any person (except persons insured by the employer, staff of other contractors working in the premises, contractor staff under Sub-Clause 8), which may arise out of the performance of the Contract. The insurance shall be at least for the amount Rs. 7.5 Lakhs for each incident with number of incident unlimited.</p>
8	Sub Clause 15.4	<p><b>INSURANCE (IN PLACE OF GCC CLAUSE 15) INSURANCE FOR WORKERS</b></p> <p>All of the contractor staff shall have to be covered under ESI. The contractor shall take insurance policy as specified in the workmen's compensation act for the contractor's staffs those are not covered by the ESI.</p> <p>Insurance cover for contractor's all risk shall be full value of contract price.</p>
9	Additional	<p><b>GENERAL CONDITIONS OF CONTRACT</b></p> <p><b>a.</b> This contract will be governed by NMRC's General Conditions of Contract and Special Conditions of Contract. The later will have priority over the earlier one in case of any ambiguity in any of the clause.</p> <p><b>b.</b> All conditions mentioned in the General Conditions of Contract (GCC) will be applicable in addition to above.</p>
10	Additional	<p><b>SUBMISSION BY CONTRACTOR ALONG WITH QUARTERLY BILL</b></p> <p><b>a. Labour Law Registers:</b> Maintain registers under various labour laws rules 2017 i.e. employee Register (Form-A), Wage Register (Form-B), Register of Loan/ Recoveries (Form- C), Attendance Register (Form-D) etc. And show all these registers to Engineer Incharge.</p> <p><b>b.</b> Proof of Compliance of provision of EPF: EPF should be ensured on all workers, for this separate Electronic-Challan-Cum-Receipt (ECR) for this contract shall be furnished by contractor along with challan.</p> <p><b>c.</b> Proof of Compliance of provision of ESI &amp; Workmen compensation act etc.: ESI should be ensured on all workers, for this Electronic-Challan- Cum-Receipt (ECR) shall be furnished by contractor along with challan for this contract. Copy of the ESI card of all workers shall be submitted within time by Contractor.</p> <p><b>d.</b> Proof of Compliance of Minimum wages act: Compliance of minimum wages is of prime importance, for this muster roll to be maintained as per actual available manpower on each day. Accordingly wage register to be maintained after considering the latest minimum wages of each category of staff. The wages of every person employed against the contract shall be paid before expiry of the 7th (Seventh) day of the wage period. For this muster roll, wage register &amp; proof of payment of wages shall be submitted</p>

		<p>along with each quarterly bill.</p> <ul style="list-style-type: none"> <li>e. Proof of Compliance of provision of insurance policies as per SCC clause 7.1 &amp; 7.2.</li> <li>f. Certificates by contractor for compliance of labour laws on desired format</li> <li>g. Monthly Summary of work done.</li> <li>h. Month wise work/activities verified by building authority.</li> <li>i. Material consumption detail.</li> <li>j. GST declaration on desired format of NMRC.</li> <li>k. Other documents as desired by NMRC time to time.</li> </ul> <p>Note: All the above documents to be submitted on the formats as desired by NMRC. Formats may be changed any time on the discretion of NMRC to suit the requirement.</p>
11.1	Additional	<p><b>MATERIALS</b></p> <p>The contractor shall use the materials, consumables as specified in the technical specification and scope of work. The Contractor has to arrange all materials, consumables required for the work. Supply of material by the contractor will be checked and verified by the NMRC representative for quality and quantity. The total quantity used during the month will also be verified by the NMRC representative. The contractor shall be responsible for the custody of the material to be used during operations.</p>
11.2	Additional	<p><b>PHOTO IDENTITY CARDS</b></p> <p>A photo I card signed by contractor and authorized signatory of NMRC shall be provided to all deputed staff and contractor representatives.</p>
11.3	Additional	<p><b>ENTRY EXIT PASS</b></p> <p>The Engineer-In-charge shall provide the photo entry exit pass to the staff deputed after submittal of antecedent check, police verification, contractor's photo identity card and indemnity bond by the contractor.</p> <p>Centralised cell of NMRC shall provide the photo entry/exit pass to the outsourced/contractor staff deputed for contract work in NMRC premises. Hence Contractors are requested to submit the C &amp; A verification form of all staff engaged in NMRC immediately after issue of the 'NOA', to the office of NMRC.</p> <p>Verification and for the purpose of issue of entry exit pass from NMRC before start of work.</p>

11.4	Additional	<b>COMMUNICATION FACILITIES TO STAFF</b>  The contractor shall provide the mobile phone communication facilities to supervisor and staff deputed at site, The mobile number shall be provided to Engineer-In-charge.
11.5	Additional	<b>WORK TIMINGS</b>  Based on actual need, contractor may need to work in one or more shifts and payments shall be made accordingly. The shift timings may be different for different buildings/ Premises. Similarly different buildings may work in one or more shifts.
11.6	Additional	<b>UNIFORMS</b> All deputed supervisors, staff and representative of contractor shall wear neat and smart Uniform (Shirt, Pant, shoes) with Firm's logo. The Uniform shall be distributed by the contractor twice a year to each employee. The personnel without uniform shall not be permitted in the premises and penalties shall be imposed on the contractor (as per SCC clause. 1.5-iii)
11.7	Additional	<b>SITE OFFICE AND STORE</b> The contractor shall be provided space for making site office and for storage of contractor's material. However, suitable furnishing of the space as required will be the responsibility of tenderer. If the space provided by the employer is insufficient, It shall be the responsibility of the Contractor to arrange at his own expense the required office or store room. The office and store room such provided/constructed shall only be used for site requirement not for any other purpose. The contractor shall provide free access to the Engineer Incharge and the Engineer Incharge's Representative who will have right of inspection including that of instructing the Contractor to remove a particular material from the stores and not to use the same on the Works.
11.8	Additional	<b>EVALUATION SYSTEM FOR PERFORMANCE OF CONTRACTOR AS PER CHECKSHEET GIVEN:</b>

**CHECK SHEET FOR EVALUATION OF PERFORMANCE OF CONTRACTOR:**  
**MONTH/YEAR**

S.N.	Parameters	Conditions	Max. Marks	Penalty clause(Marks awarded to Contract or)	Maximum Obtained
1.	Payment of minimum wage	Payment should be given on or before 7 <sup>th</sup> day of every month through bank account for the compliance of minimum wages act.	10	Note: 1 mark to be deducted for delay of each day	

