

NOIDA METRO RAIL CORPORATION LTD.
A JOINT VENTURE OF GOVT. OF INDIA & GOVT, OF UP

**RFP for setting up, operating and maintaining mixed convenience stores in the form of kiosks,
through licensing of commercial Bare Space at ALPHA –I Metro Station of Noida – Greater Noida
Corridor of Noida Metro Rail Corporation Ltd.**

REQUEST FOR PROPOSAL/TENDER DOCUMENT

TENDER NO. NMRC/PB/Kiosks/300 (R)/318R1/339/2024

August _ 2024

Disclaimer

- 1.0 This Request for Proposal (RFP)/Tender Document (or “E-Tender” or “E-Bid”) “ **RFP for setting up, operating and maintaining mixed convenience store in the form of KIOSKS through licensing of commercial bare spaces at ALPHA – I Metro Station of Noida – Greater Noida corridor of Noida Metro Rail Corporation Ltd.**” contains brief information about the available bare spaces at Metro Station, Scope of Work, eligibility criteria and selection process for the successful Bidder (‘the Licensee’ or “the Tenderer” or “the Applicant”) & Draft License Agreement (to be executed after award of contract). The purpose of this RFP/Tender Document is to provide the Bidders with information to assist the formulation of their Bidding Documents.
- 2.0 The information contained in this RFP/Tender Document or subsequently provided to the interested parties (Bidder(s)), in writing by or on behalf of Noida Metro Rail Corporation (NMRC) is provided to Bidder (s) on the terms & conditions set out in this RFP/Tender Document and any other terms & conditions subject to which such information is provided.
- 3.0 While all efforts have been made to ensure the accuracy of information contained in this RFP/Tender Document, this Document does not purport to contain all the information required by the Bidders. This RFP/tender document has prepared with a view to provide the relevant information about the Tender. NMRC advised that all the potential bidders should conduct their own independent assessment, investigations and analysis and should check the reliability, accuracy and completeness of the information at their end and obtain independent advice from relevant sources as required before submission of their Bid/s. Noida Metro Rail Corporation Ltd. (“NMRC”) or any of its employees or advisors shall incur no liability under any law, statute, rules or regulations as to the accuracy or completeness of this RFP/Tender Document.
- 4.0 Intimation of discrepancies in the RFP/Tender Document, if any, may be given on or before pre-bid meeting by the potential bidders, to the office of DGM/PB, NMRC Ltd in writing or through email (nmrcnoida@gmail.com). If NMRC receives no written communication, it shall be treated that Bidders are satisfied with the information provided in the RFP/Tender Document.
- 5.0 Any character or requirement for the said Tender, which may be deemed to be necessary by the bidder should be independently established and verified by bidder.
- 6.0 This RFP/Tender Document is not an agreement and are not an offer or invitation by NMRC to any party. The terms of this Tender and the right of the successful bidder shall be set out in the separate agreement executed between NMRC & Successful Bidder broadly in the format set out herein.
- 7.0 NMRC reserves the right to change any or all conditions/information set in this RFP Document by way of revision, deletion, updating or annulment through issuance of appropriate addendum/corrigendum as NMRC may deem fit without assigning any reason thereof.
- 8.0 NMRC reserves the right to accept or reject any or all Bids without giving any reasons thereof. NMRC will not entertain or be liable for any claim for costs and expenses in relation to the preparation of the Bid/s to be submitted in terms of this RFP Document.

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Glossary/Definitions

- a. **“Addendum / Amendment”** means any written amendment / addendum /corrigendum to this RFP, from time to time issued by NMRC to the prospective bidders;
- b. **“Agreement”** means the License Agreement to be executed between NMRC and the selected bidder.
- c. **“Alternate Location(s)”** shall mean the particular space / area within the Metro Station offered to the Concessionaire, in lieu of licensed Commercial Space(s).”
- d. **“As is where is basis”** means licensee shall be licensed the said space, equipment, installations, fittings and fixtures on “as is where is basis” and the licensee shall not make any additions or alterations in the licensed space, installations including electric installations and wiring without the prior permission of NMRC in writing and when permitted by the licensor the said additions and alterations shall be carried out by the licensee at their own cost. They shall not be entitled to any compensation for any additions carried out by them in the licensed Spaces rather licensee shall be required to hand over the licensed space in original condition at the end of license period.
- e. **“Applicable Laws”** means all the laws including local, state, national or other laws, brought into force and effect by Govt. of India, State Governments, local bodies, statutory agencies and any other rules / regulations / notifications issued by them from time to time. It also include judgments, decrees, injunctions, writs and orders of any court or judicial authority as may be in force and effected from time to time
- f. **“Assets”** means the **Kiosks** with all its existing fittings, finishing and furnishings
- g. **“Bare Space”** means the space offered on ‘as is where is basis’ for setting up the kiosks and its commercial exploitation as per scope mentioned in the RFP.
- h. **“Bidder”** or **“Tenderer”** means any entity which is a registered sole proprietorship firm, a partnership firm or a company having registered office in India as elaborated in this RFP
- i. **“Bid Due Date”** means Bid Submission end date and time given in the E-tender
- j. **“Bid/Tender processing fee”** means Cost of RFP/Tender Document which is Non-refundable in nature.
- k. **“E-Bid Security/EMD”** means the Earnest Money Deposit (EMD)/refundable amount to be submitted by the Bidder along with RFP documents to NMRC
- l. **“Highest Bidder”** means the Bidder, who quotes the highest License Fees for particular location(s)
- m. **“Interest Free Security Deposit/ Performance Security”** means interest free amount to be deposited by the Licensee with NMRC as per terms and conditions of License Agreement as a security against the performance of the License Agreement.
- n. **“License”** means the Commercial development Rights/Activities granted by NMRC to the Licensee at offered location under terms and conditions of the License Agreement.
- o. **“Licensee”** means the Selected Bidder, who has executed the License Agreement with NMRC pursuant to the conclusion of the bidding process.
- p. **“License Fee”** means the amount payable by the Licensee to NMRC as per terms and conditions of the License Agreement plus applicable taxes.
- q. **“License Period”** means a total contract/license period with the lock in period (if any) subsequent to expiry of fitment period (if any) after handing over of the space/location
- r. **“LOA”** means Letter of acceptance given by licensee in response of the NOA issued by NMRC
- s. **“NMRC”** means Noida Metro Rail Corporation Limited (or “Corporation” or “Licensor”)
- t. **“Notice of Award (NOA)”** means the written notice issued by NMRC to the Selected Bidder(s) intimating the acceptance of Selected Bidder's Proposal for the award of License/contract
- u. **“Party”** means Licensee or Licensor (together they are called **“Parties”**)
- v. **“Permits”** mean and include all applicable statutory, environmental or regulatory licenses, authorization, permits, consents, approvals, registrations and franchises from concerned authorities
- w. **“Re. or Rs. or INR”** means Indian Rupee
- x. **“Selected Bidder”** means the bidder who has been selected by NMRC, pursuant to the bidding process for award of License.

The words and expressions beginning with capital letters and defined in this document shall, unless repugnant to the context, have the meaning ascribed thereto here in above.

Introduction

- 1.1 Noida and Greater Noida are being developed as the satellite towns to New Delhi. More and more people from Delhi and other areas are shifting to these towns in search of fresh air, greenery and better infrastructure. In addition to this, people also coming to these areas for better education, service and business opportunities. Therefore there is a need of providing an efficient, reliable, fast and comfortable transportation system for the population intending to settle in these towns of Noida & Greater Noida.
- 1.2 Noida Metro Rail Corporation is a Special Purpose Vehicle (SPV) formed for planning and executing urban transport projects in Noida & Greater Noida Regions. The Company desires to provide a world-class Public Transportation System with state-of-the-art technology. As such, the overarching criterion for setting up of the Company is to help create an efficient, safe, reliable, economical and affordable public transport system within Noida & Greater Noida Region.
- 1.3 For the above mentioned purpose, an elevated (*above the ground level*) Metro line between Noida and Greater Noida has constructed and now operational for *public*.
- 1.4 As an alternative source of revenue generation other than fare box revenue and a part of its existing mandate, Noida Metro Rail Corporation Ltd. (NMRC) has also undertaken to capture value from various property business/property development activities in such a manner that on one hand it gives sustainable additional revenue to the corporation and on other hand facilitating NMRC commuters by providing one stop solution for most of their needs. In this regard, bare commercial spaces available at the prominent metro stations are offered to interested bidders. All these spaces are at highly prominent spot, having a potential of enormous amount of footfall. These spaces are considered ideal for selling packaged edible items, beverages and other items etc. except banned Items/negative list given in Annexure of Bid document. This is considered a valuable and scarce opportunity for setting up popular outlet/kiosks at a prime location in the heart of city at place that has huge and incessant footfall, all year long. Impeccable cleanliness and very hygienic operation is warranted. Potential Bidders are advised to visit the premises to satisfy themselves that the space(s) is (are) suitable for setting up their business.
- 1.5 An information document covering the purpose of the license, details of tendered space may be viewed on NMRC website www.nmrcnoida.com and can be downloaded and submit online on the website <http://etender.up.nic.in>

Notice Inviting Tender (NIT)
(TENDER NO. NMRC/PB/Kiosks/300(R)/318R1/339/2024)

1	Name of the Bid	Tender for setting up, operating and maintaining mixed convenience store in the form of KIOSKS through licensing of commercial bare spaces at Ground Floor at ALPHA – I Metro Stations of Noida – Greater Noida corridor of Noida Metro Rail Corporation Ltd.
2	License Period	Five (05) years + Three (03) years extendable with mutual consent of parties but as per discretion of NMRC.
3	Method of selection	Revenue Based (H1)
4	Bid System	Two Packet System in single stage
5	Name and address of the Corporation & designation of official	Noida Metro Rail Corporation Ltd., 3 rd Block, 3 rd Floor, Ganga Shopping Complex, Sector-29, Noida, Distt.- Gautam Budh Nagar, Uttar Pradesh-201301, DGM/PB
6	Bid Validity period	180 days
7	Bid Language	English
8	Bid Currency	Indian Rupees
9	JV/Consortium to be allowed	No
10	Bid Processing Fee	Rs. 5,900/- (Inclusive of GST) only through Digital/Online Mode
11	EMD	Rs. 1,62,500/- & to be paid through Digital/Online Mode only
12	Account detail for RTGS/NEFT	For Submission of Bid Processing Fee & EMD HDFC Bank, Shop No. 63-66, Ganga Shopping Complex, Sector-29, Noida Gautam Budh Nagar, Uttar Pradesh-201301 IFSC Code – HDFC0004715 A/c No.- 50200035332880 Title of the Account – Noida Metro Rail Corporation Ltd PB A/C
13	Uploading of RFP/Tender Document on e-portal by NMRC	24.08.2024
14	Pre-Bid meeting	27.08.2024 at 11: 00 hrs (IST) in NMRC Office at <i>Ganga Shopping Complex, 3rd Floor, Sector-29, Noida, Uttar Pradesh-201301</i>
15	Site Visit	27.08.2024, 1130 hrs (IST); To be assembled in NMRC Office at <i>Ganga Shopping Complex, 3rd Floor, Sector-29, Noida, Uttar Pradesh-201301</i>
16	Last date of receipt of queries against the Pre-Bid meeting	27.08.2024 upto 18.00 hrs. Queries must be emailed to nmrcnoida@gmail.com in the word as well as pdf format.
17	NMRC Response to Pre-Bid Queries	04.09.2024
18	Online Bid Submission Start Date	05.09.2024
19	Last Date and time of bid submission on e-portal	13.09.2024 up to 15:00 hrs (IST)
20	Date of Technical Bid Opening	13.09.2024, 16:00 hrs (IST)

The selected bidder/Licensee should follow the following timeline

Stage of Activity	Time Period
Payment of Interest Free Security Deposit to NMRC by successful bidder	Within 30 days of submission of Letter of Acceptance or within extended period of 60 days with penal interest
Tendered space to be handed over to successful Bidder	Within 7 days of Payment of Interest Free Security Deposit
Payment of Advance Quarterly License Fee for 1 st Quarter	Within 60 days from date of handing Over of the licensed premises
Signing of License Agreement	Within 30 days after Handing Over of the tendered space
Commencement of License Fee as well as License Period	Immediately after 60 days fitment period i.e. w.e.f. 61 st day from date of handing over of tendered space

ELIGIBILITY CRITERIA FOR BIDDERS

The Bidder's competence and capability is proposed to be established by the following parameters. The Bidder should meet all the criteria given in this Chapter.

- 3.1 The bidder should be of any entity i.e. Sole Proprietorship, Registered Partnership Firm, LLP, Public Limited Company, Private Limited Company. The firms and the companies should be registered in India & companies must be incorporated under the companies act 1956/2013. The Bidders' competence and financial capacity is proposed to be established in terms of average annual turnover ("Average Annual Turnover"). The Bidder should have minimum average annual turnover in the last 3 (Three) Financial Years (**2020 – 21, 2021 – 22, 2022 - 23**) from the any legitimate business activities, Retail Business, Operations of commercial kiosks etc. preceding to the e-Bid Due Date in the tune of **Rs. 32,10,000/-** .
- 3.2 The Bidder should not have been
- (i) Blacklisted/ banned/ debarred business/ declared ineligible for corrupt and fraudulent practices by NMRC/any other Metro Organizations (100% owned by Govt.) Ministry of Housing & Urban affairs/Order of Ministry of Commerce, applicable for all ministries/ State Government and its agencies and supreme Court of India as on date of tender submission.
 - (ii) Also no contract of the Bidder executed in either individually or in a JV/Consortium, should have been rescinded/terminated by NMRC after award due to non-performance of the Bidder.
 - (iii) In case at a subsequent date the successful bidder/licensee is found to have been banned for business given above, NMRC shall be at liberty to and have full rights to cancel the allotment of subjected contract/License Agreement and forfeit the Interest Free security Deposit after adjusting any dues payable by the successful bidder/Licensee.
 - (iv) If there is any misrepresentation of facts by the bidder in their bid submission, the same will be considered as "Fraudulent practice" and the bid submission of such bidders will be summarily rejected and also further action shall be taken as per terms of RFP Document and/or other applicable laws/rule. Bidder shall undertake the above as per Annexure of RFP.

Chapter-4

4.1 Scope of work:-

- a) The selected Bidder shall use the offered location (Please refer Table – 1 below) at Ground Floor at ALPHA – I Metro Station for the sole purpose of installation/developing, operating and maintaining the kiosk in the form of temporary structure and adhering to the sample concept and design of kiosk which is provided in this RFP and operate business activities except those which are under negative/banned usages list provided in this RFP, with the prior approval of NMRC during the license period term and shall ensure that the business activities must be developed, operated and maintained as per international standards which will further enhance the aesthetic and brand value of NMRC and further the range of products must be comparable both in terms of quality and price in accordance with the Good Industry Practice. The detailed scope and the terms and conditions governing the license defined and stipulated in the License Agreement.
- b) The Location will be handed over to the selected bidder on **"as is where is basis"** and NMRC shall not be responsible for its renovation, maintenance and up-keep from the actual date of handing over. Selected bidder shall be required to execute all work at their own cost and as per NMRC specifications as required for development, operation and maintenance of the offered space.
- c) The selected bidder shall required to adhere to the **sample concept & design** provided by NMRC with this RFP during the setting up the business activities on the offered space) However, within these parameters, maintaining the structural safety and integrity shall be the sole responsibility of the successful bidder. The successful bidder shall also ensure that the proposed commercial development/Installation of Temporary kiosks within offered area is neither an impediment for smooth flow of traffic/commuters/public nor a safety hazards to any one and not limited to Metro commuters and also not in violations of local bodies guidelines. The successful bidder shall also ensure that all existing utilities and facilities (if any) falling within the said tendered space will be kept accessible and the successful bidder shall not interfere or tamper with those installations at any time. The offered space of kiosks may also be relocated within the same station or can be shifted on other Metro Stations due to any requirement by NMRC or changes (But not limited to operational grounds only) and selected bidder will not seek any claim or compensation in this regard.
- d) Selected Bidder will have a non-exclusive right, privilege, and obligation to operate and manage the permitted business activities from its Assigned Premises. At any time during the Term, NMRC may enter into other agreements with other licensee's/vendors for the operation of business activities similar to those of Selected Bidder. It is understood and agreed that nothing in the RFP or Contract is to be construed to grant or authorize the granting of an exclusive right to selected bidder/licensee.
- e) Notwithstanding anything to the contrary contained in this RFP, the detailed terms specified in the license Agreement shall have overriding effect; provided, however, that any conditions or obligations imposed on the Bidder hereunder shall continue to have effect in addition to its obligations under the License Agreement.
- f) The selected bidder shall at all times comply with the Service Standards and such other covenants as may be prescribed by NMRC.
- g) The selected bidder is required to participate in all sales and promotion programs, display necessary Metro Stations publicity materials, and support all Metro Stations - wide promotions, and any other marketing or promotional activities as may be organized by NMRC from time to time. The selected bidder agrees to co-operate with NMRC in use of the Location(s) in relation to such promotional activities.
- h) The selected bidder shall, if so required by NMRC, include NMRC's brands/ logos/ tag or in such manner as may be required by NMRC from time to time. Any additional costs incurred in relation to the same including printing costs incurred to print NMRC's logo on the carrier bags are to be borne by the selected bidder.
- i) The selected bidder can sub-contract or grant sub-concession or assign any of its rights, duties and obligations under the license Agreement, with the prior written intimation to NMRC. However, such sub-contract or sub-concession shall be co-terminus with the license period Term.

- j) Procuring all the permissions/licenses etc. required from the statutory/regulatory/civic authorities concerned, to be able to use the offered space for intended business activities will be sole responsibility of the successful bidder. NMRC shall not be responsible for any such procurement and shall not entertain any claims in this regard.
- k) Fire fighting and other related infrastructure (if required as per prevailing law) to be installed/arranged at its own cost for the offered space by the successful bidder.
- l) The successful bidder shall at all times adhere to all provisions of the **Metro Railways (Operations & Maintenance Act, 2002 and amendment thereon, if any)** and also to instructions issued from time to time from the MD, NMRC or its representatives.
- m) Operate, Manage and maintain the entire offered space with adequate trained and experienced team for responsibilities as defined in this RFP/Tender Document.
- n) Under no circumstances, shall the offered spaces or facilities constructed or installed at the licensed space/tendered space be mortgaged, charged or otherwise put under any lien (including negative lien), and no charge or encumbrance will be created or agreed to be created in favor of any person, including the Lenders/Financial Institution(s)/Banks etc.
- o) Successful bidder ensures that no use of polythene baggage/bags/single use plastic at the tendered area/licensed area/outlets.
- p) The successful bidder shall responsible for obtaining the fire NOC (If required) from the concerned authorities at its own. NMRC may provide assistance (if required) in this regard.
- q) Comply with all statutory requirements in connection with this tender document & commercial development/Installation of Kiosks in Tendered Area.
- r) That the LICENSEE shall appoint a Manager/Supervisor whose scope of services shall be as follows:
- 1.1 Store & sell only approved and standard products.
 - 1.2 Sell only packaged products produced under standard hygienic conditions with the ingredients of the best available quality.
 - 1.3 Ensure that the Products conform to the standards required by the Health Department of the Municipality and the Government and further ensure that the said Products are prepared up to the standards prescribed by the Food Adulteration Act, 1954 and the rules framed there under and its amendment from time to time and in possession of FSAAI certificate (If applicable). The valid relevant certificates must be available in the Kiosks/Outlet at all the times during the license period.
 - 1.4 Supervise the operations of the kiosks.
 - 1.5 Ensure cleanliness and hygiene in the said Premises and the services are conducted in a clean, proper and efficient manner.

Table - 1 (For more clarity of the offered kiosk location please refer Annexure - 18 of this RFP)

Location	Kiosk Detail	Tentative Sizes (In Sqm)
Ground Floor	K - 1	9 m x 3 m = 27 Sqm
	K - 2	8 m x 3 m = 24 Sqm
	K - 3	6 m x 3 m = 18 Sqm
	K - 4	5 m x 3 m = 15 Sqm
	K - 5	6 m x 3 m = 18 Sqm

INSTRUCTION TO BIDDER/APPLICANT

- 5.1 NMRC has adopted a single stage two packet open e- bidding process for selection of a suitable highest bidder for each offered location to grant **of licensing of commercial bare spaces for setting up, operating and maintaining mixed convenience stores in the form of kiosks at ALPHA – I Metro Station of Noida – Greater Noida Corridor of Noida Metro Rail Corporation Ltd.**
- 5.2 The bidder shall initiate, and actively pursue and involve itself in all investigations and enquiries, NMRC feedbacks, information, convening of and attendance at meetings, and in any other activities as are or may be necessary for producing high quality work as per requirement. A Bidder is eligible to submit only one Bid. A Bidder applying shall not be entitled to submit another Tender, as the case may be. Any Bidder, who submits more than one e-Bid, would be disqualified. The Bidder shall carry out the offered work in compliance with the provisions of the RFP. Any and all changes necessary to ensure that the Bidder's documents conform to the intent and purpose set out in the RFP, shall be made at the Bidder's own expense. The Bidder represents that it is a professional and experienced company, and hereby agrees to bear full responsibility for the correctness and technical merit of the activities performed. Any entity which has been barred by the Central/State Government in India or by any entity controlled by them, from participating in any project, and the bar subsists as on the date of Bid, would not be eligible to submit the e – Bid/cannot participate in the bidding process.
- 5.3 **Acknowledgement by Bidder**
It shall be deemed that by submitting a Bid, the Bidder has:-
- a) made a complete and careful examination of RFP document as well as other information required
 - b) received all relevant information from NMRC
 - c) accepted the risks of inadequacy, error or mistake in the information provided in the bidding documents or furnished by or on behalf of NMRC relating to any of the matters referred to the RFP Document.
 - d) satisfied itself about all matters, things and information herein above necessary and required for submitting an information Bid, execution of the License Agreement in accordance with the Bidding Documents and performance of all of its obligations there under;
 - e) acknowledged and agreed that inadequacy, lack of completeness or incorrectness of information provided in the bidding documents or ignorance of any of the matters hereinabove shall not be a basis for any claim for compensation, damages, claim for performance of its obligations, loss of profits etc. from NMRC, or a ground for termination of the License Agreement by the Licensee;
 - f) Acknowledged that it does not have a Conflict of Interest; and
 - g) agreed to be bound by the undertakings provided by it under and in terms hereof
- 5.4 NMRC shall not be liable for any omission, mistake or error in respect of any of the above or on account of any matter or thing arising out of or concerning or relating to tender or the Bidding process, including any error or mistake therein or in any information or data given by NMRC.
- 5.5 **Availability of Bid Document**
This RFP document is available on the web site <http://etender.up.nic.in> and/or on Noida Metro Rail Corporation website www.nmrcnoida.com to enable the Bidders to view. Potential Bidders must visit the web site <http://etender.up.nic.in> for downloading the e-Bid document (RFP) and submit e-Bids online up to the last date and time mentioned in this RFP & NIT or *in corrigendum and addendum (if any)*.
- 5.6 **Bid Processing Fee**
The Bidder shall have to pay e-Bid processing fee through RTGS/ NEFT mode only in the designated bank account as per details given in *NIT*. The NEFT/RTGS transaction must also be certified by the same bank through which fee is paid. Bid processing fee shall only be payable for one time & it is **Non-Refundable**. The scanned copy of RTGS/ NEFT with transaction ID certified by the same bank must be enclosed along with the e-Bid. E-Bid without Bid processing fees in the prescribe form will not be accepted.
- 5.7 **Bid Security/Earnest Money Deposit (EMD)**
- a) The bidder shall furnish, as essential part of its e-Bid, an e-Bid Security/ EMD amount mentioned in the NIT. The EMD must be deposited in the bank account detailed in the NIT through online mode only i.e. through RTGS/NEFT etc. The scanned copy of RTGS/NEFT receipt of e-Bid Security/EMD with transaction Id certified by the same bank must be enclosed along with the e-Bid. E-Bid submission without Earnest Money Deposit in the prescribed form will not be accepted.
 - b) *Any e-Bid not secured in accordance with above shall be treated as non responsive and rejected by NMRC.*