**RFP for CAMC for BSL Make VRF System installed at 21 Stations and RS Depot for NMRC network for 01 Year**

2.	ESI & EPF facility	Details submission of ESI & EPF (Employer & Employee ) contribution of each Employee	10	Note: 1 mark to be deducted for each 10% Non compliance of ESI & EPF facility.	
3.	Usage of proper material	Use of the proper material and Quantity	10	Note: 1 mark to be deducted for each non compliance	
4.	Quality of work	Effective and Qualitative work.	10	Note: 1 mark to be Deducted for each instance of non-compliance.	
5.	Response of Official correspondence	Time bound Response of official correspondence at all occasions (Within 7 working days )	10	Note: 1 mark to be deducted for delay of each working day.	
6.	Provide first aid facilities to staff	First Aid Box to be provided and maintained at site.	10	Note: 1 mark to be deducted for any shortage during each inspection.	
7.	Submission of quarterly bill duly enclosing all documents as per contract	By 10 <sup>th</sup> day of subsequent month	10	Note: 1 mark to be deducted for delay of each day	
8	Penalty or other deduction	As per SCC clause 1.5	10	Note: 1 mark to be deducted for every penalty deduction.	

**Overall performance shall be judged on the marks obtained by contractor**

**Note:**

**A. Minimum 05 marks have to be obtained in all above activities in every month( Except**

**RFP for CAMC for BSL Make VRF System installed at 21 Stations and RS Depot for NMRC network for 01 Year**

**at Sr. No 03 & 04 )**

**B. Minimum 06 marks have to be obtained in each month for Sr. No 03 & 04.**

S.N.	Marks Obtained	Overall Performance clause
1	<b>Upto 50 %</b> - On three consecutive Months	<b>Poor</b> – Engineer in-charge to issue warning letter to the contractor at the <b>end of first month</b> for improvement. If, no improvement for next two months then depot shall issue “ <b>contract termination notice</b> ” and prepare for new contract.
2	<b>Above 50% and up to 80%</b> -On three consecutive Months	<b>Good</b> - Engineer in-charge to issue warning to contractor to improve. Three successive warnings will be considered as poor performance of contractor and action as per overall performance clause (Sr.No. 1) shall be taken.
3	<b>Above 80% -</b> 80% of contract period	<b>Very Good</b> - Contractor is recommended to continue to work for next one year.

**NOTE: Above checks will be done on quarterly basis.**



## 2. Section 6: Technical Specifications

S.NO.	STATION	IVRFB-18TH	IVRFB-12TH	IVRFB-16TH	Total VRF ODU	Total VRF IDU
1	Sec -51	3	2	0	5	33
2	Sec -50	3	0	0	3	15
3	Sec -76	3	0	0	3	15
4	Sec -101	3	0	0	3	15
5	Sec -81	3	0	0	3	15
6	Sec -nsez	3	0	0	3	15
7	Sec -83	3	0	0	3	15
8	Sec -137	3	0	0	3	15
9	Sec -142	3	0	0	3	15
10	Sec -143	3	0	0	3	15
11	Sec -144	3	0	0	3	15
12	Sec -145	3	0	0	3	15
13	Sec -146	3	0	0	3	15
14	Sec -147	3	0	0	3	15
15	Sec -148	3	0	0	3	15
16	Kp2	3	0	0	3	15
17	Pari chowk	3	0	0	3	15
18	Alpha 1	3	0	0	3	15
19	Delta 1	3	0	0	3	15
20	GNIDA	3	0	0	3	15
21	Depot station	3	0	0	3	15
22	RS Depot	0	2	2	4	20
	<b>Total units</b>	<b>63</b>	<b>4</b>	<b>2</b>	<b>69</b>	<b>353</b>
	<b>Total HP</b>	<b>1134</b>	<b>48</b>	<b>32</b>	<b>1214</b>	<b>NA</b>
	<b>Total TR</b>	<b>NA</b>	<b>NA</b>	<b>NA</b>	<b>1007</b>	<b>NA</b>

**a. Scope/work covered in CAMC:**

**a) Brief Scope:**

This contract is for **“CAMC for BSL Make VRF System installed at 21 Stations and RS Depot for NMRC network for 01 Year”**. The bidder shall take over the assets on **“AS IS WHERE IS BASIS”**.

This contract covers the following work but not limited to:

**b) Preventive Maintenance**

- Four Nos. preventive maintenance in a year (Quarterly) as per check list given in this employer requirement. However, if required contractor may add any work content/test check in addition to the above specified minimum scope of work to be done at least once every quarter. The periodicity of the preventive schedule may also be increased, if required and nothing shall be paid extra.
- Repairing and Replacement of all major/ minor spares (Compressor, Evaporators and condensers copper coils, air filters, PCBs, transformer, fan and motor, magnetic switch, remote controller, schedule timer, Corded Remote of indoor unit if. etc.) parts of VRV/VRF
- Refrigerant/oil Leak rectification.
- Refrigerant charging as and when required including nitrogen pressure testing etc.
- All skilled/technical/unskilled manpower required for CAMC and its satisfactory execution shall be deemed to be included in the total cost.
- Anti corrosion coating is to be done on coils of IDU as well as ODU.
- The contract will include all running parts such as compressor, motor, PCB, coils, Remote & Refrigerant Gas.
- Necessary action for replacement of Compressor, Evaporators and condensers copper coils etc. will be carried out by the contractor within the CAMC cost.
- One time cleaning (with suitable chemical) of IDU and ODU coil should be done once in a year during non peak time (OCT-DEC).
- The CAMC shall include rectification of damages caused by rodents to any components, wires and cables including repair or replacement of these damages. Contractor shall also ensure anti-rodent measures to mitigate these damages.

**c) Corrective Maintenance:**

- All corrective and break down maintenance as and when required and called for. Response Time (Max.): 6 hrs (after reporting to nominated representative of the Contractor)  
Fault Attending Time (Max.): 24 hrs (after response time of 6 hrs)  
Fault attending time for major breakdown i.e. Gas Charging, Compressor replacement: 48 hrs.
  - (i) Call made before 16:00 hrs shall have to be attended on the same day.
  - (ii) Call made after 16:00 hrs shall be attended by 12:00 hrs on next day.
  - (iii) Emergency calls shall be attended on necessary priority basis.
  - (iv) The vendor shall give a list of nominated representatives for registration of complaints (24x7). This list must have bottom to top hierarchy for escalation of complaints if needed.
- NMRC is a certified organisation for Environment, Health and safety. The work is to be carried as per international norms/standards and in such a manner that all premises always look neat & clean. Similarly, the waste disposal is also carried out in totally sealed manner without affecting the environment.
- On completion of job (i.e. Preventive Maintenance and Unscheduled breakdown maintenance) service report, will be made by the service engineer and the same should be signed by both the service

engineer and authorized customer's representative. One copy of the said service report will be handed over to the customer for their own records.