- c. Unsuccessful Bidder's EMD will be returned within 45 days after conclusion or discharge of the tender.
- d. No interest will be paid by the NMRC on the Earnest Money Deposit.
- e. The successful Bidder's e-Bid EMD will be adjusted with Interest Free Security Deposit/ or with 1st Advance License Fee (as the case may be).
- f. The EMD may also be forfeited, If Bidder
- (i) withdraws its e-Bid during the period of e-Bid validity specified by the Bidder on the e- bid form: or
 - (ii) does not accept the correction of errors or
 - (iii) modifies its e-Bid price during the period of e-Bid validity specified by the Bidder on the form.
 - (iv) In case of a successful Bidder, if the Bidder *either not accept the NOA* or fails to sign the License Agreement with the NMRC within stipulated time or fail to take over all the offered spaces as per NOA.
- 5.8 Cost of Bidding:-**
The bidders shall be responsible for all of the costs associated with the preparation of their Bids and participation in the Bidding process. NMRC shall not be responsible or in any way liable for such costs, regardless of the conduct or outcome of the Bidding process.
- 5.9 Conflict of Interest**
The Bidder shall have not a Conflict of Interest that affects the Bidding Process. Any Bidder found to have a Conflict of Interest shall be disqualified. A bidder shall be deemed to have a Conflict of Interest affecting Bidding Process, if a constituent of such bidder is also a constituent of another bidder.
- 5.10 Site Visit and verification of Information:-**
Bidders are advised to submit their respective Bids after visiting site and ascertaining themselves with the conditions, traffic, location, surroundings, climate, availability of power, water and other utilities, access to Space, handling and storage of materials, weather, data, applicable laws and regulations and any other matter considered relevant by them. Interested/Potential bidders are requested to be present as per details mentioned in NIT for site visit of the tendered/offered space.
- 5.11 Pre-Bid Meeting**
Any queries or request for additional information concerning this RFP Document *by the potential bidder* shall be submitted in writing or by e-mail to the DGM/PB, NMRC only during Pre-Bid Meeting held at NMRC office or as per date mentioned in the NIT or in any corrigendum/addendum (if any) on the e mail id nmrcnoida@gmail.com . The responses will be posted to all such queries (if any) on the official website www.nmrcnoida.com and on the web site <http://etender.up.nic.in>. NMRC reserves the right not to respond to any query (ies) or provide any clarifications, in its sole discretion, and nothing in this case shall be taken or read as compelling or requiring NMRC to respond to any question or to provide any clarification.
- 5.12 Amendment of e-Bid Document**
- a) At any time prior to the deadline for submission of e-Bid, NMRC may, for any reason, whether at its on in iterative or in response to a clarification requested by a prospective Bidder, modify the RFP/Tender Document by amendments (addendum/corrigendum). Such amendments shall be uploaded on the e-procurement website <http://etender.up.nic.in> or NMRC's website www.nmrcnoida.com. The relevant clauses of the RFP/Tender Document/License Agreement shall be treated as amended accordingly and *at later stage, this amendment can be suitably incorporated in the License Agreement (if required)*.
 - b) It shall be the sole responsibility of the prospective Bidder to check the web site <http://etender.up.nic.in> and NMRC's website www.nmrcnoida.com from time to time for any amendment in the RFP Document. In case of failure to get the amendments, if any, NMRC shall not be responsible for it.
 - c) In order to allow prospective *bidders* a reasonable time to take the amendment into account in preparing their e-Bids, NMRC, at the discretion, may extend the deadline for the submission of e-Bids. Such extensions shall be uploaded on the e-procurement website <http://etender.up.nic.in> or NMRC's website www.nmrcnoida.com.
- 5.13 Preparation and submission of Bids**
- a) **Language of e-Bid**
The e-Bid prepared by the Bidder, as well as all correspondence and documents relating to the e-Bid exchanged by the Bidder and NMRC shall be written in English language. Only English numerals shall be used in the e-Bid. The correspondence and documents in any other language must be accompanied by transcripts verified by the Embassy of Home Country or equivalent.
 - b) **Documents constituting the e-Bid form**
The e-Bid prepared by the Bidder shall comprise of the Technical Bid & Financial Bid.
 - c) **Technical e-Bid- Technical e-Bid will comprise of -**

- (i) **Fee Details** - Prescribed Bid processing fee & applicable EMD must be paid. The scanned copy of RTGS/ NEFT with transaction ID certified by the same bank must be enclosed along with the e-Bid
- (ii) **Eligibility details** – Copies of following documents must be submitted in PDF format in support of the eligibility of the Bidder justifying that bidder is qualified to perform the Contract if his/her bid is accepted and the Bidder has financial & technical capability necessary to perform the Contract and meets the criteria outlined in the Qualification requirement and technical specification and fulfill all the conditions of the RFP Document/License Agreement.
- a) Upload/submit a copy of the Audited balance sheets and Profit and Loss Statements for the last 3 (Three) financial years i.e. financial Years **(2020 – 21, 2021 – 22 & 2022 - 23)**. In case the Financial Statements for the latest financial year are not audited and therefore the Bidder cannot make it available, the Bidder shall give an undertaking to this effect and the statutory auditor/chartered accountant shall certify the same. In such a case, the Bidder shall provide the Audited Financial Statements for 3 (three) years preceding the year for which the Audited Financial Statement is not being provided. Also, pertaining to latest financial year, the bidder shall submit an affidavit certifying that “The Annual Accounts have not been audited so far. We are submitting the CA certified provisional accounts, which shall be substantiated by the Audited Accounts, when prepared”.
 - b) A self undertaking duly signed and stamped by authorized signatory of the Bidder as a token of acceptance of RFP terms and conditions along with all the corrigendum/addendum (if any)
 - c) Self-attested copy of Letter of incorporation/ Memorandum and Article of Association showing objectives in case of company. Partnership deed along with partnership registration certificate in case of partnership & LLP. Duly notarized affidavit in case of sole proprietorship.
 - d) Self-attested copy of PAN card.
 - e) Self attested copy of the GST registration.
 - f) Self attested copy of ITR of the last three financial years i.e. AY – 21 – 22, 22 – 23 & 23 -24..
 - g) Letter of Proposal Submission as per **Annexure-1**
 - h) Firm Details as per **Annexure-2**
 - i) Capability Statement as per **Annexure - 3**
 - j) Financial Capability Details as per **Annexure – 4**
 - k) Memorandum regarding quoted rate open as per **Annexure – 5**
 - l) Undertaking regarding not blacklisted/banned/pending litigations/surrendered contracts/ etc. as per **Annexure – 6**
 - m) Power of Attorney and Board Resolution as per **Annexure – 7**
 - n) Statement of Legal Capacity as per **Annexure – 8**
 - o) Salable Form for Tender Document as per **Annexure – 9**
 - p) Declaration of Refund of Earnest Money as per **Annexure – 10**
 - q) Bid Offer/ BOQ (Format) as per **Annexure - 11 (Through BOQ in XLS format)**
 - r) Proforma for query (ies) asked against the RFP Documents's Terms & Conditions as per **Annexure-12**
 - s) Undertaking for Downloaded RFP/Tender Document as per **Annexure-13**
 - t) Bid Details as per **Annexure - 14**
 - u) **Sample Concept Note & Design – Annexure – 17**
 - v) The bidder shall enclose with their Bid a self undertaking stating that all necessary supporting documents, including audited accounts and financial statements, certificate(s) from its statutory auditors have been provided/submitted.

Above mentioned documents needed for Technical evaluation of e-Bid. The bidders who fulfill the criteria mentioned at Chapter - 3 (Clause 3.1 & 3.2) and also submitted the required documents considered as qualified subject to the evaluation & verification by NMRC.

- (d) **Financial e-Bid** –Financial e-bid will comprise of Price bid – Bill of Quantities in XLS format to be filled in after downloading from the e-Procurement website for this e-tender (<http://etender.up.nic.in>). The bidder must enter a single financial quote for all the offered spaces at particular Metro Station. Financial Quote shall comprise of the **Per Month Per Sqm License Fee rate** excluding of applicable taxes in figures and words both. The selection will be done on H1 financial quote basis w.r.t. NMRC's reserve price. In the event of any difference between figures and words, the amount indicated in words shall be taken into account.

5.14 E-Bid form

The Bidder shall complete the e-Bid form and the appropriate price schedule/BOQ furnished in the e-Bid document.

5.15 E-Bid Currency

Prices shall be quoted in Indian Rupees only.

5.16 Formats and Signing of e-Bid

- a. The Bidder shall prepare one electronic copy of the technical e-Bid and financial e-Bid separately.
- b. The e-Bid document shall be digitally signed, at the time of uploading, by the Bidder or a person or persons duly authorized to bind the Bidder to the contract. The later's authorization shall be indicated by a scanned copy of written power-of attorney accompanying the e-Bid. All the pages/documents of the e-Bid that are to be uploaded shall be digitally signed by the person authorized to sign the e-Bid.
- c. Bidders should provide all the information as per the RFP and in the specified formats as per annexures. NMRC reserves the rights to reject/treat non-responsive any Bid that is not in the specified formats of annexures.
- d. In case the Bidders intends to provide additional information for which specified space in the given format is not sufficient, it can be furnished in duly stamped and signed PDFs.

5.17 Deadline for submission of e-Bid

E-Bid (Technical and Financial) must be submitted by the Bidder at e-procurement website <http://etender.up.nic.in> not later than the time specified on the prescribed date (as the server time displayed in the e-procurement website). NMRC may, at its discretion, extend this deadline for submission of e-Bid by amending the e-Bid document, in which case all rights and obligations of NMRC and Bidders previously subject to the deadline will thereafter be subject to the deadline as extended.

5.18 Preparations & Submission of e-Bid

- a) The bidders who have downloaded the RFP/tender Document from the website www.nmrcnoida.com or <http://etender.up.nic.in> should carefully note the following:-
 - i) the bidders should ensure that the complete RFP Document has been downloaded
 - ii) In case of any correction/addition/alteration/omission in the Tender Document observed at any stage, the bid shall be treated as non-responsive and shall be rejected out rightly
- b) The e-bid submission module of e-procurement website <http://etender.up.nic.in> enables the Bidders to submit the e-Bid online in response to this e-Bid published by NMRC.
- c) Bid submission can be done only from the bid submission start date and time till the bid submission end date and time given in the NIT or in corrigendum/addendum (if any). Bidders should start the bid submission process well in advance so that they can submit their e-Bid on time.
- d) The Bidder should submit their e-Bid considering the server time displayed in the e-procurement website. This server time is the time by which the e-Bid submission activity will be allowed till the permissible time on the last/end date of submission indicated in the e-Bid schedule.
- e) Once the e-Bid submission date and time is over, the Bidders cannot submit their e-Bid. For delay in submission of e-Bid due to any reasons, the Bidders shall only be held responsible.

The Bidders have to follow the following instructions for submission of their e-Bid:

- f. The prospective/intending bidder must be registered on e-tendering portal <http://eteder.up.nic.in>. Those who are not registered on e-tendering portal required to be registered before hand. The Bidders must obtain a user login Id and password by registering themselves with U.P. Electronics Corporation Ltd., Lucknow if they have not done so previously for registration. After registration, the bidder will get user ID and password. On login, Bidder can participate in Tendering Process and can witness various activities of the process.
- g. The authorized signatory of intending bidder, as Power of Attorney (POA), must have valid Class II or Class III certificates with signing key usage digital signature. The RFP Document can only be downloaded or uploaded using Class II or Class III Certificates with signing key usage digital signature of the authorized signatory.
- h) In addition to the normal registration, the Bidder has to register with his/her digital signature certificate (DSC) in the e-Bidding system and subsequently he/she will be allowed to carry out his/her e-Bid submission activities. Registering for the digital signature certificate (DSC) is a one-time activity. Before proceeding to register his/her DSC, the Bidder should first log on to the e-Bidding system using the user login option on the home page with the login Id and password with which he/she has registered.
- i) For successful registration of DSC on e-procurement website <http://etender.up.nic.in> the Bidder must ensure that he/she should possess class-2/class-3 DSC issued by any certifying authorities approved by controller of certifying authorities, Government of India, as the e-procurement website <http://etender.up.nic.in> is presently accepting DSC issued by these authorities only. The Bidder can obtain user login Id and perform DSC registration exercise given above even before the e-Bid submission date starts. NMRC

- shall not be held responsible if the Bidder tries to submit his/her e-Bid at the moment before end date of submission but could not submit due to DSC registration problem.
- j) The Bidder can search for active Bids through "search active tenders" link, select a Bid in which he/she is interested in and then move it to 'My Tenders' folder using the options available in the e-Bid submission menu. After selecting the Bid, for which the Bidder intends to e-Bid, from "My tenders" folder, the Bidder can place his/her e-Bid by clicking "pay offline" option available at the end of the view Bid details form. Before this, the Bidder should download the e-Bid document and price schedule/bill of quantity (BOQ) and study them carefully. The Bidder should keep all the documents ready as per the requirements of e-Bid document in the PDF format except the price schedule /bill of quantity (BOQ) which should be in the XLS format (excel sheet).
 - k) After clicking the 'pay offline' option, the Bidder will be redirected to terms and conditions page. The Bidder should read the terms & conditions before proceeding to fill in the Bid processing fee and EMD offline payment details. After entering and saving the Bid Processing Fee and EMD details form so that "bid document preparation and submission" window appears to upload the documents as per technical (fee details, qualification details, e-Bid form and technical specification details) and financial (e-Bid form and price schedule/BOQ) schedules/packets given in the Bid details. The details of the RTGS/NEFT should tally with the details available in the scanned copy and the date entered during e-Bid submission time otherwise the e-Bid submitted will not be accepted.
 - l) Next the Bidder should upload the technical e-Bid documents for fee details (e-Bid processing fee and EMD), Qualification details. Before uploading, the Bidder has to select the relevant digital signature certificate. He may be prompted to enter the digital signature certificate password, if necessary. For uploading, the Bidder should click "browse" button against each document label in technical and financial schedules/packets and then upload the relevant PDF/XLS files already prepared and stored in the Bidder's computer. The required documents for each document label of technical (fee details, qualification details, e-Bid form and technical specification details) and financial (e-Bid form and price schedule/BOQ) schedules/packets can be clubbed together to make single different files for each label.
 - m) The Bidder should click "Encrypt" next for successfully encrypting and uploading of required documents. During the above process, the e-Bid document are digitally signed using the DSC of the Bidder and then the documents are encrypted/locked electronically with the DSC's of the bid openers to ensure that the e-Bid documents are protected, stored and opened by concerned bid openers only.
 - n) After successful submission of e-Bid document, a page giving the summary of e-Bid submission will be displayed confirming end of e-Bid submission process. The Bidder can take a printout of the bid summary using the "print" option available in the window as an acknowledgement for future reference.
 - o) NMRC reserves the right to cancel any or all e-Bids without assigning any reason.

5.19 Late e-Bid

- a. Bids received by NMRC after the specified time of the Bid Due Date shall not be eligible for consideration and shall be summarily rejected.
- b. The server time indicated in the bid management window on the e- procurement website <http://etender.up.nic.in> will be the time by which the e-Bid submission activity will be allowed till the permissible date and time scheduled in the e-Bid.
- c. Once the e-Bid submission date and time is over, the Bidder cannot submit his/her e-Bid. Bidder has to start the bid submission well in advance so that the submission process passes off smoothly. The Bidder will only be held responsible if his/her e-Bid is not submitted in time due to any of his/her problems/faults, for whatsoever reason, during e-Bid submission process.

5.20 Withdrawal and resubmission of e-Bid

- a. At any point of time, a Bidder can withdraw his/her e-Bid submitted online before the bid submission end date and time. For withdrawing *the e-Bid*, the Bidder should first log in using his/her login id and password and subsequently by his/her digital signature certificate on the e-procurement website <http://etender.up.nic.in>. The Bidder should then select "My bids" option in the bid submission menu. The page listing all the bids submitted by the Bidder will be displayed. Click "View" to see the details of the bid to be withdrawn. After selecting the "bid withdrawal" option the Bidder has to click "Yes" to the message "Do you want to withdraw this bid?" displayed in the bid information window for the selected bid. The Bidder also has to enter the bid withdrawing reasons and upload the letter giving the reasons for withdrawing before clicking the "Submit" button. The Bidder has to confirm again by pressing "OK" button before finally withdrawing his/her selected e-Bid.
- b. No e-Bid may be withdrawn in the interval between the deadline for submission of e-Bids and the expiration of period of e- bid validity. Withdrawal of an e-Bid during this interval may result in the forfeiting of Bidder's e-Bid EMD.

- c. The Bidder can re-submit his/her e-Bid as when required till the e-Bid submission end date and time. The e-Bid submitted earlier will be replaced by the new one. The payment made by the Bidder earlier will be used for revised e-Bid and the new e-Bid submission summary generated after the successful submission of the revised e-Bid will be considered for evaluation purposes. For resubmission, the Bidder should first log in using his/her login Id and password and subsequently by his/her digital signature certificate on the e-procurement website <http://etender.up.nic.in>. The Bidder should then select "My bids" option in the bid submission menu. The page listing all the bids submitted by the Bidder will be displayed. Click "View" to see the detail of the e-Bid to be resubmitted. After selecting the "bid resubmission" option, click "Encrypt & upload" to upload the revised e-Bids documents.
- d. The Bidder can submit their revised e-Bids as many times as possible by uploading their e-Bid documents within the scheduled date & time for submission of e-Bids.
- e. No e-Bid can be resubmitted subsequently after the deadline for submission of e-Bids.
- 5.21 NMRC's right to accept any e-Bid and to reject any or all e-Bids.**
- a. Notwithstanding anything contained in this e-Bid, NMRC reserves the right to accept or reject any e-Bid and to annul the Selection Process and reject all e- Bids, at any time without any liability or any obligation for such acceptance, rejection or annulment, and without assigning any reasons thereof.
- b. NMRC also reserves the right to reject any e-Bid at any time, if, a material misrepresentation is made or uncovered, or the Bidder does not provide, within the time specified by NMRC, the supplemental information sought by NMRC for evaluation of the e-Bid.
- c. Such misrepresentation/ improper response may lead to the disqualification of the Bidder. If such disqualification /rejection occurs after the e-Bid have been opened and the highest ranking Bidder gets disqualified / rejected, then the NMRC reserves the right to consider the next best Bidder, or take any other measure as may be deemed fit in the sole discretion of NMRC, including annulment of the Selection Process.
- 5.22 Period of validity of e-Bid**
- a. e-Bid shall remain valid for **180 days** after the date of e-Bid opening prescribed by NMRC. An e-Bid valid for a shorter period shall be rejected by NMRC as non-responsive.
- b. In exceptional circumstances, NMRC may solicit the Bidder's consent to an extension of the period of e-Bid validity. The request and the response thereto shall be made in writing.
- 5.23 Clarifications of e-Bid**
- During evaluation of e-Bid, NMRC may, at its discretion, ask the Bidder for a clarification regarding his/her e-Bid. The request for clarification shall be in writing. Non-response/reply of clarifications asked within stipulated time period may lead to rejection of e-bid/treated as non-responsive bid.
- 5.24 Correspondence with the Bidder**
- a. Save and except as provided in this e-Bid, NMRC shall not entertain any correspondence with any Bidder or its Technical Partners in relation to acceptance or rejection of any e-Bid.
- b. No Bidders or its Technical Partners shall contact NMRC on any matter relating to his e-Bid from the time of e-Bid opening to the time contract is awarded.
- c. Any effort by the Bidder or by its Technical Partners to influence NMRC in the Bid evaluation, Bid comparison or contract award decisions, may result in the rejection of his e-Bid.
- 5.25** Notwithstanding anything to the contrary contained in this RFP document, the detailed terms specified in the draft license agreement shall have overriding effect, provided, however, that any conditions or obligations imposed on the bidder hereunder shall continue to have effect in addition to its obligations under the license agreement.
- 5.26** The bidders are advised to keep in constant touch with e-tendering portal <http://etender.up.nic.in> and www.nmrcnoida.com for updates and addendum/corrigendum (if any).
- 5.27** In case of any grievance/complaints regarding this tender, the prospective bidders are advised to contact:-

**O/o DGM/PB
Noida Metro Rail Corporation Ltd.
3rd Block, 3rd Floor,
Ganga Shopping Complex,
Sector-29, Noida
Distt.- Gautam Budh Nagar, Uttar Pradesh-201301**

SUBMISSIONS, OPENING & EVALUATION OF BIDS

- 6.1** The bid shall be submitted by the bidder with a Single Stage in two parts comprising of Technical Bid & Financial Bid. The bid should be furnished in the format as per annexures & documents required as per **clause 5.13 of Chapter-5**. Both the Technical Bid and Financial Bid shall be submitted by the bidder on same date as mentioned in RFP Document/NIT or in corrigendum & addendum (if any). NMRC shall open the Technical Bid as per the Schedule mentioned in the RFP Document/NIT or as per addendum/corrigendum (if any) in presence of the Bidders who choose to attend. The Bidder's representatives who are present shall submit the letter to NMRC on the letter head of the company stating that the representative (name) is authorized to attend the meeting (Please note – The representative is required to carry a copy during pre-bid and other related meetings as well). He / She shall sign a register/attendance sheet evidencing their attendance at NMRC. In the event of the specified date of e-Bid opening being declared a holiday for the NMRC, the e –bid(s) shall be opened at the appointed time and place on the next working day. The Bidders names and the presence or absence of requisite e-Bid Security/EMD & Bid Processing Fee and such other details as NMRC at its discretion may consider appropriate, will be announced at the opening of e-bid. NMRC will subsequently examine and evaluate the Technical Bid in accordance with the eligibility criteria set out in this RFP/Tender Document & evaluate bidders as Technically qualified or not qualified as per fulfillment of Eligibility criteria.

The financial offer of Bidder, who does not fulfill the Eligibility Criteria, shall be summarily rejected & also the financial offer of bidder, who does not technically qualified, shall not be opened.

6.2 Examination of e-Bid document

The NMRC will examine the e-Bid to determine if:

- i) They are complete;
- ii) They meet all the conditions of the RFP document & its addendum/corrigendum (if any)
- iii) The required e-Bid Processing fee, EMD and other required documents have been furnished;
- iv) The documents have been properly digitally signed; and
- v) The e-Bids are in order.
- vi) Any e-Bid or e-Bids not fulfilling these requirements shall be rejected.
- vii) In the event of any information furnished by the Bidder is found false or fabricated, the minimum punishment shall be debarring /blacklisting from Noida Metro Rail Corporation works and legal proceeding can also be initiated. EMD of such bidders will also be forfeited.

6.3 Verification and Disqualification

NMRC reserves the right to verify all statements, information and documents submitted by the Bidder in response to the RFP Document and the Bidder shall, if and when so required by NMRC, make available all such information, evidence and documents as may be necessary for such verification. Any such verification or lack of such verification, by NMRC shall not relieve bidder of its obligations or liabilities hereunder nor shall it affects any rights of NMRC there under.

- 6.4** Bid Documents submitted other than prescribed mode shall not be entertained and shall be summarily rejected. Bid document received after due date and time shall also be summarily rejected. Bid document received without due EMD and Bid processing Fee shall also be summarily rejected.

- 6.5** The Financial Bid shall be opened on a subsequent date after evaluation of Technical Bid/eligibility. Financial bids of only those bidders, whose submissions are found to fulfill the eligibility criteria as stipulated in this RFP Document, shall be opened. The time of opening of Financial Bid shall be informed separately to the Technically Qualified/Eligible bidders and Eligible Bidders can be present to witness the opening of the Financial Bid. The Bidder(s), who does not fulfill the eligibility criteria, shall be summarily rejected & their financial offer shall not be opened. NMRC shall notify those Bidders whose technical e-Bids were considered non-responsive/non-qualified to the conditions of the RFP Documents and not meeting the technical specifications and qualification requirements indicating that their financial e-Bids will not be opened.

6.6 Correction of Errors

- a) Financial Bids determined to be responsive will be checked by NMRC for any arithmetic errors. Where there is a discrepancy between the rate quoted in the Financial Bid, in figures and in words, the amount in words will prevail over the amounts in figures, to the extent of such discrepancy.
- b) The amount stated in the Financial Bid will be adjusted by NMRC in accordance with the above procedure for the correction of errors and shall be considered as binding upon the Bidder. If the Bidder does not accept the corrected quoted rate of e-Bid, his e-Bid will be rejected, and his e-Bid Security shall be liable for forfeiture.

6.7 Evaluation of Bids:-

- The evaluation and assessment for the selection of the bidder shall be based on the Bid variable i.e. **the Per Month Per Sqm License Fee rate (excluding taxes) quoted by the Bidder for the offered space at particular/individual Metro Station**. The Technically eligible bidder, quoting the Highest **Per Month Per Sqm License Fee rate for all the** offered space(s) at particular Metro Station of his choice, shall be the Highest Bidder (H1) for that Metro Station and whose offer shall be evaluated and assessed by NMRC. In case the financial quote/bids of two or more bidders are equal and that are the highest bidder, then the bidder having the highest turnover in last three financial years will be selected for awarding of contract. Further, in case, two or more responsive bidders have the same higher/ highest Average Annual Turnover, then the decision shall be taken by MD, NMRC which will be final & binding and notified to the concerned Bidders.
- 6.8** After evaluation of Bids, Notice of Award (the "NOA") shall be issued in duplicate, by NMRC to selected bidder and the Selected Bidder, shall within 15 (Fifteen) days from the date of issue of NOA, submit its Acceptance in the form of Letter of Acceptance and return duplicate copy of NOA, duly signed and stamped as token of unconditional acceptance and acknowledgement thereof. In the event the duplicate copy of NOA, duly signed and stamped by the selected bidder is not received by the stipulated date, NMRC may, unless it consents to extension of time for submission thereof, cancel the NOA & forfeit appropriate EMD & any other payments made to NMRC by such selected bidder as damage on account of failure to unconditionally accept the NOA.
- 6.9** After acknowledgement of the NOA through Letter of Acceptance and compliance of its terms and deposit the payments, the Licensed Space will be handed over to the Selected Bidder/Licensee and selected bidder shall execute License Agreement within the stipulated time period which is also mentioned in the NIT. The selected bidder shall not be entitled to seek any, deviation, modification or amendment in the License Agreement.
- 6.10 Confidentiality:** - Information relating to the examination, clarification, evaluation, and recommendation for the Bidders shall not be disclosed to any person who is not officially concerned with the process or is not a retained professional advisor advising NMRC in relation to or matters arising out of, or concerning the Bidding process. NMRC shall treat all information, submitted as part of Bid, in confidence and shall require all those who have access to such material to treat the same in confidence. NMRC may not divulge any such information unless it is directed to do so by any statutory entity that has the power under law to require its disclosure or is to enforce or assert any right or privilege of the statutory entity and/or NMRC as may be required by law or in connection with any legal process.
- 6.11** The documents including this RFP Document and all attached documents, provided by NMRC shall remain or become the properties of NMRC and are transmitted to bidders solely for the purpose of preparation and submission of a Bid in accordance herewith. Bidders are to treat all information as strictly confidential and shall not use it for any purpose other than for preparation and submission of their bid. The provisions of this Clause shall also apply to Bids and all other documents submitted by the Bidders, and NMRC shall not return to the Bidders any Bid, Document or any information provided along with.
- 6.12 CONCEPT NOTE AND DESIGN PROPOSAL :-**
- a) The Bidder will also be required to submit, a **CONCEPT NOTE AND DESIGN PROPOSAL**, including images/perspective, which shall include the details specified in the below Table:-

Details to be furnished
(i) Concept design with images.
(ii) Power requirements.
(iii) Materials used-Fire retardant materials to be used, combustible materials not acceptable.
(iv) Signage rendering location, size and material used, type (i.e., backlit/ front lit) Signage shall be within the shop front. No moving or blinking signs. Horizontal signs may be acceptable if it is within the shop/kiosk frontage.
(v) Concept design, including securing arrangements during non-business hours.
(vi) Water/Sanitary requirement.
(vii) Hygiene Standards in case of eateries/takeaways – including counter-cleaning, garbage control, pest control etc.

Bidders shall ensure that the Concept and Design Proposal is world class in terms of excellence in design, performance, quality, safety, customer satisfaction and value when compared with all similar items from anywhere in the world. This should be submitted along with technical package. Bids that are accompanied with the concept and design proposal which lacks clarity, the tender committee at its discretion may call for such clarification or for such submissions as may be required with in such time as informed to

the bidders in writing. If the bidders fail to submit the clarification or the necessary documents within the prescribed time the committee shall reject the bid submission.

- (b) NMRC at its discretion may invite the bidder to make a presentation to the Technical evaluation Committee to understand the concept design and proposal
- (c) Though the concept note, and design proposal will not be considered for the purpose of evaluation of the bid submissions, the successful bidder shall by and large adhere to the concept and design proposal submitted in the fit out. If the commercial space is not substantially adhered to the design finalized, NMRC can refuse the permission for commencement of the work, until such time the design is modified substantially to meet the approved design.
- d) If the Bidder is declared as the Selected Bidder, the Commercial Space to be set up shall be by and large as per the Concept and Design Proposal submitted by the Bidder. NMRC may suggest some design changes to improve upon the concept design, for which nothing extra will be paid or license charges reduced. However, the responsibility of detailing the design and ensuring its workability including costs is the sole responsibility of the bidder. Any subsequent change of the design after its final approval shall require the written approval of NMRC. If the commercial space is not up to the standards as per the final design, NMRC can stop the work and direct the construction/fabrication to be as per the approved design. If the licensee fails to execute as per the approved design, the license can be terminated, and security deposit forfeited.

The selected bidder has to submit the following details to be submitted prior to execution of license agreement for setting up their outlet:

- (a) Detailed Plan of the commercial space
- (b) Sectional and elevation plan
- (c) Architectural front elevation
- (d) Structural Stability certificate duly certified by structural engineer.
- (e) Quality, structural safety and work safety details
- (f) Electric power, Sanitary and water supply plans

For sample concept designs please refer Annexure – 18.

Annexure - 1 Letter of Proposal Submission

[Location, Date]

To
DGM/PB
Noida Metro Rail Corporation (NMRC) Limited
Block-III, 3rd Floor, Ganga Shopping Complex, Sector-29,
Noida - 201301
District Gautam Budh Nagar, Uttar Pradesh

Name of Work :- RFP for setting up, operating and maintaining mixed convenience stores in the form of kiosks , through licensing of commercial bare spaces at ALPHA – I metro station of Noida – Greater Noida Corridor of Noida Metro Rail Corporation Ltd.

Dear Sir,

We, the undersigned, offer to provide the(Insert Name of **Work**) belongs to Noida Metro Rail Corporation Ltd. in accordance with your RFP Document dated [Insert Date] and our Proposal. We are hereby submitting our Technical and Financial Proposal. We confirm that we have read the RFP Document in totality and abide by the terms and conditions stated in the document.

We acknowledge that we have studied and analysed and satisfied ourselves about all the requirement of the tender including but not limited to market and market conditions carefully assessed the commerciality of Project and that we will be fully responsible for all its assessment in this regard. Seen / visited / assessed the potential locations/ offered space(s) at various Metro Stations and fully understand and comprehend the technical, financial, commercial and investment requirements.

We have filled the complete information correctly in **Annexure 14** : **Bid Details.**

We hereby declare that all the information and statements made in this Proposal are true and accept that any misinterpretation contained in it may lead to our disqualification. Our Proposal is binding upon us.

We understand you are not bound to accept any Bid you receive.

Yours Sincerely,

Signature of Authorized Signatory with seal [In full and initials]:

Name and Title of Signatory:

Name and address of Firm:

Annexure - 2:- Firm Details

1.0 Title and name of the Work: - **RFP for setting up, operating and maintaining mixed convenience stores in the form of kiosks , through licensing of commercial bare spaces at ALPHA – I Metro Station of Noida – Greater Noida Corridor of Noida Metro Rail Corporation Ltd.**

2.0 State the structure of the Bidder's organization (Bidders to complete/delete as appropriate):

Sole Bidder.....

3.0 Bidder state the following:-

Name of Company/firm.....

4.0 Legal Status (e.g. incorporated private company, proprietorship etc.)

.....

5.0 Registered Address: -

.....
.....

6.0 Year of Incorporation.....

7.0 Principal Place of Business.....

8.0 Name of Contact Person.....

Contact Person's Title.....

Address, Telephone, Facsimile number & email ID of Contact Person:-
.....
.....
.....
.....
.....
.....

Signature of Authorized Signatory with seal

Annexure 3: Capability Statement

It is Compulsory for the bidder to fill this statement and the bidder must upload those document that support this statement

Tender/RFP Reference No: _____

Name of Work: _____

Name of Bidder: _____

Sl. No.	Eligibility Criteria	To be Filled by the Bidder	
1.0	Sole proprietorship, registered partnership firm, public limited, private limited company. The firms and the companies should be registered in India and companies must be incorporated under the companies act 1956/2013		
2.0	The Bidder's annual turnover is as follows:-	FY	Amount in Rs.
		2020 – 21	
		2021 – 22	
		2022 - 23	
		Total	
	Average Annual Turnover		
3.0	The Bidder should not have been blacklisted/ banned/ declared ineligible for corrupt and fraudulent practices by the Government of India/ any State Government/ Government Agency and Supreme court preceding to the bid submission date.		

Signature of Authorized Signatory with seal

Annexure 4: Financial Capability Details

Bidder should submit their financial details as per the following:

This is to certify that the annual turnover of M/s _____ for last four years is as below:-

Sl. No.	Name of the Bidder	Annual Turnover (In Figures)		
		FY 2020 - 21	FY 2021 - 22	FY 2022 - 23
1				
Total				
Average Annual Turnover (In Figures)				
Average Annual Turnover (In Words)				

Certificate of the Chartered Accountants/Statutory Auditors

Based on Audited Accounts and other relevant documents of _____ (Name of Bidder), we M/s _____, Chartered Accountants/ Statutory Auditors, certify that the above information pertaining to FY 2020 – 21, 2021 – 22 & 2022 - 23 is correct.

Signature and Seal of Chartered Accountants/Statutory Auditors (with membership no. & UDIN)

Undertaking (if applicable)

I/ We _____ (M/s _____) declare that the Annual Accounts have not been audited so far. We are submitting the CA certified provisional accounts, which shall be substantiated by the Audited Accounts, when prepared.

Signature of Authorized Signatory with seal**(Name & Designation of Authorised Signatory)**

In case the Financial Statements for the latest financial year are not audited and therefore the Bidder cannot make it available, the Bidder shall give an undertaking to this effect and the statutory auditor/chartered accountant shall certify the same. In such a case, the Bidder shall provide the Audited Financial Statements for three (03) years preceding the year for which the Audited Financial Statement is not being provided. Also, pertaining to latest financial year, the bidder shall submit an affidavit certifying that "The Annual Accounts have not been audited so far. We are submitting the CA certified provisional accounts, which shall be substantiated by the Audited Accounts, when prepared."

Annexure 5: Memorandum

Name of Work/Tender Reference

No. _____.

I/We agree to keep the quoted rate open for acceptance for 180 days from the due date of submission thereof and not make any modification in its terms and conditions.

I/We/ hereby declare that I/We/ shall treat the quotation documents, drawings and other records connected with the works as secret/ confidential documents and shall not communicate information derived there from to any person other than the information in any manner prejudicial to the safety of NMRC.

Signature of Authorized Signatory with seal

Dated:

Witness:

Address:

Occupation

Note: To be signed by the Bidder

Annexure 6: Undertaking

Name of Work/Tender Reference No. : _____

I confirm that I/ Bidder/ have not been Blacklisted/ banned/ debarred business/ declared ineligible for corrupt and fraudulent practices by NMRC/any other Metro Organizations (100% owned by Govt.) Ministry of Housing & Urban affairs/Order of Ministry of Commerce, applicable for all ministries/ State Government and its agencies and supreme Court of india as on date of tender submission.

I also confirm that I/ Bidder/ have no contract executed in either individually or in a JV/Consortium have been rescinded/terminated by NMRC after award due to non-performance.

I confirm that I/ Bidder/ **[have/ don't have any]*** pending litigations, non-performing contracts and surrendered contracts during last 5 years.

In case at a subsequent date the successful bidder/licensee is found to have been banned for business given above, NMRC shall be at liberty to and have full rights to cancel the allotment of subjected contract/License Agreement and forfeit the Interest Free security Deposit after adjusting any dues payable by the successful bidder/Licensee.

If there is any misrepresentation of facts by the bidder in their bid submission, the same will be considered as "Fraudulent practice" and the bid submission of such bidders will be summarily rejected and also further action shall be taken as per terms of RFP Document and/or other applicable laws/rule.

Signature of the Authorized Signatory with seal

Dated:

Witness:

Address:

Occupation

Note:

To be signed by the Bidder

Please provide the list of all the pending litigations, non-performing contracts and surrendered contracts during last 5 years by the Bidder, if any.

***Strike out which is not applicable.**

Annexure 7: Power of Attorney

(To be on non-judicial stamp paper of appropriate value as per Stamp Act relevant to place of execution.)

Power of Attorney to be provided by the Bidding Company in favour of its representative as evidence of authorized signatory's authority.

Know all men by these presents, We(name and address of the registered office of the Bidding Company) do hereby constitute, appoint and authorize Mr./Ms.....(name and residential address) who is presently employed with us and holding the position of _____, as our Attorney to do in our name and our behalf all or any of the acts, deeds or things necessary or incidental to submission of our Bid for ‘ _____ **(Insert name of work)** in response to the RFP Document dated _____ issued by Noida Metro Rail Corporation (“NMRC” or “the Corporation”), including signing and submission of the Bid and all other documents related to the Bid, including but not limited to undertakings, letters, certificates, acceptances, clarifications, guarantees or any other document which the Corporation may require us to submit. The aforesaid Attorney is further authorized for making representations to the NMRC or any other authority, and providing information / responses to the NMRC, representing us in all matters before the NMRC, and generally dealing with the Corporation in all matters in connection with our Bid till the completion of the bidding process as per the terms of the RFP Document and further till the Contract is entered into with the NMRC and thereafter till the expiry of the Contract.

We hereby agree to ratify all acts, deeds and things done by our said attorney pursuant to this Power of Attorney and that all acts, deeds and things done by our aforesaid attorney shall be binding on us and shall always be deemed to have been done by us.

All the terms used herein but not defined shall have the meaning ascribed to such terms under the RFP Document.

Signed by the within named

..... [Insert the name of the executant company]

through the hand of

Mr.

duly authorized by the Board to issue such Power of Attorney

Dated this day of

Accepted

.....

Signature of Attorney

(Name, designation and address of the Attorney)

Attested

.....

(Signature of the executant)

(Name, designation and address of the executant)

.....

Signature and stamp of Notary of the place of execution

Common seal of has been affixed in my/our presence pursuant to Board of Director's Resolution dated.....

WITNESS

1.

(Signature)

Name

Designation.....

2.

(Signature)

Name

Designation.....

Notes:

- (1) The mode of execution of the power of attorney should be in accordance with the procedure, if any, laid down by the applicable law and the charter documents of the executants (s) and the same should be under common seal of the executant affixed in accordance with the applicable procedure. Further, the person whose signatures are to be provided on the power of attorney shall be duly authorized by the executants (s) in this regard.
- (2) In the event, power of attorney has been executed outside India, the same needs to be duly notarized by a notary public of the jurisdiction where it is executed.
- (3) Also, wherever required, the executants (s) should submit for verification the extract of the charter documents and documents such as a board resolution / power of attorney, in favour of the person executing this power of attorney for delegation of power hereunder on behalf of the executants (s).

Annexure 8: Statement of Legal Capacity

(To be forwarded on the letterhead of the Bidder)

Ref. Date:

**To
DGM/PB
Noida Metro Rail Corporation (NMRC) Limited
Block-III, 3rd Floor, Ganga Shopping Complex, Sector-29,
Noida -201301
District Gautam Budh Nagar, Uttar Pradesh**

Dear Sir,

We hereby confirm that we/ satisfy the terms and conditions laid out in the RFP document.

We have agreed that (Insert individual's name) will act as our representative/ and has been duly authorized to submit the RFP. Further, the authorised signatory is vested with requisite powers to furnish such letter and authenticate the same.

Thanking you,

Yours faithfully,

(Signature, name and designation of the authorised signatory)

For and on behalf of.....

Annexure 9: Salable Form for Tender Document

Name of Work/Tender.

DETAILS OF BID PROCESSING FEE ATTACHED

The required fee of Bid Processing Fee has been deposited in _____ Bank A/c No. _____ through RTGS/NEFT vide **UTR No.**..... dated _____ of Bank _____ and the scanned copy of UTR receipt with Transaction Id is being enclosed with E-tender documents. If the copy of UTR receipt is not uploaded with the E-tender the tender may be rejected.

DETAILS OF ERNEST MONEY ATTACHED

The required amount of Earnest money has been deposited in _____ Bank A/c No. _____ through RTGS/NEFT vide **UTR No.**.....dated _____ of Bank _____ and the scanned copy of UTR receipt with transaction Id is being enclosed with E-tender documents. If the copy of UTR receipt is not uploaded with the E-tender the tender may be rejected.

Signature of Authorized Signatory with seal

Annexure 10:

Declaration of Refund of Earnest Money

**Noida Metro Rail Corporation (NMRC) Limited
Block-III, 3rd Floor,
Ganga Shopping Complex, Sector-29, Noida -201301,
District Gautam Budh Nagar, Uttar Pradesh, India**

1	Bidder Name	
2	Bidder Address	
3	Bank Name	
4	Bank Branch	
5	A/c No	
6	IFSC Code	
7	PAN No.	
8	Tin/TAN No.	
9	GST No.	
10	Phone No.	
11	Mobile No.	
12	Email-ID	
13	Type of Account	

The above provided information is true to the best of my knowledge. Please refund the EMD amount in the above mentioned Bank detail, if being UNSUCCESSFUL.

Date:

Signature of Authorized Signatory with seal

Annexure 11: Bid Offer/ BOQ (Format)

To

The DGM/PB
Noida Metro Rail Corporation (NMRC) Limited
Block-III, 3rd Floor, Ganga Shopping Complex, Sector-29,
Noida -201301
District Gautam Budh Nagar, Uttar Pradesh

THIS FORM IS NOT TO BE FILLED. THE BIDDERS ARE REQUIRED TO FILL THE FINANCIAL PROPOSAL IN XLS FORMAT AFTER DOWNLOADING THE FORM FROM THE E-PROCUREMENT WEBSITE FOR THIS TENDER DOCUMENT

Name of Tender/Work :- **RFP for setting up, operating and maintaining mixed convenience store in the form of KIOSKS through licensing of commercial bare spaces at ALPHA – I Metro Station of Noida – Greater Noida corridor of Noida Metro Rail Corporation Ltd.’’**

Dear Sir,

I/we have read and examined the RFP/Bid document thoroughly.

I/we hereby quote the following amount of License fee in Terms of Per Sqm Per Month Rate for 1st Year of License Period in rupees for the below mentioned offered space at ALPHA – I Metro Station :-

Name of the Metro Station	Location of the offered Space	Kiosk Identity	Tentative area of each kiosk (In Sqm)	Total tentative area of all the five Kiosks (K – 1, K – 2, K – 3, K – 4 & K – 5) in Sqm	Rate Per Sqm Per Month (excluding applicable taxes) (In Rs.)	
					In Figures	In words
A	B	C	D	E	F	
ALPHA – I Metro Station	Ground Floor	K – 1	27	102		
		K – 2	24			
		K – 3	18			
		K – 4	15			
		K – 5	18			

Note:-

- Potential bidder must enter a single financial quote for all the offered spaces (K – 1, K – 2, K – 3, K – 4 & K – 5).
- All the offered kiosks spaces (K – 1, K – 2, K – 3, K – 4 & K – 5) will allotted to the successful bidder.
- The selection of the successful bidder will be done on H1 financial quote basis w.r.t. NMRC's reserve price.
- The license fee rate will be escalated @ 5% annually on compounding basis.

Signature of Authorized Signatory with seal

Annexure 12: Proforma for Clarifications/Amendments on the RFP/Bid document

Bidder can ask the clarifications w.r.t. RFP/Bid Document as per below proforma

Sl. No.	Document	Clause No. and Existing Provision	Clarification required	Suggested Text for the Amendment	Rationale for the Clarification or Amendment

Signature of Authorized Signatory with seal

Name:

Date:

Annexure-13

Undertaking For Downloaded Tender Document

(On letter head of the bidder)

We here by confirm that, we have downloaded / read the complete set of Tender documents /addendum/clarifications (if any) along with the set of enclosures hosted on e-Tendering portal <https://etender.up.nic.in> We confirm that we have gone through the bid documents, addendums and clarifications for this work placed upto the date of opening of bids on the e-Tendering portal [<https://etender.up.nic.in>] and confirm our unconditional acceptance for the same and have considered for these in the submission of our financial bid. We/I here by give our acceptance to all the terms and conditions of the RFP/bid document as well as the draft licensee agreement.

Signature of Authorized Signatory with seal

Name:

Date:

Annexure – 14 Bid Details

The following list is intended to help the Bidder in submitting offer which are complete. An incomplete offer is liable to be rejected. Bidders are advised to go through the list carefully and take necessary action.