- Any spare part replaced during carrying out unscheduled breakdown maintenance clearly recorded in the service report. The format of Service Report should be approved by NMRC.
- At the end of every quarter the OEM / Authorised Service Centre shall submit the details of unscheduled work/replacement carried out along with list of parts replaced/repared along with corrective measures under taken to prevent their occurrence. The payment against CAMC shall only be released after submission of duly filled preventive maintenance report in the format as mentioned in 6.3 (p).
- At the time of completion of CAMC, contractor has to hand over all the system (which is under CAMC) in working condition with no any pending faults.

## **b. Spares/work covered in CAMC.**

- a) This comprehensive contract includes replacement of any faulty spares like compressors, starting capacitors, running capacitors, relays, Thermostats, Fan Capacitors, Fan Motors, Selector switches, power contactors, control contactors, external time switch units provided for specific time running of AC's, PCBs, Thermostatic Expansion valves (TXV) , EXV, Rewinding of motors, providing ball bearing of motors, fan blades, electronic control circuitry, remote control units, drain motor, etc at contractor's cost including gas charging and complete repair and maintenance of their related voltage stabilizers, attending all complaints and breakdowns of all types of air conditioners.
- b) Defective spares compressors/condensers are to be replaced with new compressors/condensers and repairing of the old compressors is not permitted. Whenever new compressors/condensers are used, the contractor has to produce the original invoice and warranty card of the new compressor/condenser at the discretion of NMRC. The compressor/condenser being replaced should match with the original star rating of the air conditioner. Other spares are also to be replaced with new.
- c) Tentative spares atleast for a month must be readily available on NMRC premises and the list of spares with its quantity should be sent to the customer (NMRC) on monthly basis. The spares and consumables can be inspected by the customer anytime during the contract period. Genuity of all spares and consumables to be ensured by the Contractor.
- d) **Breakdown Services:** On-call CAMC services shall include attending to any complaint at any time of the year on receipt of verbal/written complaint from the coordinating officer of NMRC. A record of the breakdown calls attended duly acknowledged by the occupant or user of the Air Conditioner in his absence by the person in charge of the location.

### **Terms and Condition:**

<b>S. No.</b>	<b>Description</b>
1	Tenders are called from the electrical contractor complying with eligibility criteria of work experience.
2	Material shall be ISI marked and out of make as specified in the list of preferred makes for which decision of NMRC shall be final and binding.

3	Quoted rates shall be valid for 180 days from the date of submission of price bid for process of tender document & issue NOA from NMRC.
4	Time period of completion shall be 1 years from the date of award of contract. The work shall be carried out as per direction of NMRC for the items as and when required during contract period of one years.
5	<p>If any electrical work required by NMRC during the currency of contract and item is not available in the contract the same shall be executed as per direction of NMRC and the payment shall be made in the contract as an extra item and the rates shall be work out in priority as below and the same shall be acceptable and binding to contractor. However the amount of extra items shall not be exceeded 25% of the total contract value.</p> <p>a. AS per CPWD DSR 2018 if the item is available in CPWD 2018/latest.</p> <p>b. AS per UPPWD DSR 2016 if the item is available in UPPWD DSR 2016/latest.</p> <p>c. AS per current market rates analysis approved by NMRC.</p>
6	Payment shall be made as per actual work done.

### **c. Employer's requirement**

#### **OBJECTIVE**

The objective of the contract is the **CAMC for BSL Make VRF System installed at 21 Stations and RS Depot for NMRC network for 01 Year. The bidder shall take over the assets on "AS IS WHERE IS BASIS"**. In full recognition of this objective, and with full acceptance of the obligations, liabilities and risks which may be involved, the contractor shall undertake the execution of the Works.

#### **GENERAL**

- a) CAMC for BSL Make VRF System installed at 21 Stations and RS Depot for NMRC network for 01 Year shall be of highest standards available using proven up-to-date good Engineering practices. The Specification shall in any case not specify standards which, in the Engineer's opinion, are less than or inferior to those described in the Technical Specifications contained in the Tender Documents.
- b) Contractor will have to develop strong service network and should have well qualified trained maintenance team for VRF AC Units.
- c) The Maintenance team should be well equipped with requisite tools and testing instruments to trouble shoot the defective machine and check the functionality & performance of the machine.
- d) The location of service centre & store would be well notified by the contractor to NMRC and authorized representative of NMRC will have full authority to inspect service centre and the store for inspection of availability of required spares, consumables, tools and testing instruments. The testing instruments

and measuring instruments should be calibrated.

- e) Contractor will have to maintain sufficient stock of all type of spares and consumables in stock in store required to maintain all the VRF Air Conditioning system included in the scope of work. The spares and consumables consumed should regularly be recouped to ensure the availability of all the spares and consumables. OEM / Authorised Service Centre shall submit the details of all spares and consumables available in the stock on quarterly basis.
- f) Scrap materials: Scrap materials, if any shall be retained by NMRC.
- g) The manpower can also be deployed during OFF days/holidays/Night hours etc. as per requirement and for which nothing shall be paid extra.
- h) Any damage/breakage to the NMRC properties during the execution of works will be at the risk & cost of the contractor and in this regard, decisions of NMRC will be final & binding regarding amount of damage/breakage etc. the amount will be deducted from OEM / Authorised Service Centre's bills.
- i) Payment shall be made by NMRC quarterly after completion of work. No advance payment shall be made against this contract.
- j) The Contractor shall have to deploy multiple work force/teams at different sites simultaneously as per requirement and nature of job.
- k) The manpower can also be deployed during OFF days/ holidays / night hours as per site requirements for which nothing shall be paid extra.
- l) The tenderer may visit the sites before submitting the offer.
- m) Contractor shall deploy multiple teams to work at different sites as per the requirements and nature of job.