S.No.	Particulars	Attached Yes / No / Not Applicable	Page no. (Mandatory)
1	Self attested Bid Processing Fees duly certified by Bank (Mandatory Submission)		
2	Self attested Earnest Money Deposit duly certified by Bank (Mandatory Submission)		
3	Self-attested copy of Letter of incorporation, Memorandum and Article of Association showing objectives in case of Company. Partnership deed along with partnership registration certificate in case of partnership & LLP. Duly notarized affidavit in case of proprietorship.		
4	Self-attested copy of PAN & GST registration and Valid ITR of last three financial years i.e. AY – 21-22, 22 – 23 & 23 – 24.		
5	A copy of the Audited balance sheets and Profit and Loss Statements for the last 3 (Three) financial years i.e. FY – 2020 – 21, 2021 – 22 & 2022 – 23.		
6	List of Pending Litigations, Non-Performing Contracts and Surrendered Contracts during last 5 (five) years		
7	Annexure 1: Letter of Proposal Submission (Mandatory Submission)		
8	Annexure 2: Firm Details		
9	Annexure 3: Capability Statement		
10	Annexure 4: Financial Capability Details		
11	Annexure 5: Memorandum		
12	Annexure 6: Undertaking		
13	Annexure 7: Power of Attorney		
14	Annexure 8: Statement of Legal Capacity		
15	Annexure 9: Salable Form for RFP Document		
16	Annexure 10: Declaration of Refund of Earnest Money		
17	Annexure 11: BOQ Format		
18	Annexure 12: Proforma for Clarifications/Amendments on the RFP/Bid Document		
19	Annexure-13 : Undertaking For Downloaded Tender Document		
20	Annexure-14 : Bid Details		
21	Self Undertaking regarding submission of all mandatory documents		
22	CONCEPT NOTE AND DESIGN PROPOSAL (Please refer 6.12 of Section – 6 of RFP)		
23	Any other document asked by the NMRC if submitted, specify the documents Or Any other document which the Tenderer considers relevant		

Signature of Authorized Signatory with seal

Signature of Authorized Signatory with seal

*Strike Out whichever is not applicable.

Annexure 15: List of Usages Banned / Negative List

- 1.0 Any product / service the sale of which is unlawful /illegal or deemed unlawful under any Indian act or legislation.
- 2.0 Any product/Storage and sale of which may lead to or be considered as a fire hazard; such as fire crackers, industrial explosives, chemicals etc.
- 3.0 Sale of tobacco and tobacco products.
- 4.0 ATMs
- 5.0 Coal/Gas based cooking strictly prohibited.
- 6.0 Commercial Advertisement at any location and in any format.
- 7.0 Banqueting and similar activities.
- 8.0 Sale of liquor and alcohol based drinks or beverages.

Annexure- 16: Detail of Offered Bare Space for Installation of Kiosks

Station Name	Location	Kiosk Detail	Tentative Area (In Sqm)
ALPHA-I	Ground Floor	K – 1	27
		K – 2	24
		K – 3	18
		K – 4	15
		K - 5	18

- 1.0 The spaces will be offered on “as is where is basis” and as bare space. For more clarity, may please refer **Annexure – 18** of this RFP.
- 2.0 All the offered space (K – 1, K – 2, K – 3, K – 4 & K – 5) will be allotted to a single successful bidder

Signature of Authorized Signatory with seal [In full and initials]:

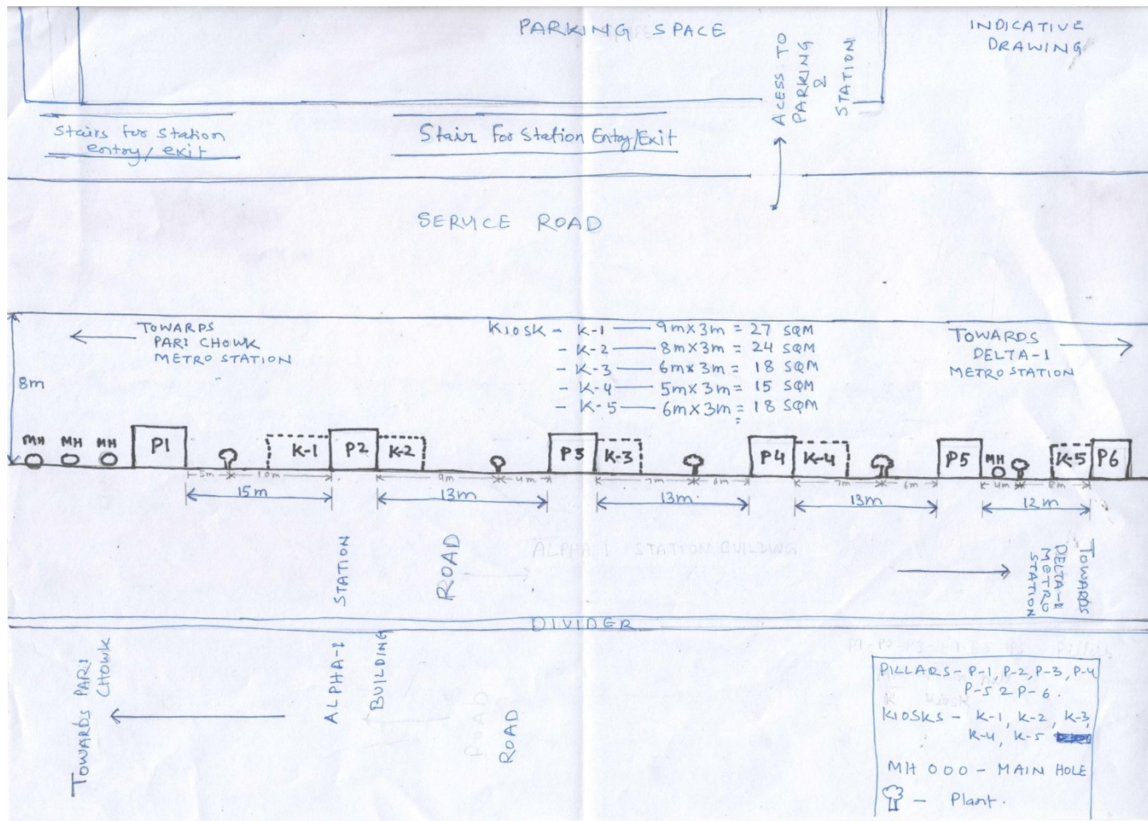
Annexure 17: Sample Concept Designs





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Annexure - 18



Draft License Agreement (To be executed after awarding of Contract)

THIS AGREEMENT made on theday of 20... at Noida, District Gautam Budh Nagar, Uttar Pradesh, Between Noida Metro Rail Corporation Limited (Hereafter referred to as "NMRC"), a company incorporated under Companies Act 2013, vide corporate identification Number: U60231UP2014SGC066849 and having its registered office at Block-III, 3rd Floor, Ganga Shopping Complex, Sector-29, Noida -201301, District Gautam Budh Nagar, Uttar Pradesh, India *represented by*(Designation of NMRC Official) *of the company, by virtue of his designation and authorization by , Managing Director, NMRC* (hereinafter called as the First Party also referred as Licensor, which expression shall unless excluded by or repugnant to the context or meaning thereof be deemed to include its successors and permitted assigns) of the one part,

AND

M/s.....,a company, having its registered office at.....represented by..... (herein after called the "Licensee", which expression shall unless excluded by or repugnant to the context or meaning thereof be deemed to include its successors and permitted assigns) of the other part.

WHEREAS

NMRC, with a view to augment its earnings other than fare box revenue , had invited Request for Proposal (RFP) from interested parties for Grant of licensing rights of commercial bare space at ground floor at ALPHA – I Metro Station through open e- bidding/tendering process. Based on fulfillment of eligibility criteria as laid down in RFP document, the successful bidder **M/s**....., the licensee, has been selected for assigning the licensing rights of commercial bare space at ground floor at ALPHA – I Metro Station on "**as is where is basis**". The Licensee has accepted this contract for the execution and completion of the work.

In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the RFP documents/License Agreement referred to.

NOW THEREFORE THIS AGREEMENT WITNESSETH AND IT IS HEREBY AGREED BY AND BETWEEN THE PARTIES HERETO AS FOLLOWS:

The following documents shall be deemed to form part of and be read and construed as an integral part of this License Agreement, namely:

- (i) RFP/Bid Documents
- (ii) Notice of Award (No.....) issued by NMRC on dated.....
- (iii) Letter of Acceptance given by Licensee on datedto NMRC.
- (iv) Addendums & Corrigendum (If any)
- (v) Document regarding Handing Over of space
- (vi) Any other admitted correspondence/ documents between NMRC and the Bidder.

The Licensee hereby covenants as follows: -

1. Noida and Greater Noida are being developed as the satellite towns to New Delhi. More and more people from Delhi and other areas are shifting to these towns in search of fresh air, greenery and better infrastructure. In addition to this, people also coming to these areas for better education, service and business *opportunities*. Therefore there is a need of providing an efficient, reliable, fast and comfortable transportation system for the population intending to settle in these towns of Noida & Greater Noida. To fulfill the above requirement of efficient and reliable transportation system to the people of Noida and Greater Noida, NMRC has already started a Metro Service on the Noida-Greater Noida (NGN) corridor. The NMRC desires to provide a world-class Public Transportation System with state-of-the-art technology. As part of its existing mandate Noida Metro Rail Corporation Ltd. (NMRC) has also undertaken to capture value from real estate in such a manner that on one hand it gives sustainable additional revenue to the corporation and on other hand facilitating NMRC commuters by providing one solution for most of their needs. It also provides incentive for private sector participant developers. Through this bid, NMRC intends to select a 'Licensee' to take up

“ _____(Name of Work)” on License Basis at _____
_____ Metro Station.

2. That the said premises shall exclusively belong to the **NMRC**, without creating any right, title or interest of whatsoever nature in the said premises in favour of the LICENSEE. This License Agreement shall commence from _____ and shall continue up to _____ or from any other date decided by NMRC unless otherwise terminated earlier as per the provision of this license agreement.
3. That the Licensee takes up on license basis the space as specified and solely for the purpose of carrying out the business as specified in this license agreement and permissible by **NMRC** administration other than indicated in **Banned/Usage of Negative list as per Annexure – B** to operate the outlet/s thereon as per terms and conditions of this agreement.
4. That the Licensee shall pay to **NMRC** -
 - 4.1 Initial License fee @ of Rs. _____/SqM/Month (Rupees _____ only) along with all applicable taxes for carpet area licensed out by **NMRC** to be paid on quarterly basis.
 - 4.2 Electricity consumption charges (If electricity provided by NMRC) as per applicable rates and as and when demanded generally on monthly consumption basis and any other applicable due charges.
5. That the license fee shall be increased by 5% after completion of each year on a compounding basis. The utility charges shall be payable as per rates applicable time to time.
6. That the license fee shall be payable for the handed over area already under possession of the licensee. In case of any additions & alterations to the existing structure with prior approval of **NMRC**, the License fee shall be worked out based on actual area. The area applicable for payment of license fee shall be the area at floor level handed over to the Licensee. The Licensee can have projection up to 200 mm in length and breadth at platform level and projection up to 400 mm in length and breadth at roof level including all attachments and fixtures. Licensee can also put temporary awning of the appropriate length at the roof level to protect from sunlight and rain. The adjustment if any in payment shall be made in subsequent payments of quarterly license fee. Interest free security deposit/ performance security shall not be readjusted as per variation in area.
7. That the first Quarterly license fee shall become payable as per the time line mentioned in the Notice Of Award (NOA). The License fee of subsequent Quarters shall be payable in advance, by the last date of running quarter. Quarter is defined as, Jan - Mar, Apr - Jun, Jul - Sep and Oct - Dec. The invoices for License fee shall be raised accordingly. The Licensee voluntarily and unequivocally agrees to make all payments as may be due on the due date, without waiting for any formal invoice from **NMRC**. In the events of non-receipt of invoices, the Licensee voluntarily agrees to collect the same from the concerned office of **NMRC**, before the due date. Non receipt of invoice shall not be a consideration for delayed or non-payment of dues and may be treated as a breach of agreement.
8. That the LICENSEE shall pay to NMRC a refundable interest free security deposit/ performance security equivalent to twelve months license fee for offered licensed carpet area. The interest free security deposit/ performance security shall be returned only on completion of the full term of license/as per exit clause available in this agreement.
9. That NMRC reserves the right for deduction of NMRC dues (if any) from Licensee's Interest Free Security Deposit/ performance security on the following grounds: -
 - 9.1 Any penalty imposed by NMRC for violation of any terms and conditions of Agreement committed by the Licensee.
 - 9.2 Any amount that NMRC Administration becomes liable to the Government/Third party on behalf of any default of the Licensee or any of his servant/ agent.
 - 9.3 Any payment/ fine made under the order/judgment of any court/consumer forum or law enforcing agency or any person working on his behalf.
 - 9.4 Any outstanding payment/claims of NMRC remained due after completion of relevant actions as per agreement.

Once the amount under this clause is debited, the Licensee shall reimburse the security deposit to the extent the amount is debited within 15 days period failing which it shall be treated as breach of agreement and action shall be taken accordingly.

10. That the LICENSEE shall at his own expense and cost employ/ engage suitable personnel for providing efficient service in respect of storage and sale of the said products in the said premises.
11. That the Licensee shall employ and engage trained skilled and qualified staff as their own employees and endeavor to provide services and their wages as per prevalent laws.
12. That the Licensee shall ensure that fire detection and suppression measures which are installed inside his premises are kept in good working condition. The Licensee shall at any case keep firefighting equipment as per **NMRC** requirements as indicated by the Fire officer/ Authorized representative of **NMRC** inside his premises in good working condition at all times and also train and keep trained all his employees in the use of these equipments.
13. That the personnel of **NMRC** and fire officer shall have unfettered access to the said premises, for inspection/checking of fire detection and suppression measures etc. The instructions issued by NMRC's representative shall be obeyed and complied with fully without any demur. Any costs associated with carrying out the instructions of the fire officer/ authorized personnel of NMRC shall be borne solely by the licensee.
14. That the Licensee shall ensure that all electrical wiring, power outlets and gadgets are used and maintained properly, for guarding against short circuits/ fires and observing all notified statutory provisions and standards.
15. That the LICENSEE hereby indemnifies **NMRC** against any loss, damage or liabilities arising as a result of any act of omission or commission on LICENSEE part or on part of LICENSEE personnel or in respect of non observance of any statutory requirements or legal dues of any nature.
16. That the LICENSEE hereby agrees that **NMRC** shall have no responsibility as regards LICENSEE employees and the employees shall be the employees of LICENSEE only and shall not be construed under any circumstances as employees of **NMRC**. LICENSEE hereby indemnifies **NMRC** against the claims made by LICENSEE's employees against **NMRC**.
17. That LICENSEE hereby undertakes to discharge all statutory obligations and liabilities in connection with employment of its personnel in the said premises. LICENSEE hereby indemnifies NMRC against any liability arising in connection with the employment of its personnel in the said premises by LICENSEE. Licensee hereby undertakes to carry out police verification of its employees in advance.
18. That no tenancy/ sub-tenancy is being created by **NMRC** in favour of LICENSEE under or in pursuance of this Agreement and it is distinctly and clearly understood, agreed and declared by and between the parties hereto that:
 - 18.1 That the LICENSEE shall not have or claim any interest in the said premises as a tenant/ sub-tenant or otherwise:
 - 18.2 That no right as a tenant/ sub-tenant or otherwise is purported is intended to be created or transferred by NMRC in favour of LICENSEE in or in respect of the said premises, except to carry out their activities over the granted space under this License Agreement.
 - 18.3 That the rights, which LICENSEE shall have in relation to the said premises, are only those set out in this Agreement.
19. That the relationship between NMRC and LICENSEE shall be as between Principal and Principal. Consequently, neither party shall be entitled to represent the other and or make any commitment on behalf of and / or with traders or any other party. Furthermore, no relationship in the nature of Partnership or Association of persons is hereby being created or intended to be created between NMRC on the one hand and LICENSEE on the other hand in connection with business to be conducted by the LICENSEE at the said premises.
20. Breach of Contract:
 - 20.1 That if any breach is committed by the LICENSEE in payment of the license fee & dues stipulated herein or in the due performance or observance of the provisions of this Agreement, the NMRC shall be at liberty to issue a thirty days written termination notice to the LICENSEE. Upon expiry of such notice, this agreement shall stand terminated and there upon the LICENSEE shall hand over vacant possession of the said Demised Premises to concerned Station Manager or his authorized representative. In case of such termination of License Agreement, advance license fee remained outstanding after adjusting the dues payable to NMRC till the date of termination of license agreement and interest free security deposit/ performance security shall stand forfeited in favor of NMRC. However, any dues remained outstanding after adjusting from the advance license fee shall be recoverable from the Licensee.

- 20.2 That the said premise which has been handed over to the licensee under this Agreement shall be kept in good condition and maintained properly by the licensee at their own cost. If the property is not handed over in good condition as required under this agreement, **NMRC** reserves the right to seek exemplary damages and indemnification.
- 20.3 That the licensee shall be responsible to obtain any or all permission and/or clearances from any/all authorities, governmental or otherwise and **NMRC** shall not be liable or responsible for any of the act or omissions committed on the part of the licensee.
- 21.0 NMRC's covenants and represents that it has good and marketable title to the said premise, free and clear of all liens, claims, mortgages or deeds of trust affecting the LICENSEE's possession of the Demised Premises, LICENSEE's use of the premises, or the rights granted to the LICENSEE hereunder:
- 21.1 NMRC covenants and represents that it has full and complete authority to enter into a license agreement under all terms, conditions and provisions set forth in the agreement, and so long as the LICENSEE keeps and substantially performs each and every term, provision and condition contained in the agreement, the LICENSEE shall peacefully and quietly enjoy the premises without hindrance or disturbance by NMRC or by any other person claiming by, through or under NMRC.
- 21.2 That on the LICENSEE paying the fee hereby reserved and observing and performing the several covenants and stipulations on its part and the conditions herein contained shall peacefully hold and enjoy the Licensed Premises throughout the said term without any interruptions by the NMRC or by any person or persons claiming through under or in trust for him.
- 21.3 That the overall control and supervision of the premises shall remain vested with NMRC who shall have the right to inspect the whole or part of the licensed premises as and when considered necessary, with respect to its bona-fide use and in connection with fulfillment of the other terms and conditions of the license agreement. NMRC also reserves the right to enter the demised premises to repair and replace the fixtures provided by NMRC. If any fixtures or utility relating to operation of the Metro is running through the area licensed, proper protection as advised by NMRC shall be done by licensee.
- 22.0 That in case of non-payment of license fee and other dues or any other reasons whatsoever, the licensee voluntarily agrees to and permits NMRC to disconnect all utility services including electric supply to the licensed premises and also to seal the licensed premises. The licensee agrees voluntarily and also undertakes not to seek any claim, compensation, damages or any other consideration whatsoever, which may arise due to such disconnection and sealing by NMRC.
- 23.0 Termination:**
- 23.1 That if the LICENSEE is desirous of terminating the license hereby created before the expiry of the period of the license, it shall give to NMRC, **six months (06) advance notice** in writing of its intention to surrender the license and on the expiry of the said period, and the agreement shall stand terminated. In case of such termination of License Agreement, advance license fee remained outstanding after adjusting the dues payable to NMRC till the date of termination of license agreement and interest free security deposit/ performance security shall stand forfeited in favour of NMRC. However, any dues remained outstanding after adjusting from the advance license fee shall be recoverable from the Licensee.
- 23.2 That upon natural completion/ surrender/sooner termination of this Agreement for any reason whatsoever:
The LICENSEE voluntarily agrees to remove its kiosk, furniture, fixtures, equipment, personnel, all his belongings/ equipment, etc. from the demised premises and to handed over the peaceful, vacant & encumbrance free physical possession of the demised premises to concerned Station Manager of NMRC or his authorized representative with in a grace period of 15 days, in the same condition in which it was handed over except for reasonable wear and tear and acts of God and nature. No license fee shall be payable for 15 days grace period.
- 23.3 If licensee fails to vacate the demised premises within this grace period, NMRC shall be free to take any or all of the following actions.

- a) Considering unauthorized occupant, the licensee shall be liable to pay a fee @ Rs. 50/- per Sqm per day for any period of possession beyond the grace period.
- b) NMRC can vacate and vest all property to NMRC at zero/ nil value and NMRC shall be free to do as it deems fit to the same.

The license agrees voluntarily and un-equivocally not to seek any claim, damages, compensation or any other consideration whatsoever on this account.

- 23.4 Consequent to issue of termination letter, after approval of competent authority, the said premises shall become free of all encumbrances for marketing.
- 23.5 The termination of this Agreement shall not release either party from its obligation to pay any sums then owing to the other party nor from the obligation to perform or discharge any liability that had been incurred prior thereto.
- 24.0 That the Licensee voluntarily and unequivocally agrees to provide unfettered and unconditional access to the licensed premises for security checks by security officers of NMRC and also agrees to comply with all directives as may be given from time to time by the security officers of NMRC.
- 25.0 That NMRC and LICENSEE represent and warrant that they are empowered, authorised and able to make this agreement.
- 26.0 That LICENSEE hereby undertakes not to do any discrimination among the visiting Customers/ Consumers/ Commuters in the said licensed NMRC premises on whatsoever reasons. Further, there should not be restricted entry for any Customers/ Consumers/ Commuters. In case of non-compliances, the NMRC shall be at liberty to terminate thereafter this license by giving the LICENSEE thirty days notice in writing and if breach in License Agreement persist, upon the expiry of the period of such notice, this agreement shall stand terminated, and thereupon the LICENSEE shall hand over to DMRC or its authorized agent, vacant possession of the said Licensed Premises.
- 27.0 Licensee confirms having examined the potential / locations of the Tendered/Offered Space in detail and fully understands and comprehends the technical & other requirements. The Licensee also confirms full satisfaction as to the business viability of Tendered/Offered Space and hereby voluntarily and unequivocally agrees not to seek any claim, damages, compensation or any other consideration, whatsoever on this account. Licensee also confirms having made independent assessment of present and future market potential and no future claim what so ever regarding change in market circumstances shall be used by it as an alibi or excuse for non-payment of License Fee and other amounts due to NMRC under this License Agreement.
- 28.0 NMRC shall consider the following price, as quoted by the Licensee as part of financial bid:

S. No	Name of Work	License Fee Rate Per Sqm Per Month (excluding GST) in INR	
		In Figures	In words
1			

Note: - License Fee will be increased @ 5% annually on compounding basis.

- 29.0 In consideration of the payments to be made by the Licensee (M/s) to the Licensor (NMRC) as specified in this Agreement, the Licensee hereby covenants with the Licensor (NMRC) to execute the Works/Services therein in conformity in all respects with the provisions of the License Agreement and Notice of Award issued. "Any conditions, deviation, assumption, exclusion, suggestion of alternative clauses, request of amendments in conditions & specifications of work submitted by bidders along with his Technical Bid and Financial bid, which is different from the RFP Document, Corrigendum, Addendum uploaded by NMRC on the E-Tender Portal (<http://etender.up.nic.in>) or www.nmrcnoida.com and any other correspondence in this regard, shall not be treated as a part of the License Agreement & shall not be binding upon NMRC in anyway whatsoever at any stage of work/service during execution or thereafter."
- 30.0 *The courts at District Gautam Budh Nagar, Uttar Pradesh shall have the exclusive jurisdiction to try all disputes arising out of this agreement between the parties.*

That Licensor (NMRC) and LICENSEE represent and warrant that they are empowered, authorized and able to enter into this agreement.

IN WITNESS where of the parties hereto have caused this Agreement to be executed in accordance with the laws of India on the day, month and year specified above.