**n) Check List for Maintenance:**

<b>Quarterly Check Lists of AC VRF</b>			
<b>Station:</b>			<b>Date:</b>
<b>Indoor Unit:</b>			
<b>Sl. No.</b>	<b>Activity</b>	<b>Value</b>	<b>Action</b>
1	Cleaning of Indoor Unit		
2	Cleaning of filters		
3	Check physical condition of IDU.		
4	Cleaning of coil by Pressure Jet Pump		
4	Any abnormal sound noticed from Blower, rectification if required		
5	Checking of Auto/Manual operation		
6	Measure Grill temperature		
7	Check & Clean Drain Pipe		
8	Checking of Refrigerant leakage, Rectification if required		
9	Inspection and repairing/replacement of damaged insulation		
10	Checking of smooth operation of Blower Motor		
11	Check proper connections & tightness of electrical components		
12	Dry cleaning by Air Blower		

**Out Door Unit:**

1	Physical checking of ODU, Copper Piping etc.		
2	Checking of Refrigeration leakage, rectification if required		
3	Check smooth operation of Condenser Fan Motor		
4	Wet Cleaning of condenser fines with Air Blower/Pressure Jet Pump & Brush		
5	Check proper connections & tightening of all electrical components		
6	Measure the current drawn by Condenser& Fan Motor		
7	Ensure all the covers are fitted with screws/washers		

8	Clean all metals & Grills before and after fitment		
9	Inspection and repairing/replacement of damaged insulation.		

**Observations:**

1	Current drawn by Compressor		
2	Voltage of Compressor		
3	Current drawn by Evaporator		
4	Grill Temperature		
5	Measurement of Air flow across the IDU with Anemometer		
6	Measurement of Air flow across the ODU with Anemometer		

Sign. Of OEM / Authorised Service Centre Staff

Sign. Of NMRC Staff

**o) Details of breakdown & spare consumed during 1/2/3/4 quarter**

S.no	Station	Date of fault	Equipment no.	Failure details	Action taken	Date of Rectification	Spare replaced	Qty	Remarks

### 3. Section 7: Draft Contract Agreement

THIS AGREEMENT made on the .....day of ..... 2025 at Noida, District Gautam Budh Nagar, Uttar Pradesh Between **Noida Metro Rail Corporation Limited** (Hereafter referred to as "NMRC"), a company incorporated under Companies Act 2013, vide corporate identification Number: U60231UP2014SGC066849 and having its registered office at **Block-III, 3rd Floor, Ganga Shopping Complex, Sector-29, Noida -201301, District Gautam Budh Nagar, Uttar Pradesh, India** represented by .....of the company, by virtue of his designation and authorization by **Shri ....., Managing Director, NMRC** (hereinafter called as the "Employer"), which expression shall unless excluded by or repugnant to the context or meaning thereof be deemed to include its successors and permitted assigns) of the one part,

AND

..... having its registered office at  
.....,represented by  
.....(herein after called the "**Contractor**", which expression shall unless excluded by or repugnant to the context or meaning thereof be deemed to include its successors and permitted assigns) of the other part. WHEREAS the Employer desires that the Works known as the "....."should be executed by the Contractor, and has accepted a contract by the Contractor for the execution and completion of these Works.

The Employer and the Contractor agree as follows:

- 1) In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Contract documents referred to.
- 2) The following documents shall be deemed to form and be read and construed as part of this Agreement -

#### Reference:

- (i) Tender No. .... Dated .....
- (ii) Bid Documents duly accepted and submitted by ..... dated .....
- (iii) The Bidding Documents which include all the Sections specified below:
  - a. Section 1: General Information
  - b. Section 2: Terms of Reference
  - c. Section 3: Instructions to Bidder
  - d. Section 4: Qualification, Evaluation and Selection Process
  - e. Section 5: Special Conditions of Contract
  - f. Section 6: Technical Specifications
  - g. Section 7: Draft Contract Agreement



h. Section 8: Appendix and Forms

i. General Conditions of Contract (GCC)

j. Amendment/ Modification, if any

(iv) Notice of Award ( ..... ) issued by NMRC

(v) Letter of Acceptance of NOA ( ..... ) given by ..... to NMRC

(vi) Any other admitted correspondence documents between NMRC and the Bidder.

**3) Duration of Contract**

The Corporation intends to appoint a Contractor to NMRC for a period of 1 (One) years.

**4) Price Schedule**

NMRC shall consider the following Total Contract Price, as quoted by the Contractor as part of financial bid.

- 5) The courts at District Gautam Buddha Nagar, Uttar Pradesh shall have the exclusive jurisdiction to try all disputes arising out of this agreement between the parties.
- 6) In consideration of the payments to be made by the Employer to the Contractor as specified in this Agreement, the Contractor hereby covenants with the Employer to execute the Works and to remedy defects therein in conformity in all respects with the provisions of the Contract and Notice of Award issued.
- 7) The Employer hereby covenants to pay the Contractor in consideration of the execution and completion of the Works, the Contract Price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract and NOA.

IN WITNESS where of the parties hereto have caused this Agreement to be executed in accordance with the laws of India on the day, month and year specified above.

For and on behalf of the Contractor  
Signature of the authorized official

For and on behalf of the Employer  
Signature of the authorized official

*Name of the official*

*Name of the official*

Stamp/Seal of the contractor  
In the presence of:

Stamp/Seal of the Employer  
In the presence of:

Sign of Witness 1\_\_\_\_\_

Sign of Witness 1\_\_\_\_\_

***RFP for CAMC for BSL Make VRF System installed at 21 Stations and RS Depot for NMRC network for 01 Year***

Name\_\_\_\_\_

Name\_\_\_\_\_

Address\_\_\_\_\_

Address\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Sign of Witness 2\_\_\_\_\_

Sign of Witness 2\_\_\_\_\_

Name\_\_\_\_\_

Name\_\_\_\_\_

Address\_\_\_\_\_

Address\_\_\_\_\_

## 4. Section 8: Appendix and Forms of Tender

### a. Appendix 1: Metro Alignment

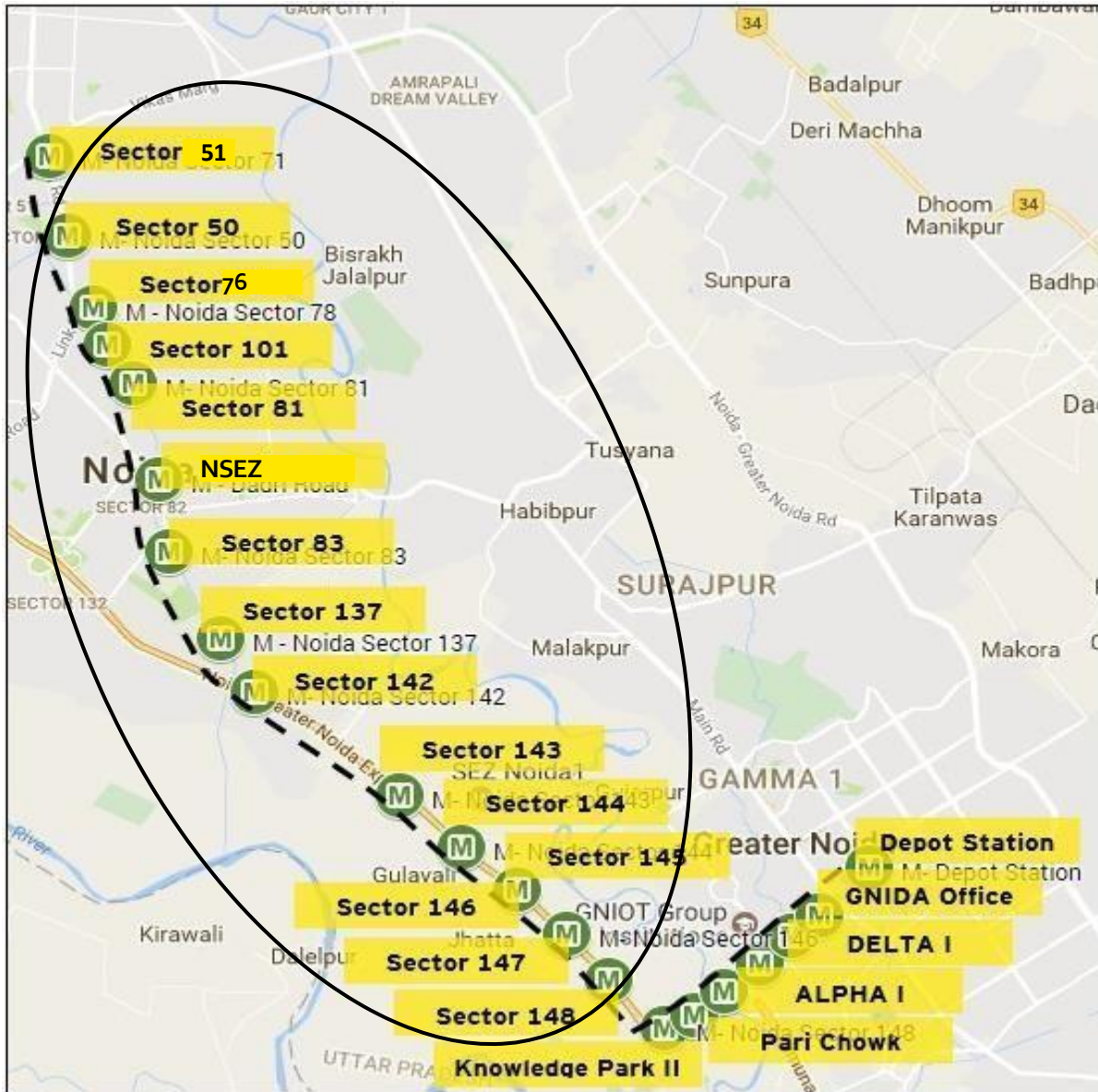


Fig: N-GN Metro Line

Please Note: The map shown above is indicative (not to scale)

<b>S.NO.</b>	<b>Name of the Station</b>
1.	Sector 51 Station
2.	Sector 50 Station
3.	Sector 76 Station
4.	Sector 101 Station
5.	Sector 81 Station
6.	NSEZ Station
7.	Sector 83 Station
8.	Sector 137 Station
9.	Sector 142 Station
10.	Sector 143 Station
11.	Sector 144 Station
12.	Sector 145 Station
13.	Sector 146 Station
14.	Sector 147 Station
15.	Sector 148 Station
16.	Knowledge Park II Station
17.	Pari Chowk Station
18.	ALPHA I Station
19.	DELTA I Station
20.	GNIDA Office Station
21.	Depot Station

## **Appendix 2: Quality Assurance**

The Contractor shall implement a Project Quality Management Plan in accordance with ISO9001 "Quality System - Model for Quality Assurance in Design/Development, Production, Installation and Servicing" to ensure that all materials, workmanship, plant and equipment supplied and work done under the contract meets the requirements of the contract. This plan shall apply to all activities related to the quality of items, including designing, purchasing, inspecting, handling, assembling, testing, storing, and shipping of materials and equipment and different elements of maintenance work and installations of system components.

The Quality Plan to be prepared by the Contractor and submitted to the Engineer shall follow the requirements of ISO 9000 and address each element therein.

Registration of the Contractor's organisation, or subcontractors or sub-consultants is not required for this Project but the Project Quality Management Plan as submitted shall meet the intent of the ISO 9000 requirement in that there is a comprehensive and documented approach to achieving the project quality requirements.

### ***Quality Assurance Management Plan***

The Project Quality Management Plan (PQMP) shall as a minimum address the quality system elements as required by ISO 9001, generally noting the applicability to the Contractor's Works Programme for the Project. Procedures or Quality Plans to be prepared by others (Suppliers, Subcontractors, and Sub-consultants) and their incorporation in the overall PQMP shall be identified.

The Contractor shall provide and maintain a Quality Assurance Plan (QA) to regulate methods, procedures, and processes to ensure compliance with the Contract requirements. The QA Plan, including QA written procedures, shall be submitted to the Engineer for his review.

Adequate records shall be maintained in a readily retrievable manner to provide documented evidence of quality monitoring and accountability. These records shall be available to Employer at all times during the term of the Contract and for a five year period thereafter.

The Plan shall identify:

- a) Design Process: that control, check and verify the accuracy, completeness and integration of the design shall be performed by certified personnel and in accordance with documented procedure that have the written consent of the Engineer.
- b) Special Processes: that control or verify quality shall be performed by certified personnel and in accordance with documented procedures that have the written consent of the Engineer;
- c) Inspection and Test: Inspection and testing instructions shall provide for reporting nonconformance's or questionable conditions to the Engineer; Inspection shall occur at appropriate points in the installation sequence to ensure compliance with drawings, test specifications, process specifications, and quality standards. The Engineer shall designate, if necessary, inspection hold points into installation or inspection planning procedures;
- d) Receiving Inspection: These procedures shall be used to preclude the use of nonconforming materials and to ensure that only correct and accepted items are used and installed;

- e) Identification and Inspection Status: a system for identifying the progressive inspection status of equipment, materials, components, subassemblies, and assemblies as to their acceptance, rejection, or non-inspection shall be maintained;
- f) Identification and Control of Items: an item identification and traceability control shall be provided;
- g) Handling, Storage, and Delivery: provide for adequate work, surveillance and inspection instructions.
- h) The Plan shall ensure that conditions adverse to quality such as failures, malfunctions, deficiencies, deviations, and defects in materials and equipment shall be promptly identified and corrected.
- i) The Plan shall provide for establishing, and maintaining an effective and positive system for controlling non-conforming material including procedures for the identification, segregation, and disposal of all non-conforming material. Dispositions for the use or repair of nonconforming materials shall require the Engineers consent.