Signature of the Authorised Official
For and on Behalf of the Licensee

()
Name of the Official
Seal/Stamp of the Licensee

In the Presence of

Sign of Witness 1 _____

Name _____

Address _____

Sign of Witness 2 _____

Name _____

Address _____

Signature of authorized Official
For and on Behalf of the NMRC

()
Name of the Official
Seal/Stamp of the NMRC

In the Presence of

Sign of witness 1 _____

Name _____

Address _____

Sign of Witness 2 _____

Name _____

Address _____

Glossary/Definitions

- a) **“Addendum / Amendment”** means any written amendment / addendum /corrigendum to this RFP, from time to time issued by NMRC to the prospective bidders;
- b) **“Agreement”** means the License Agreement to be executed between NMRC and the selected bidder.
- c) **“Alternate Location(s)”** shall mean the particular space / area within the Metro Station offered to the Concessionaire, in lieu of licensed Commercial Space(s).”
- d) **“As is where is basis”** means licensee shall be licensed the said space, equipments, installations, fittings and fixtures on “as is where is basis” and the licensee shall not make any additions or alterations in the licensed space, installations including electric installations and wiring without the prior permission of NMRC in writing and when permitted by the licensor the said additions and alterations shall be carried out by the licensee at their own cost. They shall not be entitled to any compensation for any additions carried out by them in the licensed Spaces rather licensee shall be required to hand over the licensed space in original condition at the end of license period.
- e) **“Applicable Laws”** means all the laws including local, state, national or other laws, brought into force and effect by Govt. of India, State Governments, local bodies, statutory agencies and any other rules / regulations / notifications issued by them from time to time. It also include judgments, decrees, injunctions, writs and orders of any court or judicial authority as may be in force and effected from time to time
- f) **“Assets”** means the **Kiosks** with all its existing fittings, finishing and furnishings
- g) **“Bare Space”** means the space offered on ‘as is where is basis’ for setting up the kiosks and its commercial exploitation as per scope mentioned in the RFP.
- h) **“Bidder”** or **“Tenderer”** means any entity which is a registered sole proprietorship firm, a partnership firm or a company having registered office in India as elaborated in this RFP
- i) **“Bid Due Date”** means Bid Submission end date and time given in the E-tender
- j) **“Bid/Tender processing fee”** means Cost of RFP/Tender Document which is Non-refundable in nature.
- k) **“E-Bid Security/EMD”** means the Earnest Money Deposit (EMD)/refundable amount to be submitted by the Bidder along with RFP documents to NMRC
- l) **“Highest Bidder”** means the Bidder, who quotes the highest License Fees for particular location(s)
- m) **“Interest Free Security Deposit/ Performance Security”** means interest free amount to be deposited by the Licensee with NMRC as per terms and conditions of License Agreement as a security against the performance of the License Agreement.
- n) **“License”** means the Commercial development Rights/Activities granted by NMRC to the Licensee at offered location under terms and conditions of the License Agreement.
- o) **“Licensee”** means the Selected Bidder, who has executed the License Agreement with NMRC pursuant to the conclusion of the bidding process.
- p) **“License Fee”** means the amount payable by the Licensee to NMRC as per terms and conditions of the License Agreement plus applicable taxes.
- q) **“License Period”** means a total contract/license period with the lock in period (if any) subsequent to expiry of fitment period (if any) after handing over of the space/location
- r) **“LOA”** means Letter of acceptance given by licensee in response of the NOA issued by NMRC
- s) **“NMRC”** means Noida Metro Rail Corporation Limited (or “Corporation” or “Licensor”)
- t) **“Notice of Award (NOA)”** means the written notice issued by NMRC to the Selected Bidder(s) intimating the acceptance of Selected Bidder’s Proposal for the award of License/contract
- u) **“Party”** means Licensee or Licensor (together they are called **“Parties”**)
- v) **“Permits”** mean and include all applicable statutory, environmental or regulatory licenses, authorization, permits, consents, approvals, registrations and franchises from concerned authorities
- w) **“Re. or Rs. or INR”** means Indian Rupee
- x) **“Selected Bidder”** means the bidder who has been selected by NMRC, pursuant to the bidding process for award of License.

The words and expressions beginning with capital letters and defined in this document shall, unless repugnant to the context, have the meaning ascribed thereto here in above.

3.1 Scope of work:-**Chapter - 3**

- a) The licensee shall use the offered location(s) for the sole purpose of developing, operating and maintaining the kiosk in the form of temporary structure and adhering to the sample concept and design provided in this RFP and business activities except those which are under negative/banned usages list as per this RFP/License Agreement, with the prior approval of NMRC during the license period term and shall ensure that the business activities must be developed, operated and maintained as per international standards which will further enhance the aesthetic and brand value of NMRC and further the range of products must be comparable both in terms of quality and price in accordance with the Good Industry Practice. The detailed scope and the terms and conditions governing the license defined and stipulated in the License Agreement.
- b) The Location(s) will be handed over to the licensee on **"as is where is basis"** and NMRC shall not be responsible for its renovation, maintenance and up-keep from the actual date of handing over. Selected bidder shall be required to execute all work at their own cost and as per NMRC specifications as required for development, operation and maintenance of the offered space.
- c) The licensee shall required to adhere to the building design (if required during the setting up the business activities on the offered space) However, within these parameters, maintaining the structural safety and integrity shall be the sole responsibility of the licensee. The licensee shall also ensure that the proposed commercial development/Installation of Temporary kiosks within offered area is neither an impediment for smooth flow of traffic/commuters/public nor a safety hazards to any one and not limited to Metro commuters and also not in violations of local bodies guidelines. The licensee shall also ensure that all existing utilities and facilities (if any) falling within the said tendered space will be kept accessible and the licensee shall not interfere or tamper with those installations at any time. The offered space of kiosks may also be relocated within the same station or can be shifted on other Metro Stations due to any requirement of NMRC or changes (But not limited to operational grounds only) and licensee will not seek any claim or compensation in this regard.
- d) Licensee will have a non-exclusive right, privilege, and obligation to operate and manage the permitted business activities from its Assigned Premises. At any time during the Term, NMRC may enter into other agreements with other licensee's/vendors for the operation of business activities similar to those of licensee. It is understood and agreed that nothing in the RFP or Contract is to be construed to grant or authorize the granting of an exclusive right to an individual selected bidder/licensee.
- e) Notwithstanding anything to the contrary contained in this RFP/License Agreement, the detailed terms specified in the license Agreement shall have overriding effect; provided, however, that any conditions or obligations imposed on the licensee hereunder shall continue to have effect in addition to its obligations under the License Agreement.
- f) The licensee shall at all times comply with the Service Standards and such other covenants as may be prescribed by NMRC.
- g) The licensee is required to participate in all sales and promotion programs, display necessary Metro Stations publicity materials, and support all Metro Stations - wide promotions, and any other marketing or promotional activities as may be organized by NMRC from time to time. The licensee agrees to co-operate with NMRC in use of the Location(s) in relation to such promotional activities.
- h) The licensee shall, if so required by NMRC, include NMRC's brands/ logos/ tag or in such manner as may be required by NMRC from time to time. Any additional costs incurred in relation to the same including printing costs incurred to print NMRC's logo on the carrier bags are to be borne by the selected bidder.
- i) The licensee can sub-contract or grant sub-concession or assign any of its rights, duties and obligations under the license Agreement, with the prior written intimation to NMRC. However, such sub-contract or sub-concession shall be co-terminus with the license period Term.

- j) Procuring all the permissions/licenses etc. required from the statutory/regulatory/civic authorities concerned, to be able to use the offered space for intended business activities will be sole responsibility of the licensee. NMRC shall not be responsible for any such procurement and shall not entertain any claims in this regard.
- k) Fire fighting and other related infrastructure (if required as per prevailing law) to be installed/arranged at its own cost for the offered space by the licensee.
- l) The licensee shall at all times adhere to all provisions of the **Metro Railways (Operations & Maintenance Act, 2002 and amendment from time to time, if any)** and also to instructions issued from time to time from the MD, NMRC or its representatives.
- m) Operate, Manage and maintain the entire offered space with adequate trained and experienced team for responsibilities as defined in this RFP/Tender Document.
- n) Under no circumstances, shall the offered spaces or facilities constructed or installed at the licensed space/tendered space be mortgaged, charged or otherwise put under any lien (including negative lien), and no charge or encumbrance will be created or agreed to be created in favor of any person, including the Lenders/Financial Institution(s)/Banks etc.
- o) Licensee ensures that no use of polythene baggage/bags/single use plastic at the tendered area/licensed area/outlets.
- p) The licensee shall responsible for obtaining the fire NOC (If required) from the concerned authorities at its own. NMRC may provide assistance (if required) in this regard.
- q) Comply with all statutory requirements in connection with this tender document & commercial development/Installation of Kiosks in Tendered Area.
- r) That the LICENSEE shall appoint a Manager/Supervisor whose scope of services shall be as follows:
 - 1.1 Store & sell only approved and standard products.
 - 1.2 Sell only packaged products produced under standard hygienic conditions with the ingredients of the best available quality.
 - 1.3 Ensure that the Products conform to the standards required by the Health Department of the Municipality and the Government and further ensure that the said Products are prepared up to the standards prescribed by the Food Adulteration Act, 1954 and the rules framed there under and its amendment from time to time and in possession of FSAAI certificate (If applicable). The valid relevant certificates must be available in the Kiosks/Outlet at all the times during the license period.
 - 1.4 Supervise the operations of the kiosks.
 - 1.5 Ensure cleanliness and hygiene in the said Premises and the services are conducted in a clean, proper and efficient manner.

Section: 4

License Period & Exit from License Agreement

- 4.1 License shall be for a period of initial five **(05) years** unless otherwise terminated by NMRC or surrendered by Licensee in term of provisions of this License Agreement. The License period will be immediately start after the expiry of fitment period of 60 days from the date of handover of the Offered Space. There is a **lock in period of one (01) year** of License Period. Offered Space shall be handed over within seven (07) days from the date of receipt of full payment as stipulated in Notice Of Award. The License period may be further extended for a period of another Three **(03) years** on mutual agreed terms and conditions after completion of initial Five (05) years and this extension will be under the sole discretion of NMRC and Licensee cannot seek any claims/compensation/litigation if license period not extended further beyond completion of initial Five (05) years of License Period.
- 4.2. The License Agreement shall be executed preferably within 30 days after handing over of Space.
- 4.3. If the Licensee is desirous of surrendering and exiting from the license agreement hereby created and foreclosure before expiry of the lock-in period of **one (01) year**, the License Agreement shall deemed to be terminated on the date mentioned in termination/ surrender notice, subject to confirmation by NMRC. In such a case, the balance Interest Free Security Deposit/Performance Security shall be forfeited in favour of NMRC after adjustment of outstanding dues, if any, payable to NMRC. **No grace period shall be provided to licensee in such a case.** Balance outstanding dues, if are more than Interest Free Security Deposit/ Performance Security, shall also be recoverable from the licensee before licensee is permitted to remove their establishment(s)/installations/fixtures or else NMRC will seize their property at zero/nil value. NMRC shall be free to dispose-off the said property / goods in whatsoever manner as it deems fit. Licensee shall have no claim for compensation or consideration / damages on this account.
- 4.4 The Licensee shall have an option to exit from the License Agreement immediately after completion of lock-in period of **one (01) year**. For this, the licensee shall give six (06) months prior intimation to NMRC which can be given before completion of defined lock-in period. [In this case lock in period is of **one (01) year**, prior intimation can be given after passing of initial six months of License Period], however option to exit will be available only after **one (01) year**. In such a case, balance Interest Free Security Deposit/ Performance Security of the Licensee shall be refunded after adjusting the outstanding dues, if any, payable on the part of Licensee. NMRC may also recover the balance outstanding dues, if are more than Interest Free Security Deposit/ Performance Security from the other contracts of licensee in NMRC. Balance outstanding dues, if are more than Interest Free Security Deposit/ Performance Security shall also be recoverable from the licensee before licensee is permitted to remove their installations/fixtures/establishment(s) or else NMRC will seize their property at zero/nil value. NMRC shall be free to dispose-off the said property / goods in whatsoever manner as it deems fit. Licensee shall have no claim for compensation or consideration / damages on this account. The Licensee shall remove all the media, fixtures, panels, etc. from NMRC premises *after availing 15 days grace period immediately after the completion of six (06) months advance notice period, however, all utility (if any) will be disconnected/discontinued immediately after completion of six (06) months notice period.*
- 4.5. If the Licensee is desirous of surrendering and exiting from the license after expiry of lock-in period without serving any intimation period or intimation period shorter than six **(06) months**, the agreement shall deemed to be terminated on completion of such improper intimation period. In such cases, the Interest Free Security Deposit/ Performance Security shall be refunded to the Licensee after adjustment of license fee for period shorter than six **(06) months** (notice period) and outstanding dues, if any. NMRC may also recover the balance outstanding dues, if are more than Interest Free Security Deposit/ Performance Security, from the other contracts of licensee in NMRC. Balance outstanding dues, if are more than Interest Free Security Deposit/ Performance Security, shall also be recoverable from the licensee before licensee is permitted to remove their installation/fixtures/establishment(s) or else NMRC will seize their property treating it at zero/nil value. NMRC shall be free to dispose-off the property / goods in whatsoever manner as it deems fit. License shall have no claim for compensation or consideration / damages on this account. The Licensee shall remove all the media, fixtures, panels, etc. from NMRC premises *after availing 15 days grace period immediately after the completion of such improper intimation notice period.* All utility (if any) will be disconnected/discontinued immediately after *completion of such improper intimation notice period.*
- 4.6. **On Operational Ground:** NMRC reserve the rights to terminate the License Agreement by giving **Forty Five (45) days** advance notice on operational ground during the currency of the contract. The License agreement will stand terminated on expiry of **Forty Five (45) days** notice. The advance license fees deposited by the Licensee for the balance/advance period (if any) shall be refunded on pro-rata basis, without consideration of any interest. Further, the Interest free Security deposit will also be refunded after adjusting outstanding dues payable to NMRC, if any. The Licensee voluntarily agrees not to seek any claim, compensation, damages or any other

consideration whatsoever on any ground in this regard. The Licensee shall remove all the fixtures etc. from NMRC premises *after availing 15 days grace period immediately after the completion of **Forty Five (45) days** advance notice*, failing which these structures, media, fixtures, panels, etc. shall become property of NMRC at “0”/nil value. All utility will be disconnected/discontinued immediately after **Forty Five (45) days** notice period.

- 4.7** No partial surrender of licensed space or part of the licensed space/area which has been offered / handed over to the Licensee by NMRC at Metro Station shall be permissible during the currency of the License Agreement; however, NMRC can withdraw the offered spaces without assigning any reason.

License Fee, Payment Terms & Non-Payment of Dues**5.1 License Fee**

The licensee is liable to pay the License Fee for licensed space(s) to NMRC. The License Fee will be calculated as total handed over area multiplied by the financial quote of the licensee + applicable taxes. The License Fee shall be paid in advance on quarterly basis. The License Fee will be escalated @ 5% annually on compounding basis.

5.2 Schedule of Payments :-

a) The payment schedule of License Fee & applicable taxes thereon shall be on quarterly basis i.e.

January-March, April-June, July-September, October-December & so on.....

Adjustment of 1st Advance L/Fee & taxes and payment for coming advance quarter:-

Suppose if License Fee starts in the mid of any quarter i.e. say from 15th July, then, 1st advance License Fee & taxes paid by the Licensee will exhausted on 14th October. NMRC asks Licensee to pay License fee & other taxes for the period from 15th October to 31st December (Only one time for achieve the complete quarter cycle) & after that licensee have to pay the License Fee & Taxes for the full quarter i.e. January-March, April-June, July-September, October-December and so on. The payment should be made in advance on the last working day of running quarter for the coming advance quarter.

b) The utility charges including consumption of electricity (If any), etc. shall also be payable by Licensee to NMRC in addition to above in accordance with terms & conditions of the agreement either on monthly or bi-monthly basis as per actual consumption details.

5.3. Payment Terms

a) The Licensee shall preferably make payment of the license fee and other dues to NMRC by E-Mode i.e. RTGS/NEFT in the designated bank account of NMRC after obtaining prior approval of NMRC and complying with the laid down procedure.

b) The re-conciliation of license fee and other dues shall be carried out Six Monthly. Based on re-conciliation, the adjustment of license fee & other dues payable to NMRC shall be carried out along with Interest free Security Deposited/Performance Security (If any) with payment of License Fees of next Quarter.

c) Payment shall be made free from all claims, demands, set offs and counter claims of any kind against the NMRC.

d) The Licensee agrees voluntarily and unequivocally to make all payments to NMRC as may be due before the due date, without waiting for any formal advice/invoice from NMRC. The Licensee also voluntarily agrees to collect the invoice from the Authorized representative of the licensor (NMRC) before the due date. Non receipt of invoice will not be a consideration for delayed or non-payment of dues.

e) All the due payments must be made on or before due date mentioned in the letter/invoices/or in any other communication.

5.4. Non Payment of License Fee and Other Dues & Subsequent actions

a) Non-payment of License Fee and other dues within the prescribed date shall constitute Material Breach of Contract and Licensee Event of Default under this Agreement and shall entitle NMRC to terminate the License Agreement as per provisions stipulated in this License Agreement. Besides, any *delay in payments of the amount becoming due on the due date shall constitute Material Breach of License Agreement by the Licensee & in that case Licensee shall pay an interest @ 18% per annum on the amounts of License Fee and other dues on daily basis, for each day of delay until the dues are finally paid.*

b) Licensee *whenever made any payments* shall periodically advise the details of payments made to NMRC. In the case of non-submission of such details, initially Third party dues i.e. statutory dues / liabilities shall be settled (mandatory liabilities of NMRC), then others dues / liabilities like electricity dues (if any), etc, and lastly License fee shall be accounted for.

c) In case payment is not made by due date, a 15 day notice to cure the Licensee's Event of Default shall be issued. In the event of Licensee failing to cure the Default within Fifteen (15) days notice period, NMRC shall be entitled to terminate the License Agreement with 30 days' advance notice and shall be free to forfeit Interest Free Security Deposit/Performance Security and take other such action available to it under this Agreement and as per law. Electricity & other utilities (if any) would be disconnected/discontinued on 15th day after issuance of **Thirty (30) days** termination notice.

d) Any representation or any request by the Licensee in this regard shall only be entertained if the Licensee deposits 100% dues as per issue/demand within 16th day after issuance of **Thirty (30) days** Termination Notice, along with a written request in the matter.

e) The Licensee shall vacate the premises within **Thirty (30) days** grace period after termination of the License Agreement. A certificate from the **NMRC official** or its authorized representative and through photographic evidence in proof of Licensee having vacated the site will be required to be submitted by the Licensee. Any claim of

vacation/non-vacation without the endorsement of **NMRC official** or NMRC authorized representative shall not be entertained.

- f) Interest Free Security Deposit/Performance Security shall be forfeited on termination of contract due to any event of default by the licensee after adjustment of any dues payable by the Licensee to NMRC.
- g) In no case, due payments to NMRC shall be allowed to remain outstanding and unpaid for a period of more than 60 days. If at any stage, the dues remain unpaid and outstanding for the period of more than 60 days, the License agreement will stand automatically terminated without giving any notice to the Licensee and Interest Free Security Deposit / Performance Security and advance license fee received, if any, shall stand forfeited in favour of NMRC after adjustment of any dues payable to NMRC by the Licensee. The Licensee shall be required to remove their installation/fixtures/establishment (if any) immediately thereafter within three (03) days of issue of notice of such termination by NMRC.

Section-6**6.1 Interest Free Security Deposit / Performance Security**

The Licensee shall pay Interest Free Security Deposit / Performance Security to NMRC in advance of amount equivalent to the 12 (twelve) months i.e. 1st year's license fee. The interest free security deposit can be paid within Thirty (30) days of Letter of Acceptance. An extended period of 30 days after 31st day from date of issue of LOA, to honour and make payment of Interest Free Security Deposit along with interest shall be applicable as under:-

Days from the Issuance of LOA	Rate of Interest for NOA payments
Within 30 days	Nil
31 st to 45 th day	@ 3% flat on interest free security deposit/performance security amount remaining unpaid after 30 days from the date of issue of LOA.
46 th to 60 th day	@ 4% flat on interest free security deposit/performance security amount remaining unpaid after 30/45 days from the date of issue of LOA, as applicable

If Licensee fails to make the payment of interest free security deposit/performance security within the stipulated extended time frame of 60 days from the date of issue of LOA, the NOA and LOA may stand cancelled and EMD & any other payments made to NMRC shall be forfeited in favour of NMRC Limited. No request for extension of time in making the LOA payment shall be considered. The interest free Security Deposit/ Performance Security shall be accepted in the form of DD or FDR or BG only. The FDR or BG issuing branch of Bank must be located in the DELHI/NOIDA/Greater NOIDA/Gurugram region only. The FDR or BG from other branch will not be accepted.

- 6.2** EMD amount of Licensee shall be adjusted in the performance security/1st advance License Fee (as case may be).
- 6.3** Before the start of work by the Licensee, License Agreement will have to be signed by the Licensee at his cost on proper stamp paper. Without performance guarantee by Licensee, License Agreement shall not be signed.
- 6.4** Interest Free Security Deposit / Performance Security will be refunded after successful completion of the full term of the License period. Also In case of surrender of license after lock in period as per the provisions of the Agreement, after adjusting any dues payable to NMRC and after final settlement, without consideration of any interest after completion of License Agreement.
- 6.5** NMRC reserves the right for deduction of NMRC dues from Licensee's Interest Free Security Deposit / Performance Security for –
- (i) Any penalty imposed by NMRC for violation of any terms and conditions of agreement committed by the Licensee.
 - (ii) Any amount which NMRC becomes liable to the Government / Third party due to any default of the Licensee or any of his director/ employees/ representatives/ servant/ agent, etc.
 - (iii) Any payment/ fine made under the order/judgment of any court/consumer forum or law enforcing agency or any person duly empowered in his behalf.
 - (iv) Any outstanding payment/ claims of NMRC remained due after completion of relevant actions as per agreement.
- 6.6** Once the amount under above Clause is debited, the Licensee shall replenish the Interest Free Security Deposit/ Performance Security to the extent the amount is debited within 15 days period after intimation of such debit, failing which, it shall be treated as Licensee Event of Default and will entitle NMRC to deal with the matter as per the provisions of RFP and License Agreement.

Section-7**7.1 Taxes and Other Statutory Dues**

- a) The GST and other Taxes, as applicable from time to time, shall also be borne by Licensee, in addition to the license fee.
- b) The property tax applicable, if any, on the property of NMRC shall be borne by NMRC.
- c) In future, under any eventuality if the revenue sharing cases arise with the local bodies, the same shall be taken care by NMRC out of its own fund.
- d) All other statutory taxes, statutory dues, local levies, as applicable shall be charged extra and will have to be remitted along with the License Fees for onward remittance to the Government. The Licensee shall indemnify NMRC from any claims that may arise from the statutory authorities in connection with this License.
- e) The Licensee and their personnel shall pay such direct, duties, fees, and other impositions levied under the Government of India Act.
- f) Registration of License Agreement with appropriate authority (If applicable) must be done by Licensee at his cost and Payment of stamp duty on agreement, if any, to be executed in pursuance of this Tender/License Agreement/Contract will be borne by Licensee.
- g) Noida-Greater Corridor of NMRC Ltd. is operated in the State of Uttar Pradesh and it is advised that licensee preferably should have GST Registration for State of Uttar Pradesh for claiming GST input credit against the invoice raised by NMRC.