### ***Plan Implementation and Verification***

The Plan shall clearly define the QA Organisation. Management responsibility for the QA shall be set forth on the Contractor's policy and organisation chart. The Plan shall define the requirements for QA personnel, their skills and training. Records of personnel certifications shall be maintained and monitored by the QA personnel. These records shall be made available to the Engineer for review, upon request.

The QA operations shall be subject to the Engineers, Employer or Employer's authorised representative's verification at any time, including: surveillance of the operations to determine that practices, methods and procedures of the plan are being properly applied; inspection to measure quality of items to be offered for acceptance; and audits to ensure compliance with the Contract documents.

The contractor's Quality Audit Schedule shall be submitted to the Engineer for consent every three months or more frequently as required.

The results of Quality Audits shall be summarized in the Contractor's monthly reports.

The Contractor shall provide all necessary access, assistance and facilities to enable the Engineer to carry out on-site and off-site surveillance of Quality Assurance Audits to verify that the quality system which has the consent of the Engineer is being implemented fully and properly.

## **b. Form 1: Letter of Proposal Submission**

[Location, Date]

To

ED/HOD

Noida Metro Rail Corporation (NMRC) Limited

Block-III, 3rd Floor, Ganga Shopping Complex, Sector-29,  
Noida -201301

District Gautam Budh Nagar, Uttar Pradesh

Subject: CAMC for BSL Make VRF System installed at 21 Stations and RS Depot for NMRC network for 01 Year

Dear Sir,

We, the undersigned, offer to **CAMC for BSL Make VRF System installed at 21 Stations and RS Depot for NMRC network for 01 Year** in accordance with your RFP Document dated [ Insert Date] and our Proposal. We are hereby submitting our Technical and Financial Proposal, in a sealed envelope. We confirm that we have read the RFP Document in totality and abide by the terms and conditions stated in the document.

We acknowledge that we have

- Studied and analyzed and satisfied ourselves about all the requirement of the tender including but not limited to market and market conditions
- Carefully assessed the commerciality of Project and that we will be fully responsible for all its assessment in this regard.
- Seen / visited / assessed the potential locations and fully understand and comprehend the technical, financial, commercial and investment requirements.

We have filled the complete information correctly in **Forms**.

We hereby declare that all the information and statements made in this Proposal are true and accept that any misinterpretation contained in it may lead to our disqualification. Our Proposal is binding upon us.

We understand you are not bound to accept any Bid you receive.

---

Yours Sincerely,

Authorized Signature [In full and initials]:

Name and Title of Signatory:

Name and address of Firm

**c. Form 2: Firm Details**

1.	<b>Title and name of the Project:</b>  CAMC for BSL Make VRF System installed at 21 Stations and RS Depot for NMRC network for 01 Year
2.	State the structure of the Bidder's organization (Bidder to complete/delete as appropriate)  Sole Bidder
3.	For Bidder who are individual companies or firms, state the following: Name of Company or firm: .....  Legal status: (e.g. incorporated private company, proprietorship, etc.) .....  Registered address: .....  Year of incorporation..... Principal place of business: ..... Contact person: ..... Contact person's title: .....  Address, telephone, facsimile number and e-mail ID of contact person: ..... ..... .....
4.	Employees Provident Fund No. (attach documentary proof) -
5.	Employees State Insurance Acts in India No. (attach documentary proof) -
6.	GST Registration No. (attach documentary proof) -
7.	PAN (attach documentary proof) -



**d. Form 3: Bid Validity:-**

**Name of Work: CAMC for BSL Make VRF System installed at 21 Stations and RS Depot for NMRC network for 01 Year.**

I/We agree to keep the quoted rate open for acceptance for 180 days from the due date of submission thereof and not make any modification in its terms and conditions.

I/We hereby declare that I/We shall treat the quotation documents, drawings and other records connected with the works as secret/ confidential documents and shall not communicate information derived there from to any person.

Signature of the bidder with seal Dated: Witness:

Address: Occupation

**e. Form 4: Undertaking**

**Name of Work: *CAMC for BSL Make VRF System installed at 21 Stations and RS Depot for NMRC network for 01 Year***

I confirm that we (Tenderer), \_\_\_\_\_

- a. Have not been banned/blacklisted/debarred in NMRC and any other Metro Organization (100% owned by Govt.)/ Ministry of Housing & Urban Affairs / Order of Ministry of Commerce, applicable for all Ministries must not have banned business with the tenderer as on the date of tender submission.
- b. Do not have any pending litigation & non-performing contracts during last 5 (five) years. Further, has not been barred by any other Metro Organization (100% owned by Govt.)/ Ministry of Housing & Urban Affairs / Order of Ministry of Commerce, applicable for all Ministries as on the date of tender submission.
- c. Have not abandoned any work in last 5 (five) years.
- d. Have not ever been terminated due to poor performance.
- e. Have not suffered Bankruptcy/ insolvency in last 5 (five) years.
- f. Neither penalized with liquidated damages of 10% (or more) of the contract value due to delay nor imposed with penalty of 10% (or more) of the contract value due to any other reason in any work of value more than 10% of NIT cost of work, during 5 (five) years.
- g. I/We hereby confirm and declare that my/our firm/company M/s.....has not been put on defaulter list by EPF/ESI/GST/Labour Deptt. etc. as on the date of tender submission.
- h. I/We hereby confirm and declare that my/our firm/company M/s.....is /are not Involved in any illegal activity and/or has not been charge sheeted for any criminal act during last five years (from the last day of the previous months of tender submission).
- i. Have not submitted any misleading information in the Bid.
- j. Are financially sound to perform the work.

**Authorized signatory Name:**

**Date:**

**Name of the Bidder with seal**

**f. Form 5: Power of Attorney**

(To be on non-judicial stamp paper of appropriate value as per Stamp Act relevant to place of execution.)

**Power of Attorney to be provided by the Bidding Company in favour of its representative as evidence of authorized signatory's authority.**

Know all men by these presents, We.....(name and address of the registered office of the Bidding Company) do hereby constitute, appoint and authorize Mr./Ms.....(name and residential address) who is presently employed with us and holding the position of , as our Attorney to do in our name and our behalf all or any of the acts, deeds or things necessary or incidental to submission of our Bid for **CAMC for BSL Make VRF System installed at 21 Stations and RS Depot for NMRC network for 01 Year** in response to the RFP Document dated issued by Noida Metro Rail Corporation Ltd ("NMRC" or "the Corporation"), including signing and submission of the Bid and all other documents related to the Bid, including but not limited to undertakings, letters, certificates, acceptances, clarifications, guarantees or any other document which the Corporation may require us to submit. The aforesaid Attorney is further authorized for making representations to the NMRC or any other authority, and providing information / responses to the NMRC, representing us in all matters before the NMRC, and generally dealing with the Corporation in all matters in connection with our Bid till the completion of the bidding process as per the terms of the RFP Document and further till the Contract is entered into with the NMRC and thereafter till the expiry of the Contract.