DEVELOPMENT, MAINTENANCE AND OPERATION OF LICENSED SPACE**8.1 Development of Licensed Space:**

The bare commercial space at ground floor at ALPHA – I Metro Station (marked as K – 1, K – 2, K – 3, K – 4 & K – 5 in the enclosed drawing/sketch as per Annexure – 18) are offered by NMRC to the licensee for installation, operation and maintaining the Kiosks of variable size(s) as temporary structure with height restriction of kiosks between 10 to 12 feet. The licensee must adhere to the sample concept note and design during the development of the space, alternatively licensee may also provide the innovative ideas which may also be implemented after the approval of competent authority of NMRC. The open space (If any) in front of the kiosks may be used for customers facilitation with prior approval of NMRC. The Licensee shall be permitted to carry out development of the licensed space as per feasibility and site conditions within the offered space, like creation of temporary structures and related works including electricity supply, fire fighting arrangements, security and safety, cleanliness etc.

- a) That all the development work on the offered space shall duly adheres to the provision of all Applicable Laws including and in particular the prevalent Building Bye Laws and specified guidelines/ requirements of other competent authorities as per NMRC specifications and within the Scope of Work of this License Agreement.
The design and construction work on the licensed bare space shall be in the form of temporary structures only and shall be permitted strictly conforming to relevant Standard Building Codes and good industry practice.
It shall be the Licensee's sole responsibility to obtain all necessary clearance/ approval/ sanction from NMRC and other competent civic authorities for development/ modifications, fire protection system, etc. NMRC shall only provide assistance wherever possible on the best effort basis without any legal and binding obligations to facilitate the process.
- b) It is licensee's responsibility to obtain Fire NOC (If applicable) for the aforesaid development work as per relevant BIS Code of Practice and norms of NMRC & from concerned Fire Services for the usage of the licensed space at their own cost.
Licensee shall ensure that no structural damage is caused to the existing assets/building and other permanent structure (if any) as a result of their activities.
Licensee shall be responsible for safety, soundness and durability of the work undertaken by the Licensee including other structures forming part thereof.
The facilities and works being undertaken or installed, shall not in any manner affect, hinder or interfere with the free movement of the users/commuters. No surplus construction machinery and material, including any hazardous material and wastes shall be left at any place in the site.
No material shall be stored or kept outside the site or in common area meant for movement of persons. Any special cleaning or drain clearance necessary as a result of the alteration works shall be carried out by Licensee at their own cost.
- c) The Licensee may deploy security staff at their own cost for the safety of licensed space. The licensee must make necessary arrangements to make the Kiosks accessible to persons with disabilities.
- d) Licensee shall bear all risk & cost and consequences of this development work in Licensed Space.
- e) On completion of development work, the Licensee shall furnish "As Built Drawings" of the premises including details of services along with all permissions/ approvals taken from the concerned departments (if applicable)
- f) The Licensee is expected to apply & obtain all necessary approvals/ permissions and timely to complete all development activities within specified fitment period of **90 days** from handing over of the site. For any delay in completion of work, NMRC shall not be responsible. In any case, the License Fee shall become chargeable after the specified fitment period excluding some exceptional circumstances.
- g) The work of installations/refurbishing/repairing must be done as per specifications/materials mentioned as per Section – 16 of License Agreement.

8.2 Operation & Maintenance of Licensed Space

Permissible usage of premises:-

- a) Licensee may allow to use the licensed space(s) for all commercial activities other than those mentioned in list of banned usages placed at **Annexure B** but only after obtaining prior written approval of NMRC.
- b) Licensee shall keep and maintain the Licensed Space in neat & clean, safe & sound condition by maintaining it properly at their own cost during the License Period. Licensee shall bear the cost of minor day-to-day repairs; annual refurbishing and routine special repairs required due to normal wear & tear with the efflux of time or due to planning/ constructional defects remained during development of the Licensed Space. Any defective, weak or corroded structure should be replaced immediately with new proper structure after due certification from reputed agency.

- c) Licensee shall ensure that all electrical wiring, power outlets and gadgets used are maintained properly, guarded against short circuits / fires. The instructions of NMRC's electrical inspectors/ authorized representative shall be complied by the licensee at their own cost. The licensee shall make all the electrical provision as per guidelines of concerned authority.
- d) Licensee shall ensure that fire detection and suppression measures installed inside their premises are kept in good working condition at all times. The Fire extinguishers must be regularly checked & refilled and must be visible & easily accessible at all times of emergency. The Licensee's staff must be capable of addressing the safety issues during any emergency including operation of fire extinguisher.
- e) In case of any accident caused due to negligence of the Licensee resulting into injury/ death to NMRC employees/ other users/ any person or loss to NMRC property, Licensee shall compensate the loss(es), without prejudice to other actions under this Agreement at the sole discretion of NMRC, including termination of Agreement.
- f) The Licensee voluntarily and unequivocally agrees not to seek any claims, damages, compensation or any other consideration whatsoever because of implementing the instruction issued by NMRC fire officer, electrical inspector, Security officer or their authorized representatives from time to time.
- g) The overall control and supervision of the premises shall remain vested with NMRC who shall have right to inspect the whole or part of the licensed spaces as and when considered necessary, with respect to its bonafide use and in connection with fulfillment of the other terms and conditions of the license agreement.
- h) The Licensee voluntarily and unequivocally agrees to provide un-fettered access to the fire officer & other officials of NMRC for inspection of Licensed Space or for repair of NMRC utilities passing through the Licensed Space at any time and to abide by and comply with all instructions as may be indicated by the fire officer & other officials. If any fixtures or utility is running through the licensed area, proper protection as advised by NMRC shall be done by Licensee.
- i) Licensee and their employees or other persons involved in the execution of the work shall not, in any way, impinge on the safety and security of passenger/commuters/general public and safety of NMRC properties and its assets.
- j) The Licensee and their authorized representatives including their sub-licensees or their further authorized representatives shall have free access to the licensed spaces at all the times.
- k) **Encroachment**
The Licensee shall not encroach up common areas/circulating areas or any other space other than handed over area and restrict their operation within the area licensed. In case, the Licensee encroaches upon any other space, then a fine/ compensation shall be imposed by NMRC @ Rs.1,000/- on the first occasion, Rs.2,000/- on the second occasion and after that Rs. 3,000/- on successive repetition with a discretion to revoke the license for breach of contract.

Section-9**9.1 Fine/Penalties**

- a) NMRC can impose the fine on Licensee up to Rs.5, 000/- per offence on the following offenses:

i.	Any staff of Licensee found in drunken condition/ indulging in bad conduct.
ii.	Any staff of the Licensee found creating nuisance.
iii.	Improper maintenance & defacement of the Property.
iv.	Dishonor of drafts and Cheques given by Licensee in favour of NMRC. Cheques will be accepted only in emergent circumstances and with prior approval of HOD level official of NMRC
v.	Misbehavior with staff and commuters of NMRC.
vi.	Not following safety and security norms as may be indicated by authorized representative of NMRC.
vii.	Any staff of the Licensee found without uniform and ID Card and/or found creating nuisance on duty.
viii.	Not following the instructions issued by NMRC authorities from time to time
ix.	Licensee displays advertisement without approval of creative's from NMRC
x.	Any offence which is deemed fit to impose penalty by NMRC

- b) The option to impose fine, penalty, etc. under this License Agreement shall be exercised by NMRC official not below the rank of Dy. HOD.
- c) It shall be the sole responsibility of the licensee to maintain law & order in its licensed premises. NMRC shall, in no way, will be responsible/accountable of any mis-happening in the premises given in license basis to licensee.

Section: 10**10.1 Material breach of contract / Events of Default**

Following shall be considered Material Breach of the Contract by Licensee resulting in Licensee's Events of Default:

- a) If the Licensee is found guilty of persistently breaching as stipulated in this License Agreement and carrying the business which is banned as per Annexure and also Licensee fails to perform or discharge any of their obligations in accordance with the provisions of License Agreement, unless such event has occurred because of a Force Majeure Event, or due to reasons solely attributable to NMRC without any contributory factor of the Licensee.
- b) If at any time during the subsistence of the Agreement, there is non-conformity to the Agreement or any time during the Agreement, the Licensee indicates its unwillingness to abide by any clause of this Agreement or repudiates the Agreement.
- c) If the Licensee fails to pay License Fee and any other amounts due to NMRC.
- d) If the Licensee is in persistent non-compliance of the written instructions of a NMRC officials.
- e) If the Licensee or any of its representatives cause an incident or accident that results in injury or death to NMRC employees/commuters or loss to NMRC property.

10.2 If any of the above Material Breach and Licensee Events of Default happens, then

- a) NMRC, after giving due notice to the Licensee to Cure the Default, shall be entitled to terminate the License Agreement with a **thirty (30) days** advance termination notice. For the avoidance of Doubt, it is clarified that the Cure Period available to the Licensee shall be as provided in various Clauses and sub-clauses of this Agreement.
- b) NMRC shall issue a notice to the licensee to cure the defaults, failing which the proceedings shall be initiated as per schedule/notice period defined in the RFP/License Agreement.
- c) In all other cases of Licensee's Event of Default where specific notice period is not provided, NMRC shall issue a Notice to Licensee to cure the Default within **thirty (30) days**. If the Licensee fails to cure the Default within **thirty (30) days**, NMRC after giving a final 30 days' notice shall be entitled to terminate the License Agreement, in such case the Interest free security deposit shall be forfeited to NMRC as per the provisions of this License Agreement.

10.3 The termination of this Agreement shall not release either party from its obligation to pay any sums then owing to the other party nor from the obligation to perform or discharge any liability that had been incurred prior thereto.

RIGHTS AND OBLIGATIONS**11.1 Licensee's Obligations:****11.1.1 General**

The Licensee shall always act, in respect of any matter relating to the License Agreement/Contract or to the Services, as faithful to the NMRC Ltd., and shall at all times support and safeguard the NMRC's legitimate interests in any dealings with Sub-Licensee or third Parties.

11.1.2 Standard of Performance

The Licensee shall perform the Services and carry out their obligations hereunder with all due diligence, efficiency, in accordance with generally accepted professional standards and practices, and shall observe sound management practices, and employ appropriate technology, equipment, machinery, materials and methods.

11.1.3 Conflict of Interests

The Licensee shall hold the NMRC's interests paramount, without any consideration for future work, and strictly avoid conflict with other assignments or their own corporate interests.

11.1.4 Prohibition of Conflicting Activities

The Licensee shall not engage, and shall cause their Personnel not to engage, either directly or indirectly, in any business or professional activities which would conflict with the activities assigned to them under the License Agreement/Contract.

11.1.5 Confidentiality

Except with the prior written consent of the NMRC/Corporation, the Licensee and the Personnel shall not at any time communicate to any person or entity any confidential information, maps, images, reports, etc. acquired in the course of the Services, nor shall the Licensee and the Personnel make public the recommendations formulated in the course of, or as a result of, the Services. This clause shall survive even after expiry of this contract.

11.1.6 Accounting, Inspection and Auditing

11.2 The Licensee shall keep accurate and systematic accounts and records in respect of the Services hereunder, in accordance with internationally accepted accounting principles and in such form and detail as will clearly identify all relevant time changes and costs, and the basis thereof.

The Licensee's responsibilities and duties shall include the following, in addition to and without prejudice to other obligations under this Agreement:

- a) to obtain due permits, necessary approvals, clearances and sanctions from the competent authorities for all activities or infrastructure facilities including interior decoration, power, water supply, drainage & sewerage, firefighting, telecommunication, etc.;
- b) to develop, operate and maintain the licensed area at all times in conformity with this Agreement;
- c) to furnish "As Built Drawings" of the premises with 30 days of completion of development work (If required)
- d) to ensure that no structural damage is caused to the existing buildings and other permanent and any structures at the licensed premises as a result of their activities or any of their agents, contractors, sub-Licensee, etc.;
- e) to take all reasonable steps to protect the environment (both on and off the Licensed Bare Space) and to limit damage and nuisance to people and property resulting from construction and operations, within guidelines specified as per Applicable Laws and Applicable Permits;
- f) to duly supervise, monitor and control the activities of contractors, sub-licensees, agents, etc., if any, under their respective License Agreements as may be necessary;
- g) to take all responsible precautions for the prevention of accidents on or about the site and provide all reasonable assistance and emergency medical aid to accident victims;
- h) not to permit any person, claiming through or under the Licensee, to create or place any encumbrance or security interest over whole or any part of Licensee Licensed Space or their assets, or on any rights of the Licensee therein or under this Agreement, save and except as expressly permitted in this Agreement;
- i) to keep the Licensed Space free from all unnecessary obstruction during execution of works and store the equipment or surplus materials, dispose of such equipment or surplus materials in a manner that causes least inconvenience to the Commuters or NMRC's activities.
- j) at all times, to afford access to the Licensed Space to the authorized representatives of NMRC, other persons duly authorized by any Governmental Agency having jurisdiction over the business of Licensed Bare Space, to inspect the Licensed Space and to investigate any matter within their authority and upon reasonable notice; and

- k) to comply with the divestment requirements and hand over the Licensed Space to NMRC upon Termination of the Agreement;
- 11.3** The Licensee shall be solely and primarily responsible to NMRC for observance of all the provisions of this License Agreement on behalf of its employees and representatives and further on behalf of the sub-Licensees, their employees and agents and any person acting under or for and on behalf of the Licensee or the sub-Licensees; contractor (s) appointed for the Licensed Space as fully as if they were the acts or defaults of the Licensee, their agents or employees. The temporary structures in the form of Kiosks to be installed by licensee at its own cost as per specifications, Design etc. approved by the NMRC.
- 11.4** The Licensee shall at all times adhere to all provisions of the NMRC and amendments thereto and shall also comply with all notices and circulars issued by NMRC in this regard.
- 11.5** No tenancy/sub-tenancy is being created by NMRC in favour of Licensee under or in pursuance of this Agreement and it is distinctly & clearly understood, agreed and by/ between the parties hereto that:
- a) The Licensee shall not have or claim any interest in the said licensed space as a tenant/sub-tenant or otherwise.
 - b) The rights, which Licensee shall have in relation to the said licensed space, are only those set out in this Agreement.
 - c) The relationship between NMRC and Licensee under and/or in pursuance of this Agreement is as between Principal and Principal. Consequently, neither party shall be entitled to represent the other and/or make any commitment on behalf of and/or with traders or any other party. Furthermore, no relationship in the nature of Partnership or Association of persons is hereby being created or intended to be created between NMRC on the one hand and Licensee on the other hand in connection with and/or relating business to be operated by Licensee at the said premises.
- 11.6 Infrastructure Services:**
- a) Electricity, Air Conditioning and Fire Fighting & Fire Protection etc:
 - i) At present electric power supply for commercial development activity upto the extent of 20 Kw may be available at ALPHA - I Metro Station and will be made available to licensee instantly however NMRC is in process of augmentation of surplus more electric power and it will be made available as soon as possible. Till that time licensee should have to make their own arrangement of electric power supply at their cost from outside agency after obtaining NOC from NMRC. Once the power is available at Metro Station, it is compulsory/mandatory to take electric connection from the NMRC only as per terms & conditions mentioned in the **Section – 17** of this RFP/License Agreement. The electric power supply will be made available on chargeable basis and all the associated work of electric supply will be born by the licensee.
 - ii) Licensee has to carry out all works for functioning of their tendered/ licensed area on their own with all cost including installation & commission of all equipments, cable laying, cable trays, hangers in cable route, and subsequent extension of power supply from DISCOM (If any) along with associated cabling, cable tray, earthing, internal wiring, lighting, power distribution etc.
 - iii) Licensee shall install energy efficient LED electrical lights. Use energy efficient Air-Conditioners (if required) to ensures energy conversation,
 - iv) For meeting Air Conditioning requirement for tendered / licensed space, licensee may install VRV/ package AC/ Split AC as per its own design and requirement with all cost to be borne by Licensee with the prior approval of NMRC.
 - v) Dedicated fire alarm (if required as per norms) & control system for tendered space has to be planned and installed by licensee at their own cost as per the statutory requirement.
 - b) **Water Supply:**
 - i) No water supply will be provided by NMRC to licensee, however, raw water supply as per availability and feasibility may be arranged by Licensee at its own cost from the civic bodies.
 - ii) **Sanitary Connection:**
The Sewage Treatment Plant (STP) and Effluent Treatment Plant (ETP) if needed shall be developed, operated and maintained by the licensee at their own cost to meet their daily requirements. The responsibility to connect the developed (temporary structure/ open commercial area) at licensed area to aforementioned STP/ ETP and from STP/ ETP to the municipal drainage solely lies with licensee subject to prior approval of NMRC/ other civic agencies.
 - iii) **Disposal of Waste:**
The licensee shall have to make its own arrangements for daily disposal of waste (after segregation of dry and wet waste) out of NMRC premises at the dumping sites approved by concerned civil/civic agencies to ensure perfect cleanliness. If any kind of waste is found disposed off on NMRC land/ or

premises, a penalty/fine of Rs.2, 000/- shall be imposed by NMRC for each occasion.

- iv) **Telephone:**
NMRC may give permission for installation of cables for telephone/telecommunication equipment subject to technical feasibility. The instrument, cables and connection shall be obtained by the licensee from the telephone company at their own cost.
- v) **Security:**
Licensee shall install CCTV cameras inside/ outside the licensed area and also arrange security arrangement for their licensed area at their own cost. Licensee hereby undertakes to indemnify NMRC against all losses and claims in respect of death or injury to any person or loss or damage to any property which may arise out on this account.
- vi) **Parking:**
Licensee can use parking facility as per its availability in nearby areas on payment of normal parking charges to the concerned parking contractor.
- vii) **Signage :**
The Licensee shall have the right to display signage(s) of suitable size with prior written approval of NMRC for displaying their generic name of each Space. The signage may be illuminated or non-illuminated at the Licensee's option, however it shall need to confirm to all governmental laws, regulations or ordinance relevant thereto. The Licensee shall need to obtain a written approval from NMRC before putting up any form of signage and NMRC reserves the right to refuse or to suggest an alternation to the same. The size, shape, location, etc. of signage are subject to architectural controls to be issued by NMRC. However, separate space for generic signage may also be provided subject to feasibility. No commercial advertisement in any format shall be permitted in/ on the Licensed Space. Any violation of above provisions shall attract a penalty of Rs. 5000/- per signage on the first occasion and Rs.50,000/- per signage on the second occasion. The persistence violation of these provisions shall constitute Licensee's event of default.

11.7 **Obligations of Licensor**

NMRC agrees to provide support to the Licensee and undertake to observe, comply with and perform, subject to and in accordance with the provisions of this Agreement and the Applicable Laws.

12.1 General Conditions of Contract (GCC)**12.1.1 General Provisions****12.1.1.1 Governing law and jurisdiction**

These general conditions shall be governed by and construed in accordance with the laws in the territory of India. Irrespective of the place of delivery and the place of payment under the contract, the contract shall be deemed to have been made at the panel in India from where the acceptance of tender has been issued. Any dispute arising between the parties or arising out of this project or these terms shall be subject to the exclusive jurisdiction of, and venue in, the District court located in Gautam Buddh Nagar, Uttar Pradesh, India.

12.1.1.2 Notices

Any notice, request or consent required or permitted to be given or made pursuant to these General Conditions shall be in writing. Any such notice, request or consent shall be deemed to have been given or made when delivered in person to an authorized representative of the party to whom the communication is addressed, or when sent to such party at the mentioned address. A party may change its address for notice hereunder by giving the other party notice in writing of such change to the mentioned address.

12.1.1.3 Authorized Representatives

Any action required or permitted to be taken, and any document required or permitted to be executed under these standard conditions by the NMRC or the Licensee may be taken or executed by the officials as formally designated by each party.

12.1.1.4 Taxes and Duties

The GST, as applicable, shall also be borne by Licensee, in addition to the license fee. The property tax applicable, if any, on the property of NMRC shall be borne by NMRC. Under any eventuality if the revenue sharing cases arise with the local bodies, the same shall be taken care by NMRC out of its own fund. All other statutory taxes, statutory dues, local levies, as applicable shall be charged extra and will have to be remitted along with the License Fees for onward remittance to the Government. The Licensee shall indemnify NMRC from any claims that may arise from the statutory authorities in connection with this License. The Licensee and their personnel shall pay such direct, duties, fees, and other impositions levied under the Government of India Act.

12.1.1.5 Fraud and Corrupt Practices

The Licensee and their respective officers, employees, agents and advisers shall observe highest standard of ethics during Bidding Process and subsequent to issue of NOA and during subsistence of License Agreement. Notwithstanding anything to the contrary contained herein, or in the NOA or the License Agreement, NMRC may reject a Bid, withdraw the NOA, or terminate the Contract Agreement, as the case may be, without being liable in any manner whatsoever to the Bidder or Contractor, as the case may be, if it determines that the Bidder or Contractor, as the case may be, has, directly or indirectly or through an agent, engaged in corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice in the Bidding Process. In such an event, NMRC shall be entitled to forfeit & appropriate Bid Security/EMD or Interest Free Security Deposit/Performance Bank Guarantee, as the case may be, as Damages, without prejudice to any other right or remedy available to NMRC under Bidding Documents and/or License Agreement, or otherwise.

Further, without prejudice to the rights of NMRC and the rights and remedies which NMRC may have under the NOA or the License Agreement, or otherwise, such Bidder or Contractor shall also not be eligible to participate in any tender or RFP issued by NMRC during a period of 3 (three) years from the date such Bidder is found by NMRC to have engaged, directly or indirectly, in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice.

For the purposes of this Clause, the following terms shall have the meaning herein after respectively assigned to them:

“Corrupt practice” means the offering, receiving, or soliciting, directly or indirectly, of anything of value to influence the action of a public official in the selection process or in contract execution;

“fraudulent practice” means a misrepresentation or omission of facts in order to influence a selection process or the execution of a contract;

“collusive practices” means a scheme or arrangement between the Licensee, with or without the knowledge of the corporation, designed to establish prices at artificial, non-competitive levels;

“coercive practices” means harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in a procurement process, or affect the execution of a contract

12.1.1.6 Measures to be taken:

The NMRC shall have right to cancel the engagement of the Licensee, if found to be indulged in corrupt, fraudulent, collusive or coercive practices either during the selection process or during the execution of the contract.

12.2. Commencement, Completion, Modification, Arbitration and Termination of Contract

12.2.1. Effectiveness of Contract

This Contract shall come into effect on the date the Letter of Acceptance submitted by the Licensee & subsequently License Agreement is signed by both the parties and such other later date as discussed and agreed with the Bidder/Licensee.

12.2.2 Commencement of Services

The Licensee shall begin carrying out the Services from the date of Handing Over of the Space or any other such date as specified by the NMRC Ltd.

12.2.3. Expiration of Contract

Unless terminated earlier pursuant to Clauses of the License Agreement hereof, these standard conditions shall expire at the end of such time period after the Effective Date as given in the time schedule in RFP Document/License Agreement.

12.2.4. Modifications or Variations

Any modification or variation of the terms and conditions of these standard terms, including any modification or variation of the scope of the Works, may only be made by written agreement between the Parties. However, each Party shall give due consideration to any proposals for modification or variation made by the other Party.

12.2.5. Force Majeure

Definition: For the purpose of these standard terms, "Force Majeure" means an event which is beyond the reasonable control of a Party and which makes a Party's performance of its obligations under the License Agreement/Contract impossible or so impractical as to be considered impossible under the circumstances.

No Breach of Contract: The failure of a Party to fulfill any of its obligations under the contract shall not be considered to be a breach of, or default under, this Contract insofar as such inability arises from an event of Force Majeure, provided that the Party affected by such an event

(a) has taken all reasonable precautions, due care and reasonable alternative measures in order to carry out the terms and conditions of this Contract, and

(b) has informed the other Party as soon as possible about the occurrence of such an event.

Extension of Time: Any period within which a Party shall, pursuant to this License Agreement/Contract, complete any action or task, shall be extended for a period equal to the time during which such Party was unable to perform such action as a result of Force Majeure.

Payments: During the period of their inability to perform the Services as a result of an event of Force Majeure, the Licensor shall be entitled to continue to be paid under the terms of this Contract.

12.3 Good Faith

The Parties undertake to act in good faith with respect to each other's rights under this License Agreement/Contract and to adopt all reasonable measures to ensure the realization of the objectives of this License Agreement/Contract.

12.4 Settlement of Disputes**12.4.1 Amicable Settlement**

The Parties shall use their best efforts to settle amicably all disputes arising out of or in connection with this Agreement or the interpretation thereof.

Conciliation

In the event of any dispute, difference of opinion or dispute or claim arising out of this License Agreement or breach, termination, shall firstly be attempted to be settled by conciliator appointed/nominated by ED/NMRC on receipt of such requests from either party. The conciliator shall make the settlement. The settlement agreement shall be final and binding on the parties. The settlement agreement shall have the same status and effect of an Arbitration Award under the Arbitration and Conciliation Act 1996. If the conciliation failed, the party may refer the matter to Arbitration to resolve the disputes.

12.4.2 Arbitration

All disputes relating to this license agreement or claims arising out of or relating to this agreement or breach, termination or the invalidity thereof or on any issue whether arising during the progress of the services or after the completion or abandonment thereof or any matter directly or indirectly connected with this agreement shall be referred to Arbitrator(s) appointed by Managing Director, NMRC on receipt of such request from either party. Matters to be arbitrated upon shall be referred to a sole Arbitrator if the total value of the claim is up to **Rs. 2.00 crores** and to a panel of three Arbitrators, if total value of claims is more than **Rs. 2.00 crores**. NMRC shall provide a panel of three Arbitrators for the claims up to **Rs. 2.00 crores** and a panel of five Arbitrators for claims of more than **Rs. 2.00 crores**. Licensee shall have to choose the sole Arbitrator from the panel of three and / or one Arbitrator from the panel of five in case three Arbitrators are to be appointed. NMRC shall also choose one Arbitrator from this panel of five and the two so chosen will choose the third Arbitrator from the panel only. The Arbitrator(s) shall be appointed within a period of 30 days from date of receipt of written notice / demand of appointment of Arbitrator from either party.

12.4.3. The decision of sole Arbitrator / panel of Arbitrators shall be binding on all the parties. The parties agree to comply with the awards resulting from arbitration and waive their rights to any form of appeal insofar as such waiver can validly be made.

12.4.4. Rules governing Arbitration Proceedings: The Arbitration Proceedings shall be governed by Indian Arbitration and Conciliation Act 1996, as amended from time to time including provisions in force at the time the references made. During the pendency of arbitration proceedings, the Licensee shall continue to perform and make due payments to NMRC as per the License Agreement.

12.4.5 Jurisdiction

With respect to any dispute arising out of or related to this License Agreement Contract, the parties consent to the exclusive jurisdiction of, and venue in, the District Court located in Gautam Budh Nagar, Uttar Pradesh, India.

12.4.6. Cost

The cost of arbitration shall be borne equally by the respective parties. The cost shall, inter alia, include the fees of the Arbitrator(s) as per rates fixed by the Employer from time to time.

12.4.7 Indemnity

The Licensee shall indemnify and hold harmless the Licensor, from and against all actions, suits, proceedings, claims, damages, losses, expenses and demands of every nature and description, by reasons of any act or omissions of the Licensee, his representative or his employees in the execution of the Services. These indemnification obligations shall include but not be limited to claims, damages, losses, damage proceedings, charges and expenses which are attributable but not limited to sickness, or disease, or death of, or injury to any person; and loss of, or damage to, or destruction of any property including consequential loss of use.

Miscellaneous

- 13.1 Insurance and Waiver of Liability** - The Licensee will bear the cost, throughout the term of the License Agreement, for a comprehensive general liability insurance covering injury to or death of any person(s) while working in NMRC premises, including death or injury caused by the sole negligence of the Licensee or the Licensee's failure to perform its obligations under the agreement. The Licensee shall submit to NMRC, suitable evidence that the foregoing policy or policies are in effect. In the event of the default i.e. avoiding the insurance cover, the Licensee agrees and undertakes to indemnify and hold NMRC harmless against any liability, losses, damages, claims, expenses suffered by NMRC because of such default by the Licensee. The Licensee shall comply with all the provisions of Labour Laws & regulation in force including but not limited to the Contract Labour (Regulation & Abolition) Act-1976 including any subsequent amendment thereof and the rules made there under. Licensee will indemnify NMRC Administration for any loss and damages suffered due to violation of its provision. The Licensee shall comply with the laws of land including Pollution Control Board Guidelines regarding **commercial exploitation of offered bare space**. NMRC will not be held liable for any change/modification in the laws that adversely affect this Agreement. Licensee shall have no right / claim in this regard, whatsoever the reason may be. The Licensee will not ask for any claim or seek any compensation from NMRC if **Commercial exploitation/development in any portion of the offered space** is not permitted due to court order/local laws/civil authorities. The Licensee hereby indemnifies NMRC against any loss, damage or liabilities arising as a result of any act of omission or commission on part of Licensee or on part of its personnel or in respect of non-observance of any statutory requirements or legal dues of any nature. The Licensee hereby agrees that NMRC shall have no responsibility as regards Licensee employees and the employees shall be the employees of Licensee only and shall not be construed under any circumstances as employees of NMRC. Licensee hereby indemnifies NMRC against the claims made by Licensee's employees against NMRC.
- 13.2** The Licensee hereby undertakes to discharge all statutory obligations and liabilities in connection with employment of its personnel in the said premises. Licensee hereby indemnifies NMRC against any liability arising in connection with the employment of its personnel in the said premises by Licensee. Licensee hereby undertakes to carry out police verification of its employees and submit the copy of same to NMRC in accordance with NMRC's policies regulations prevalent at that time.
That no tenancy/sub-tenancy is being created by NMRC in favor of Licensee under or in pursuance of this Agreement and it is distinctly & clearly understood, agreed & declared by and between the parties hereto that -
That the Licensee shall not have or claim any interest in the said premises as a tenant/ sub-tenant or otherwise
That no right as a tenant/sub-tenant or otherwise is purported or intended to be created or transferred by NMRC in favor of Licensee in or in respect of the said premises, except to carry out their activities over the granted space under this License Agreement; and that the rights, which Licensee shall have in relation to the said premises, are only those set out in this Agreement.
- 13.3** The relationship between NMRC and Licensee under and/or in pursuance of this Agreement is as between Principal and Principal. Consequently, neither party shall be entitled to represent the other and/or make any commitment on behalf of and /or with traders or any other party. Furthermore, no relationship in the nature of Partnership or Association of persons is hereby being created or intended to be created between NMRC on the one hand and Licensee on the other hand in connection with and/or relating to business to be operated by Licensee at the said premises
- 13.4** Licensee shall bear all salaries, wages, bonuses, payroll taxes or accruals including gratuity, superannuating, pension and provident fund contributions, contributions to worker's compensations funds and employees state insurance and other taxes and charges and all fringe and employee benefits including statutory contributions in respect of such personnel employed/deployed by the Licensee and these personnel shall at no point of time be construed to be employees of NMRC and the Licensee shall be solely responsible for compliance with all applicable labour laws which shall include all liabilities of the Provident Fund Act, ESI Act, Workmen's compensation Act, Minimum Wages Act and other Labour Welfare Act in respect of its personnel. The Licensee shall indemnify NMRC from any claims that may arise in connection with above.
- 13.5 Employees conduct** - The Licensee shall ensure that all persons employed behave in an orderly and disciplined manner and that the said employees are prohibited from carrying on any unlawful, unfair activities or demonstrations. The Licensee shall, within 45 days of handing over of the stations, submit the details/Bio data of personnel, it intends to employ/deploy for carrying out the work of equipment installation. The personnel deployed shall be decent, courteous and

- without any adverse or criminal background. In this connection, Licensee shall be required to furnish declaration to NMRC with respect to all his personnel deployed. Further, within 45 days of letter of acceptance of NOA, Licensee shall submit police verification report in respect of all its personnel (to be deployed for the work) to NMRC. All the Licensee's personnel shall be required to possess ID card while working in NMRC's premises as per prevailing procedure. Access inside the stations in paid areas shall be through smart cards as per prevailing applicable charges, in addition to the valid ID cards.
- That the Licensee shall appoint a Manager/Supervisor whose scope of services with respect to this license agreement shall also include following:
- 13.6** Employ and engage as their own employees, trained, skilled and qualified staff and endeavor to maintain and provide services to full satisfaction and to pay their wages and salaries regularly and promptly.
- Ensure that fire detection and suppression measures (as per applicability of prevailing norms) were installed inside his premises are kept in good working condition at all times. The Licensee will at any case keep firefighting equipment as per NMRC requirements as indicated by the Fire officer / Authorized representative of NMRC inside his premises in good working condition at all times and also train and keep trained all his employees in the use of these equipment. The Licensee will be solely responsible for any loss of life or property due to nonfunctional of fire safety facilities in emergencies. The fire officer / authorized personnel, of the licensor will have unfettered access to the said premises, for inspection / checking of fire detection and suppression measures etc. The instructions issued by the licensor's fire officer shall be obeyed and complied with fully without any demur. Any costs associated with carrying out the instructions of the fire officer/ authorized personnel of the licensor will be borne solely by the licensee.
- Ensure that all electrical wiring, power outlets and gadgets are used and maintained properly, for guarding against short circuits / fires and observing all notified statutory provisions and standards.
- 13.7** In case of non-payment of License fees and other dues or any other reasons whatsoever, the Licensee voluntarily agrees to and permits the licensor "NMRC" to disconnect all utility services including electric supply to the licensed premises and also seal the licensed premises. The Licensee agrees voluntarily and also undertakes not to seek any claim, compensation, damages or any other consideration whatsoever, which may arise due to such disconnection and sealing by the Licensor.
- 13.8** The Licensee agrees voluntarily and unequivocally to make all payments as may be due on due date, without waiting for any formal invoice from the Licensor. The Licensee also voluntarily agrees to collect the invoice from the Authorized representative of the licensor (NMRC) before the due date. Non receipt of invoice will not be a consideration for delayed or non-payment of dues.
- 13.9** If electric supply to the licensed premises provided through NMRC then in case of restricted availability of power supply / breakdown, the station power requirements would get first priority and this may result in restriction / rostering of power supply to the Licensee in such situations. In such situations or any supply disruptions due to strikes of employees, breakdowns of machinery and plant, lockout, failures of incoming supply of NMRC or such causes where the supply of NMRC is affected by a cause or causes over which NMRC has no control, NMRC shall not be liable for any claims for loss, damage or compensation whatsoever, arising out of failure of supply due to any of the afore mentioned causes.
- 13.10** The Licensee voluntarily and unequivocally agrees to provide unfettered and unconditional access to the licensed premises for security checks by security officers of the licensor and also agrees to comply with all directives as may be given from time to time by the security officers/authorized representative of the licensor.
- 13.11 Misuse** - The Licensee shall use the granted space under the agreement only for those services provided therein and shall not use the same for any other purposes. In case, the Licensee carries on any business or uses the said premises for any other purposes the license shall deemed to have been misused and NMRC (Licensor) shall immediately terminate the said agreement. All liabilities for misused charges and mis-user proceedings, if so initiated shall be that of the Licensee only. The Licensee will indemnify and keep indemnified NMRC for any losses on this account.
- 13.12 Compliance with the Law** - The premises and the fixtures and the appurtenances thereto (except those installed by NMRC) conform to every applicable requirement of law or duly constituted authority or the requirements of the carriers of all insurance on or relating to the licensed premises. The Licensee at its sole risk and expense, at all times during the term thereof promptly comply with all such requirements. The Licensee shall comply with all applicable statutes, ordinances, rules and regulations of central, state governments, municipal bodies, and all applicable rules and also regulations of the Fire department. The Licensee shall also comply with all rules and regulations under the Metro Railways (Operations and Maintenance) Act 2002 and also to instructions issued from time to time from the MD, NMRC or any official of NMRC. Non-compliance with rules/ regulations/ notices and laws may be treated as breach of contract and may lead to termination of contract and forfeiture of interest free security deposit and other

payments. Licensee shall comply with and abide by the judgments passed from time to time by Hon'ble Supreme Court / High Court or any other judicial / quasi judicial body / authority. The same shall be the responsibility of Licensee.

- 13.13** Maintenance of Licensed Space(s):- Licensee shall keep and maintain the Licensed commercial space in neat, clean condition and in safe & sound manner during all the time of License tenure. Any defective, weak or corroded structure should be replaced immediately with new proper structure after due certification from reputed agency. In case of any incident / injury caused by advertisement media or any other installations due to error / omission attributable on the part of Licensee, the Licensee shall be responsible for all compensation.

Licensee shall ensure that Licensee and its employees or other persons involved in the execution of the work does not in any way impinge on the safety and security of metro operations, safety & convenience of commuter, safety of metro properties and its assets. In case of serious accident caused due to negligence of the Licensee, resulting in injury, death to commuters or NMRC employees or loss to NMRC property, it shall constitute Material Breach of Contract and considered Licensees Event of Default that shall entitle NMRC to terminate the License Agreement with 30 days written notice.

- 13.14** Access to licensed premises for the purpose of placement of advertisements & other works shall be regulated by the office of the NMRC and the Licensee is required to take necessary permissions in this regard from the office. It is clarified that the permission to the Licensee shall not be unduly denied.

- 13.15** Joint inspection of Licensed premises may be conducted by NMRC officials and Licensee, at mutually convenient time. Discrepancy noticed and instructions issued by NMRC shall be rectified / complied by the Licensee within a period of 7 days, failing which NMRC reserves the right to impose fine up to Rs.5,000/- per instance of irregularity per week. Deliberate or willful non-compliance of NMRC written instructions for a period of Ninety (90) days shall constitute Material breach and Licensee Event of Default, which shall entitle NMRC to en-cash security deposit in part or full and or terminate the License Agreement after giving Ninety (90) days notice to the Licensee.

Such termination of the Agreement and forfeiture of the interest free performance guarantee by NMRC shall be without prejudice to any other damages, rights or remedies applicable under law in its favor.

Section-14

REPRESENTATIONS AND WARRANTIES**14.1 The Licensee represents and warrants to NMRC that -**

- a) It is duly organized, validly existing and in good standing under the laws of India;
- b) It has full power and authority to execute, deliver and perform its obligations under this Agreement and to carry out the transactions contemplated hereby;
- c) It has taken all necessary corporate and other action under Applicable Laws and its constitutional documents to authorize the execution, delivery and performance of this Agreement;
- d) It has the financial standing and capacity to undertake the commercial utilization of Licensed Space;
- e) This Agreement constitutes its legal, valid and binding obligation enforceable against it in accordance with the terms hereof;
- f) This Agreement constitutes its legal, valid and binding obligation enforceable against it in accordance with the terms hereof;
- g) The execution, delivery and performance of this Agreement shall not conflict with, result in the breach of, constitute a default under or accelerate performance required by any of the terms of the Licensee Memorandum and Articles of Association (if any) or any Applicable Law or any covenant, agreement, understanding, decree or order to which the Licensee is a party or by which Licensee or any of its properties or assets are bound or affected;
- h) There are no actions, suits, proceedings or investigations pending or to the Licensee's knowledge threatened against the Licensee at law or in equity before any court or before any other judicial, quasi-judicial or other authority, the outcome of which may constitute the Licensee Event of Default or which individually or in the aggregate may result in Material Adverse Effect;
- i) It has no knowledge of any violation or default with respect to any order, writ, injunction or any decree of any court or any legally binding order of any government authority which may result in Material Adverse Effect;
- j) It has complied with all applicable law and has not been subject to any fines, penalties, injunctive relief or any other civil or criminal liabilities which in the aggregate have or may have Material Adverse Effect;
- k) No representation or warranty by the Licensee contained herein or in any other document furnished by the Licensee to NMRC or to any government authority in relation to Applicable Permits contains or shall contain any untrue statement of material fact or omits or shall omit to state a material fact necessary to make such representation or warranty not misleading;
- l) The Licensee also acknowledges and hereby accepts the risk of inadequacy, mistake or error in or relating to any of the matters set forth above and hereby confirms that NMRC shall not be liable for the same in any manner whatsoever to the Licensee.
- m) The Licensee shall make its own arrangements in engagement of its staff and labor and shall at no point represent to or claim that the staff, labor is being recruited for and on behalf of NMRC. The Licensee shall at all times comply and represent to the staff and labor employed/ engaged by them the requirement for complying with applicable Laws and applicable Permits, particularly in relation to safety and environmental regulations.

14.2 Obligation to notify change:

In the event that any of the representations or warranties made given by the Licensee ceases to be true or stands changed, it shall promptly notify NMRC of the same.

14.3 NMRC covenants:

NMRC covenants and represents that it has good and marketable title to the said premise, free and clear of all liens, claims, mortgages or deeds of trust affecting the licensee's possession of the Licensed Premises, Licensee's use of the premises, or the rights granted to the Licensee hereunder.

NMRC covenants and represents that it has full and complete authority to enter into a license agreement under all terms, conditions and provisions set forth in the agreement, and so long as the Licensee keeps and substantially performs each and every term, provision and condition contained in the agreement, the Licensee shall peacefully and quietly enjoy the premises without hindrance or disturbance by NMRC or by any other person(s) claiming by, through or under or in trust for NMRC.

Section-15

15.1 FORMAT FOR APPROVAL FOR SUBMISSION OF PAYMENTS VIA RTGS/NEFT/ECS

To,
The Noida Metro Rail Corporation Ltd.
O/o- DGM/PB
3rd Block, 3rd Floor
Ganga shopping Complex
Sector-29, Noida-201301
Uttar Pradesh

Sub: Request for approval for submission of payments via RTGS/ NEFT/ ECS in contract for _____(Name of Contract) awarded to _____(Name of licensee) by NMRC.

Sir,

- 1.) With reference to above mentioned subject matter, it is requested that kindly allow us to avail the RTGS/NEFT/ECS mode of payment for deposition of payments against afore mentioned contract/license agreement
- 2.) That, I/we _____ (Name of licensee/ authorized representative of company/ party/ licensee) have understood the terms and conditions related to deposition of payments via RTGS/ NEFT/ ECS mode.
- 3.) That, I/we also voluntarily agree to submit the details of payments to be deposited via RTGS/NEFT/ECS immediately after making the payments in physical form as well as other mode of communication i.e. email etc.
- 4.) I/we also understand that in case of non-compliances, it will be considered as breach of agreement and action shall be taken as per the terms and conditions of license agreement.

Thanking you

Name and designation of authorized representative of licensee for the said contract

Contact Number-

Email (if any)

Section - 16

Material Specification for renovation/ refurbish of premises**(Use whichever is applicable)**

Approved - vendors – list		
Sl. No.	Items/Products	Approved Vendors
1	VITRIFIED TILES	Kajaria, H&R Johnson (India), Naveen, Somany, Orient, R K Ceramics, Restile Ceramics Limited, Asian Grando India Ltd, Oasis (Maaarbomax Group), Euro Tiles, Oracle Granito Limited (Marbitto Vittrified Tiles, Nitco
2	CERAMIC TILES/ PORCELAIN TILES	Kajaria, Bell Ceramaics, H&R Johnson (India), Mitco, Regency Ceramics Ltd, Somany, Orient, Kanzai Ceramic, Raja Tiles, Mridul Enterprises, Italia, Euro Tiles, Hindustan Tiles
3	TERRAZZO TILES	Nitco, Hindustan Tiles
4	TACTILE	Pelican Ceramic Industries Pvt Limited, UniStone Products (India) Pvt Ltd, Nimco Pretab Ltd
5	PVC FLOORS	Armstrong World Industries (India) Pvt Ltd, Gerfloor India, Tarken, VeeKay Polycoats Limited
6	RAISED FLOORS	Hewelson/Kingspan Access Floors, United Access Floors/United Insulation, Uniflair, Unifloor, Acons
7	WOODEN FLOORS	Armstrong World Industraies (India) Pvt Ltd, Action Tesa (Action Buildwell), Pergo
8	PU COATAED FLOORS	Cipy Polyurethanes, H C Associaates, Pidilite, Shalimar Paints, Sika
9	GRC PAVING TILES	Unistone, Nimco Prefab, Hindustan Tiles
10	PAVERS & CHEQUERED TILES	UniStone Products (India) Pvt Ltd, CCC Builders Merchant Delhi Pvt Ltd, Nimco Prefab, Hindustan Tiles, Terra Firma (Now TERRA FIRMA GRC & CONCRETE INDUSTRIES), Nilco, Hindustan Tiles, Ultra Tiles, Orasie Granito Limited (Marbitto Vittrified Tiles)
11	MOSAIC TILES	Bisazza (Glass Mosaic Tiles), Mirdul Enterprises, Italia, Kenzai, Opio, Eon Ceramics
12	EMULSION PAINTS	ICI Dulux, Modi Industries, Acro Paints, Asian, Berger, Nerolac, Jenson & Nicholson, Kamdhenu Paints, Shalimar Paints, Sherwin Williams Paints
13	SYNTHETIC ENAMELS	ICI Dulux, Acro Paints, Asian, Berger, Nerolac, Jenson & Nicholson, Kamdhenu Paints, Shalimar Paints, Sherwin Williams Paints
14	TEXTURE PAINTS	Spectrum, Unitjile, Barkelite Hylam (Surface Texture Division) "Heritage" Paints, Texfin Products (M/s Niko), Acro Paints, Birla, ICI Dulux, NCL AL TEK, Kamdhenu Paints, Bizzar, Sherwin Williams Paints
15	POL YURETHANE PAINTS	MRF Paints, Nerolac, H C Associates, Modi Industries Ltd (Paint Section)
16	WALL CARE PUTTY	J.K. White, Unistone, Birla (Aditya Birla Group), Shalimar Paints, Gyproc Wall Putty (Saint Gobam
17	GLASS (Float / Toughened)	Float Glass India Ltd (Asahi float), Asahi Float (AIS), Modigaard, Glaverbel, Saint Gobam, Sejat
18	STRUCTURAL GLAZING FABRICATORS	PERMASTEELISA (INDIA) PRIVATE LIMITED, Alufit (INDIA) Pvt Ltd, SP Fabricators Pvt Ltd, Alpro India, Ashoo Decore (India) PvtLtd, Innovators, Façade India Testing Inc
19	ALUMINIMUM COMPOSITE PANEL	AlucoBond, Reynobond Marketedd through Kawneer India Stockists HECTAFINE CONSTECH INDIA PVT LTD), ALPOLIC (A Mitsubishi product), Alsgtrong, Alex Panels, AL STONE INTERNATIONAL, Aludecor Lamination Pvt Ltd, Alupan Composite Panels Pvt Ltd
20	GRC PRODUCTS (GARC Screen Panels etc.)	UniStone Products (India) Pvt Ltd, Hindustan, TERRA FIRMA GRC & CONCRETE Industries,
21	WAX PLASTER	Unitile India Pvt Ltd, Oikos India Pvt Ltd, Acro Paints
22	GYPBOARD CEILINGS	Gyproc (Saint Gobain), Lafarge Boral Gypsum India Pvt Ltd
23	CALCIUM SILICAATE BOARD	Promat, Hilux, Acon Pan, Aeroline
24	SS MS / GI POWDER COATED CEILING	Hunter Douglas, Armstrong, Durfum
25	ADHESIVES FOR TILES	Pidilite, Araldite (Huntsman Advanced Materials, Toyo Ferrous Crete (P) Ltd, Sumany Ezy Grout, MYK Laticrete, Maper, Unistone Ultimate Tile Adhesive
26	TILE JOINT FILLER	Bal Adhesives and Grouts, "Roff Rainbow Tile mate" of Roff Construction Chemicals Pvt Ltd, Winsil 20/ malibu-tech, Silicon Sealant of GE Bayer Silicone, "Zentrival FM" of MC-Bauchemie (India) Pvt Ltd, MYK Laticrete, Toyo Ferrous Crele (P) Ltd, Mapei, Unistone Super Grout