We hereby agree to ratify all acts, deeds and things done by our said attorney pursuant to this Power of Attorney and that all acts, deeds and things done by our aforesaid attorney shall be binding on us and shall always be deemed to have been done by us.

All the terms used herein but not defined shall have the meaning ascribed to such terms under the RFP Document.

Signed by the within named

.....[Insert the name of the executant company]

through the hand of

Mr. ....

duly authorized by the Board to issue such Power of Attorney

Dated this ..... day of .....

Accepted

.....

Signature of Attorney

(Name, designation and address of the Attorney)

Attested

-----  
(Signature of the executant)

(Name, designation and address of the executant)

-----

Signature and stamp of Notary of the place of execution

Common seal of..... has been affixed in my/our presence pursuant to Board of Director's Resolution dated.....

WITNESS

1. -----  
(Signature)

Name -----

Designation.....

2. -----  
(Signature)

Name -----

Designation.....

Notes:

- (1) The mode of execution of the power of attorney should be in accordance with the procedure, if any, laid down by the applicable law and the charter documents of the executant(s) and the same should be under common seal of the executants affixed in accordance with the applicable procedure. Further, the person whose signatures are to be provided on the power of attorney shall be duly authorized by the executant(s) in this regard.
- (2) In the event, power of attorney has been executed outside India, the same needs to be duly notarized by a notary public of the jurisdiction where it is executed.
- (3) Also, wherever required, the executant(s) should submit for verification the extract of the charter documents and documents such as a board resolution / power of attorney, in favour of the person executing this power of attorney for delegation of power hereunder on behalf of the executant(s).

**g. Form 6: Saleable Form for Tender Document**

**DETAILS OF BID DOCUMENT / TENDER PROCESSING FEE**

Job No. ....

The required fee of tender form has been deposited in \_\_\_\_\_ Bank A/c No. \_\_\_\_\_ RTGS/NEFT and the scanned copy of UTR receipt with Transaction Id is being enclosed with tender documents.

**DETAILS OF EARNEST MONEY ATTACHED**

The required amount of Earnest money has been deposited in \_\_\_\_\_ Bank A/c No. \_\_\_\_\_ RTGS/NEFT and the scanned copy of UTR receipt with transaction Id is being enclosed with tender documents. If the copy of UTR receipt is not submitted with the Technical Package of tender documents, bid shall be rejected.

BIDDER



**i. Form 8: Undertaking pertaining to Personnel**

- We confirm to deploy personnel required to achieve progress of work as per approved construction of work program and conditions mentioned in the tender document.
- The contractor shall deploy resources as per the mentioned minimum requirement in the tender and also confirm to deploy manpower over and above the minimum numbers indicated above, if the work requires so.
- These minimum resources are as per the requirements of the various activities at different stages of works. All resources need not to be mobilised simultaneously, resources as per the requirement of various stages of works shall be mobilised in accordance with the instructions of the Engineer. The decision of the Engineer shall be final and bonding.
- The performance of project personal deployed will be evaluated periodically by Employer during the contract period. In case the performance of any of the personnel is not satisfactory, the contractor shall replace them with good personnel immediately as per the directions of the Engineer.

*Date:*

*Signature with Stamp/Seal*

j. **Form 9: Proposed Personnel**

Affix self-  
attested  
photograph

NAME : .....

EMPLOYEE ID : .....

FATHER'S NAME : .....

DATE OF BIRTH : .....

PERMANENT ADDRESS : .....

RESIDENTIAL ADDRESS : .....

MARITAL STATUS : .....

EDUCATIONAL QUALIFICATION : .....

TECHNICAL QUALIFICATION : .....

EXPERIENCE : .....

LANGUAGE KNOWN : .....

NATIONALITY : .....

CATEGORY : .....

DATE: .....

PLACE: .....

SIGNATURE

(To be filled by contractor)

*Attested by authorised person:*

**Note:** A staffing schedule containing the names, qualifications, professional experience and corporate affiliation of all proposed management personnel (above the level of shift supervisor) and specialists for this work. The submission shall include a provisional management structure and organisation chart showing areas of responsibility, relative seniorities and lines of reporting. The proposed staffing plan shall be in conformity with the "Clause 4.3 – Personnel" of tender document



**k. Form 10: Performa for Clarifications / Amendments on the RFP**

Sl. No.	Document	Clause No. and Existing Provision	Clarification required	Suggested Text for the Amendment	Rationale for the Clarification or Amendment

*Authorized*

*signatory Name:*

**Date:**

**Name of the Bidder with seal**

## **I. Form 11: Bid Offer/ BOQ**

To

ED/HOD/NMRC

Noida Metro Rail Corporation (NMRC) Limited

Block-III, 3<sup>rd</sup> Floor, Ganga Shopping Complex

Noida -201301,

District Gautam Budh Nagar, Uttar Pradesh

**Sub: CAMC for BSL Make VRF System installed at 21 Stations and RS Depot for NMRC network for 01 Year**

Dear Sir,

I/we have read and examined the RFP document, general terms and conditions.

*I/we hereby quote for the Total Price for CAMC for BSL Make VRF System installed at 21 Stations and RS Depot for NMRC network for 01 Year.*

### **BOQ**

**Tender Inviting Authority- Noida Metro Rail Corporation (NMRC) Ltd.**

**Name of Work- CAMC for BSL Make VRF System installed at 21 Stations and RS Depot for NMRC network for 01 Year**

**Contract No- : NMRC/E&M/CAMC/BSL/VRF/2025/xxx**

<b>S.N</b>	<b>Description of Items</b>	<b>Unit</b>	<b>Quantity</b>	<b>Unit Rate_ <u>with GST</u></b>	<b>Total Amount/<u>Year</u> <u>with GST</u></b>
<b>Schedule-1 CAMC charges for 1st Year inclusive of GST (B)</b>					
1	CAMC of BSL make VRF systems at NMRC stations & depot with respective IDUs & ODU and other associated accessories.	Per HP	1214		
<b>Total amount inclusive of GST</b>					

**Total amount in words Rupees** \_\_\_\_\_

---

**Please Note:**

1. It will be deemed to include all Taxes including GST, Duties, Octroi, Royalty etc., cost of all tools, plants, labour, supervision, materials, transport, contractor's profit and establishment/overheads, together all general risks, insurance liabilities, compliance of labour laws and obligations set out or implied in the contracts.
2. The quantity of work may vary as per site requirement during contract period.
3. The payment will be made on actual basis for the work executed.
4. The Contractor may raise their 'On Account' payments on quarterly basis as per the status of work on the last day of the respective month.
5. The Financial Bid submitted is unconditional and fulfills all the requirements of the TOR Document.
6. We have completely read and understood the Bid Document. The Financial Tender submitted is unconditional and fulfills all the requirements of the Tender Document.
7. Our Financial Proposal shall be binding upon us subject to the modifications resulting from contract negotiations, up to expiration of the validity period of the Proposal. We understand you are not bound to accept any Proposal you receive.

\_\_\_\_\_

\_\_\_\_\_

Signature and Name of the Authorized Person

\_\_\_\_\_

NAME OF THE BIDDER AND SEAL

**m. Form 12: Format to Submit Performance Bank Guarantee (PBG)  
FORM OF PERFORMANCE SECURITY (GUARANTEE) BY BANK**

1. This deed of Guarantee made this..... day of..... (month & year)  
Between Bank of..... (herein after called the “Bank”) of the one part, and Noida Metro Rail Corporation Limited (hereinafter called “the Employer”) of the other part.
2. Whereas Noida Metro Rail Corporation limited has awarded the contract for.....(name of work) (hereinafter called “the contract”) to M/s.....(Name of the Contractor)....hereinafter called “the Contractor”.
3. AND WHEREAS the Contractor is bound by the said Contract to submit to the Employer a Performance Security for a total amount of ₹..... (Amount in figures and words).
4. Now we the Undersigned..... (Name of the Bank) being fully authorized to sign and to incur obligations for and on behalf of and in the name of..... (Full name of Bank), hereby declare that the said Bank will guarantee the Employer the full amount of  
₹ ..... (Amount in figures and Words) as stated above.
5. After the Contractor has signed the aforementioned Contract with the Employer, the Bank is engaged to pay the Employer, any amount up to and inclusive of the aforementioned full amount upon written order from the Employer to indemnify the Employer for any liability of damage resulting from any defects or shortcomings of the Contractor or the debts he may have incurred to any parties involved in the Works under the Contract mentioned above, whether these defects or shortcomings or debts are actual or estimated or expected. The Bank will deliver the money required by the Employer immediately/same day on demand without delay without reference to the Contractor and without the necessity of a previous notice or of judicial or administrative procedures and without it being necessary to prove to the Bank the liability or damages resulting from any defects or shortcomings or debts of the Contractor. The Bank shall pay to the Employer any money so demanded notwithstanding any dispute/disputes raised by the Contractor in any suit or proceedings pending before any Court, Tribunal or Arbitrator/s/ Arbitral Tribunal relating thereto and the liability under this guarantee shall be absolute and unequivocal.
6. This Guarantee is valid till ..... (The initial period for which this Guarantee will be valid must be for at least 6-months (six months) longer than the anticipated expiry date of AMC.
7. At any time during the period in which this Guarantee is still valid, if the Employer agrees to grant a time extension to the Contractor or if the Contractor fails to complete the Works within the time of completion as stated in the Contract, or fails to discharge himself of the liability or damages or debts as stated under Para 5, above, it is understood that the Bank will extend this Guarantee under the same conditions for the required time on demand by the Employer and at the cost of the Contractor.
8. The Bank agrees that no changes, addition, modifications to the terms of the contract Agreement or to any documents, which have been or may be made between the Employer and the Contractor, will in no way release us from the liability under this Guarantee; and the Bank, hereby, waives any requirement for notice of any such change, addition or modification to the Bank.
9. The Guarantee herein before contained shall not be affected by any change in the Constitution of the Bank or of the Contractor.

**RFP for CAMC for BSL Make VRF System installed at 21 Stations and RS Depot for NMRC network for 01 Year**

10. The neglect or forbearance of the Employer in enforcement of payment of any moneys, the payment whereof is intended to be hereby secured or the giving of time by the Employer for the payment hereof shall in no way relieve the bank of their liability under this deed.
11. The expressions "the Employer", "the Bank" and "the Contractor" herein before used shall include their respective successors and assigns.
12. Notwithstanding anything contained herein:
- (a) ..... Our liability under this Bank Guarantee shall not exceed Rs.....(Rs .....)
- (b) ..... This Bank Guarantee shall be valid up to .....
- (c)..... We are liable to pay the Guarantee amount or part thereof under this Bank Guarantee only & only if you serve upon us a written claim or demand on or before.....

In witness where of I/We of the bank have signed and sealed this guarantee on the.....day of (Month & Year) being herewith duly authorized.

**For and on behalf of the \_Bank.**

**Signature of authorized Bank official**

Name: .....

Designation: .....

I.D. No. : .....

Stamp/Seal of the Bank: .....

Signed, sealed and delivered for and on behalf of the Bank by the above named\_\_\_\_\_

In the presence of:

Witness 1.

Witness 2.

Signature .....

Signature .....

Name .....

Name .....

Address .....

Address .....

Notes:

- The stamp papers of appropriate value shall be purchased in the name of the Bank, who issues the 'Bank Guarantee'.
- The 'Bank Guarantee' shall be from the Scheduled Commercial Bank based in India, acceptable to Employer.

## **n. Form 13: Bid Details**

*The following list is intended to help the tenderer in submitting offer which are complete. An incomplete offer is liable to be rejected. Tenderer are advised to go through the list carefully and take necessary action.*

<b>S.No.</b>	<b>Particulars</b>	<b>Attached Yes/No/Not Applicable</b>	<b>Page no. (Mandatory)</b>
1	Bid Processing Fees		
2	Earnest Money Deposit		
3	Form 1: Letter of Proposal Submission		
4	Form 2: Firm Details		
5	Form 3: Bid Validity		
6	Form 4: Undertaking		
7	Form 5: Power of Attorney		
8	Form 6: Saleable Form for Tender Document		
9	Form 7: Declaration of Refund of Earnest Money		
10	Form 8: Undertaking pertaining to Personnel		
11	Form 9: Proposed Personnel		
12	Form 10: Performa for Clarifications / Amendments on the RFP		
13	Form 11: Bid offer/ BOQ		
14	Form 12: Format to Submit Performance Bank Guarantee (PBG)		
15	Statutory proof of existence as the legal entity		
16	PAN certificate as per legal entity		
17	Self-attested copy of GST registration certificate, EPF and ESI		
18	Any other document asked by the Employer if submitted, specify the documents Or Any other document which the Tenderer considers relevant		