27	POLY SULPHIDE SEALANTS	Pidilite, STP Limited, Sika, CICO, BASF, FOSROC, SWC
28	SILICONE SEALANTS	GE Bayer Silicones, Dow Corning, Sika, McCoy Soudat
29	SILICON WATER REPELLANT SOLUTION	GE Bayer Silicones, Metroark, STP Limited, MC Bauchemnic, Choksey Chemicals
30	POLYURETHANE SEALANTS	3M, SIKA, McCoy Soudal
31	PLYWOOD	Duroply Sharda Ply Wood Industries, Century Ply, Kitply, Green Ply wood, Virgo Lam (M/s Virgo Industries - Virgo Plywoods Ltd), Swastik Plyboard Ltd (Swati Plyboard), Merino
32	BLOCKBOARD	Duroply-Sharda Ply wood Industries, Century Ply, Kitply, Green Ply wood, Virgo Lam (M/s Virgo Industries - Virgo Plywoods Ltd), Merino
33	LAMINATE	Decolam / Decolite (A Bakelite Hylam Product), Formica Corporation, Sundek International Decorative Laminates, BAKELITE HYLAM LTD, Greentam Asia Pacific Pvt Ltd, Merino, Virgo Lam (M/s Virgo Industries)
34	PRE-LAMINATED PARTICLES BOARD	Novopan (GVK Group), Ecoboard, Action Tesa (Action Buildwell), Bhutan Board
35	FLUSH DOORS	Kanchan Ply, Swastik Plyboard Ltd (Swati Plyboard), Kutty's, Diamond Flush Doors/Star Metal Forms P Ltd, Raa Veeta, Alpro Panels
36	COMPACT LAMINATION DOORS	Merino, Greenlam Asia Pacific Pvt Ltd sturdy rest rooms and cubicals, Green Ply wood
37	PRESSED STEEL DOOR FRAMES	Agew Steel Manufactures Pvt Ltd, Sen Harvic Windows Private Limited, Oaynus
38	FIRE DOORS	Signum Fire Protection (I) Pvt Ltd, Godrej & Royce Manufacturing Company Limited, Radiant Fire Protection Engineers Pvt Ltd., NAVAIR INTERNATIONAL LTD, Sehgal & Sehgal, ShaktiMet
39	SANITARYWARE	Hardware, Cera, Roca, Pafryware, Euro, Somany
40	SANITARY & BATH FITTINGS	Mayur/Othello, Jaquar and Company Pvt Ltd, Kohler, Kingsion (Plastocraft Sanitary India Pvt Ltd, Cauret, Marc
41	FRAMELESS GLASS PARTITION FIXTURES	Dorma, Hafele, Dorset, Dline, Insta Hardware, Hardwya
42	SPIDER FITTINGS/PATCH FITTINGS	Ozone, Kitch, Dunex, Dline
43	ANCHOR FASTENERS	Hilti India, BOSCH FISCHER, Canon Fasteners, Axel, Boun Group
44	STONE GLASSING CLAMPS	Hilti India Pvt Ltd, BOSCH FISCHER, Canon Fasteners, Boun Group
45	DOOR HARDWARE	Dorma, Hafele, Dorset, Dline, Hardwyn, Ozone, Heffich India Pvt Ltd
46	DRAINAGE PIPES	Tirupati Plastomatics, Duraline, Rex
47	DUCTILE IRON PIPES	Electro steel, Jindal (Hissar)
48	CAST IRON (A) S/S PIPES & FITTINGS (IS:1536) Kesoram	Kesoram, KDPL, NECCO, HEPCO
49	GI & MS PIPES (IS: 1239 PART I & II, IS: 3589)	Jindal (Hissar), Surya, Swastik Plyboard Ltd (Swati Plyboard), Prakash
50	GI FITTING MALLEABLE (IS: 1879 PART 1 TO X)	Zoloto, Unik, "R", KS, DRP
51	UPVC PIPES & FITTINGS (IS: 4985-1981)	Finolex, Supreme, Prince, Polypack, Jindal Plast (India)
52	CPVC PIPES & FITTINGS	Flowguard – Astral, Ajay, Ashirwad
53	STONEWARE PIPES 7 GULLY TRAPS (IS:651)	Perfect, Anand, R.K., Priya
54	RCC DSPIPES (IS:458)	Pragati, Jain Spun, Daya Spun, Usha
55	COPPER PIPES & FITTINGS	Mehta Tubes, Rajoo, Maxflow
56	HOPE PIPES & FITTINGS	Gebreti, Reliance (hasti), Nosif
57	STAINLESS STEEL PIPES	Remi, Jyooti Apex, Kamdhenu
58	PPR PIPES & FITTINGS	Supreme, Prince, Uro-Allwin
59	POLYBUSYLENE (PB) PIPES & FITTINGS	Georg Fischer, Flexalen
60	MODIFIED BITUMINOUS MEMBRANE ROOF WATERPROOFING	Multiplas Standard of Integrated Waterproofing Membrane Limited / SUPER THERMOLAY/POLYFLEX of STP Limited, "LOTUS-3" of the Structural Waterproofing Co. Limited, Sika, Kemco, Kryton Buildmat, MBT, FOSROC
61	INTEGRAL CRYSTALLINE WATERPROOFING METHOD	Kryton Buildmat, Penetron, Mapei, Vandex International Ltd
62	POWDER COATINGS	Berger, Nerocoat, Jenson & Nicholson, Jatun, Radiant anodisers Pvt Ltd
63	ALUMINIUM SECTIONS	Hindustan Aluminium, Jindal Aluminium Ltd, Bhoruka, Bharat Aluminium Company Limited/vedanta BALCO, Hindalco

64	HOLLOW SECTIONS, PIPES	Surya Pipes, Hi - Tech pipes, JSW, JSPL, Bihar (Bihar Tubes Ltd)
65	M.S. TUBES/ SECTIONS	Tata Metal, Liyod Metal, NSL Limited, Bihar Tube Ltd, , Swastik Pipes Ltd, JSW ISPAT, Rana
66	SS WORKS	Dharam Industries (FABRINOX), Ozone, Jindal Stainless (JSL)
67	ROOFTING SHEETS	Roof fit (Fibre Glass Roofing, Metal Roofing, galvalume Sheets), Wonder sheets (3 layer - UPVC Wonder Sheets Pro), I Loyd Insulations India Limited
68	METAL ROOFS	"TRACDEK" Interarch Building Products Pvt Ltd (Metal Roofing Sheet) TATA Bluescope (Metal coated and Pre-painted Sheets " Zinalume" "Colortionedd")
69	POLYCARBONAIC SHEETS	"Lexan" (SABIC Innovative Plastics) Danpalon
70	TENSILE FABRIC	Fenan, Mehler

Rules and Guidelines for release of Electric Power & other related items

(Indicative Only)**(This will applicable in case electricity provided by NMRC)****17.1 Rules and Guidelines for release of Electric Power**

- a) Electric power required for commercial activity within footprint of metro station is required to be sourced from existing available source of NMRC station; availing power supply from outside agencies in NMRC is not permitted. The disbursement of power at different stations shall be dealt with individually under separate connections.
- b) The power supply connection released for commercial activity shall be from the available NMRC power network, which is reliable having adequate redundancy. DG supply will not be made available. The power fed shall be from normal source without backup network, Licensees may however, provide UPS / Inverter at their cost if they so desire. Installation of DG set is not permitted.
- c) For elevated stations Licensee may provide AC (if required) at his own cost conforming to detailed specifications attached at Clause 17.1.8 of Chapter-17: Specifications of Air Conditioner
- d) NMRC will attempt to provide electricity at the point nearest to location; Licensee is required to pay the cost of electrical works required for extension of power form NMRC panel / DB up to site on actual basis + NMRC service charges @15%. Alternatively, Licensee may also undertake electrical work for extension of power from nominated source under NMRC supervision and complying all codal provisions as listed in NMRC specifications, upon payment of requisite fees of Rs. 10,000/- per feeder (one feeder with energy meter).
- e) NMRC provides power supply up to leased premises on chargeable basis. For meeting the requirement following works shall be done:
 - (i) Supplying and laying including end termination of suitable size (rating suitable for allowable electric load) LT FRLS cable (from source to nearest point) as per standard specifications.
 - (ii) Supplying and laying of meter box, pre-paid energy meter and MCB for extending the power. Pre-paid energy meters require periodic recharge if timely recharge is not done then electric supply is automatically disconnected.
- f) Licensee shall extend power supply from this Meter box at his own cost. List of approved makes and specifications to be complied for carrying out electrical works inside leased premises. Licensee is also (if required) comply with necessary provision for fire safety in accordance with stipulations mentioned. Work executed by Licensee shall be inspected by NMRC representative for ensuring compliance of specifications / stipulations of License Agreement
- g) At the end of the contract (pre-mature surrender/termination, natural completion, etc.), all cable, pre-paid meter, connected software, etc. shall be sole property of NMRC. The Licensee voluntarily and unequivocally agrees not to seek any claim, damage, compensation or any other consideration whatsoever on account of time and costs associated, in making provision of electricity.
- h) Mode of power supply: If Licensee desires they may seek temporary or permanent connection. Temporary connection is given for limited time i.e. 30 days.
- i) Permanent connection is given after ensuring all safety compliance and completion of electrical and fire safety works in leased premises in all respect.
- j) During tenure of temporary power supply Rs. 100/- per week per KW or part thereof shall be charged over and above applicable tariffs.
- k) In case of failure to convert, the temporary connection to permanent within stipulated time, temporary connection charge shall be doubled. Format of application for temporary and permanent connection and lists of documents required are attached.
- l) Tariff- Rate of electricity shall be charged from Licensee at which concerned Electrical Connection providing Agency would be charging, had they obtained electric connection from them. The tariff shall be applicable according to same.

17.1.1 Format for Application of Temporary Power Supply

S.No.	Item	Details
1	Name of the Licensee	
2	Station/Premises/Section	
3	Reference of allotment letter/Load Sanction Letter (Copy to be attached)	
4	Load Requirement (KW)	
5	Details of submission of Refundable Electrical Security Deposit as per load	
6	Details of Cable installed along with earthing (Make and rating) Attach Cable Test Report	
7	Details of MCCB/MCB installed (Make and rating)	
8	Details of ELCB installed (Make and rating)	
9	Details of MDI / TOD Energy installed (Make and rating) Attach Original Meter Test Report	
10	Please confirm whether lockable DB with earthing has been provided and sealed by NMRC representative	
11	Attach Cable layout plan (submitted by license & signed by concerned E & M supervisor)	Attached / Not Attached
12	Attach Electrical Declaration along with Annexure on Rs. 100/- Non-judicial Stamp paper	Attached / Not Attached

Procedure

- 1.0 After ensuring lying of cable and meter box as per stipulations Licensee shall apply to concerned department through executive department in above form.
- 2.0 Electrical Department shall release temporary electric connection after verification.
- 3.0 Licensee to ensure that rules and specifications for electrical works, fire safety requirements have been understood by them and necessary approval wherever required has been taken / applied for.

Seal & Signature of the Licensee

17.1.2 Format for Application of Permanent Power Supply

S.No.	Item	Details
1	Name of the Licensee	
2	Station/Premises/Section	
3	Reference of allotment letter/Load Sanction Letter (Copy to be attached)	
4	Load Requirement (KW)	
5	Details of submission of Refundable Electrical Security Deposit as per load	
6	Details of Cable installed along with earthing (Make and rating) Attach Cable Test Report	
7	Details of MCCB/MCB installed (Make and rating)	
8	Details of ELCB installed (Make and rating)	
9#	Details of MDI / TOD Energy installed (Make and rating) Attach Original Meter Test Report	
10	Please confirm whether lockable DB with earthing has been provided and sealed by NMRC representative	
11	Attach Cable layout plan (submitted by license & signed by concerned E & M supervisor)	Attached / Not Attached
12	Attach Electrical Declaration along with Annexure on Rs. 100/- Non-judicial Stamp paper	Attached / Not Attached
13	Attach Electrical Installation Test Report (In stipulated format) signed by Electrical Contractor holding valid License along with photocopy of valid license of Electrical Contractor	Attached / Not Attached

If original Meter Test report submitted at the time of release of Temporary Electricity Supply, attach the photocopy of the same.

Procedure

- 1.0 After ensuring completion of all electrical works as per stipulations and completion of all safety requirements i.e. Fire safety, clearance by local fire service etc. Applicant shall apply to concerned department in above form.
- 2.0 Electrical Department and Fire Department shall carry out inspection at site and if found complied, permanent electric connection shall be released.
- 3.0 Licensee to ensure that rules and specifications for electrical works, fire safety requirements have been understood by them and necessary approval wherever required has been taken / applied for.

Seal & Signature of the Licensee

17.1.3 Format of Electrical Installation Test Report

S.No.	Description	Details
1	Name & Address of the Licensee	
2	Location/Station/Premises/Section	
3	Type of allotment i.e. Shop /Kiosk/Adv. Boards/Telecom tower etc.	
4	Connected Load	
5	Energy Meter S.No. & Make (Manufacturer's test report is to be enclosed	

It is certified that all the electrical work at above installation have been carried out in compliance to the IE rules, IE acts adhering to the safety norms, rules and regulations of NMRC & that of any other statutory body. All men and material and temporary earthing have been removed from our end & the installation is fit for energizing.

It will be responsible on behalf of Licensee for non-compliance of any of the above. Copy of my valid electrical Contractor license is attached.

Seal & Signature of the Licensee

Seal & Signature of Electrical Contractor
(Holding Valid License)

17.2 Specifications for Electrical Works

- a) Licensee is required to prepare all the plans/drawings for Electrical & Fire work to be carried by them and obtain prior approval of NMRC before execution. The work is required to be executed as per IE rules and through a licensed Sub Contractor. All costs associated with provision of electricity will be borne solely by the Licensee. The Licensee hereby voluntarily and unequivocally agrees not to seek any claim, damages, compensation or any other consideration whatsoever on account of time and cost associated in making provision of electricity.
- b) For Elevated station, load up to 10 KVA shall be given in single phase. Above this, it shall only be given in three phase. Licensee is required to balance load at his end so that no unbalancing occurs at NMRC end.
- c) Cables upto 6 Sq.mm will be of copper conductor and above 6 Sq.mm Aluminum conductors may be used. Cables for single phase shall be three core, with one core as earth. For three phase load, four core cable along with separate 2 nos. of 8 SWG GI wires shall be used for earthing.
- d) For elevated stations, all wires shall be FRLS. Cables shall be armoured, XLPE, FRLS.
- e) The meter along with MCB & ELCB box will be metallic and without any holes. DP MCB & ELCB is required for single phase supply. TPN MCB and ELCB is required in case of three phase. ELCB, cables, MCB rating for main connection shall be as per Table- 1 below.
- f) Licensee will provide a separate protection for their electric requirement with proper discrimination with upstream breaker.
- g) All materials specification must follow standards, codes and specification as used by NMRC in the E&M works.
- h) In case, the Licensee draws power more than the sanctioned load, electricity connection may be disconnected. The electricity connection will be restored on first occasion only when Licensee pays necessary penalty as per Uttar Pradesh Electricity Regulatory Commission norms and removes excess load. On the subsequent occasion, NMRC reserves the rights to revoke the license and forfeit the interest free security deposit.
- i) Only Galvanized Cable tray, Conduit, Cable Ladder shall be allowed.
- j) All Plastic accessories used in luminaries shall be non-flammable material, meeting all the NFPA requirements, preferable by UV.

17.3 RATING OF ELECTRIC ITEMS

Power Requirement (KVA)	Rating of MCB (A, 10kA)	Rating of ELCB (A, mA)	Cable Size Copper (Sq.mm.) DB to Applicant premises
0 - 0.1	0.5	16, 30	1.5
0.1 - 0.2	1	16, 30	1.5
0.2 - 0.5	2	16, 30	1.5
0.5 - 0.7	3	16, 30	1.5
0.7 - 0.9	4	16, 30	1.5
0.9 - 1.2	5	16, 30	1.5
1.2 - 1.4	6	16, 30	1.5
1.4 - 2.3	10	16, 30	2.5
2.3 - 3.7	16	16, 30	4
3.7 - 4.6	20	25, 30	4
4.6 - 7.4	32	32, 30	6
7.4 - 9.2	40	40, 30	10
9.2 - 10.0	50	63, 30	16

17.4 LIST OF APPROVED MAKES

S.No.	Item	Approved Makes
1	GI Conduit Pipes	BEC, AKG, NIC, Steel Craft - ISI Marked
2	GI Conduit Accessories	Confirming to BIS as per approved samples
3	Copper Conductor FRLS, PVC insulated wires	National, Ecko, Finolex, Havells, Grandly, NICCO, Asian, Poly Cab
4	Copper Conductor FRLSZH , PVC insulated wires	Polycab, Ducab Dubai, Cords Cables, KEI.
5	FRLS Cables	Fort Gloster, NICCO, Finolex, Asian/RPG, KEI, Havells, Polycab, CCI, Universal
6	FRLSZH , PVC Cables	Polycab, Ducab Dubai, Cords Cables, KEI, Rashi Cables.
7	Switches & Socket outlets	Crabtree, Anchor, MDS, LK (Schneider)
8	MCB, RCCB (ELCB)	L&T Hager, MDS, Siemens, GE, Merlin-Gerin, ABB, Schnieder
9	Distribution Boards	L&T Hager, MDS, Siemens, ABB, INDO, ASIAN, Havells, GE, Schnieder
10	Energy Meters with MDI/TOD (pre-paid)	L&T, Secure, Ducati.
11	Luminaries	Philips / Schrader / Osram / Bajaj / Thorn / Crompton

17.5 Specifications of Air Conditioner

Split type air conditioners conforming to IS:1391(Part-2)-1992 with amendment No.1 fitted with hermetically sealed air compressor operating on refrigerant R-22 suitable for wall mounting and conforming to following specifications. Split AC shall be preferably five star rated. Approved makes are Hitachi / O-general / Daikin / Carrier.

General Technical Requirements

- a) Air conditioners shall be suitable for 230V, 50 Hz single phase AC supply, capable of performing the functions as Cooling, Dehumidifying, Air circulating and Filtering.
- b) The air conditioners shall be fitted with hermetically sealed type suction cooled reciprocating or discharge cooled rotary compressor (as applicable), compressor unit operating on Refrigerant R-22 with suitable rated capacitor start electric motor. It shall be equipped with overload protection. These shall be mounted on resilient mountings for quiet operation. The compressor shall conform to IS:10617 part (1)-1983 (amendment 1 & 2). Rotary compressor shall be covered by manufacturers test certificate.
- c) The air conditioners shall be complete with automatic temperature control and cut - in and cut-out etc. for temperature range 16 degrees to 30 deg. C. The differential of the thermostat for cut-in and cut-out shall not be greater than +/- 1.75 deg. C. The Air conditioners may either be provided with adjustable step less type mechanical thermostat or electronic thermostat as per IS:11338:1985.
- d) The filter pads provided shall be washable.
- e) The cabinet of the evaporator unit and condensing unit shall be made from galvanized steel sheet of 1.0 mm thick with galvanized coating thickness of 120 gm / sq. mtr and shall be provided with stiffness for robust construction and shall have rounded corners, steel parts/front panel etc. shall have stove-enameled finish preceded by undercoat of anti-corrosive primer paint phosphating and through cleaning of the surface. Alternate methods of corrosion protection like plastic powder coating, electrostatic paintings are also acceptable in lieu of stove enameled finish.

- f) Overall power factor of the unit shall be at least 0.85 at capacity rating test conditions.
- g) Maximum power consumption of the split air conditioners shall be at capacity rating test conditions.
- h) Galvanized sheet shall conform to IS: 277/2003.
- i) Standard evaluation of cooling capacity shall be done by connecting indoor and outdoor units with piping of 5 mtrs length with six bends of standard radius. Connecting copper tubing shall have dimensions suitable for the compressors offered with model.
- j) Refrigerant used shall be Freon-22.
- k) Inbuilt protection in IDU against electrical faults shall be provided. Compressor current shall not flow through Indoor units.
- l) The indoor units made of ABS/HIPS shall be of flame retardant and impact resistant life. ABS/HIPS indoor unit cabinet shall pass inflammability test requirement for Grade V-O as per UL-94. For impact resistance the unit duly packed, when dropped from a height of 1 Mtr. shall show no damage.
- m) Display shall be LED/LCD and provided on indoor unit or on Handset or on both. These displays shall be selectable.
- n) Remote control (Cordless) shall be provided with one On/Off timer, selecting Fan speed (Three speeds) and setting up of temperature.
- o) Installation of pipes, Insulation and cables beyond 6Mtrs, if required:-
 - i. Suction line copper pipe of 0.70 mm thickness.
 - ii. Liquid line copper pipe of 0.70 mm thickness.
 - iii. Expanded polyethylene foam or other suitable insulation tubing for suction line copper pipe.
 - iv. Drain pipe (15 mm dia flexible PVC pipe).
 - v. Suitable capacity 2 core PVC insulated copper wire 2.5 mm to electrically connect both the units with each other.
- p) Installation: Location of ODU is to be finalized after approval from NMRC. The installation at site shall comprise the following work:
 - i. Mounting/Fitting indoor & outdoor units at the respective locations.
 - ii. Laying refrigerant piping and connecting both the units after drilling hole/holes in the wall, if required. The thickness of the copper tubing shall not be less than 0.70 mm.
 - iii. Insulating the suction pipe with expanded polyethylene foam 5 mm tubing or other suitable.
 - iv. Laying 15 mm drain pipe to throw out the condensate water being formed in the indoor unit and connecting it to station drain.
 - v. Leak testing the entire system.
 - vi. Charging Refrigerant gas in the unit.
 - vii. Suitable electric wiring between indoor and outdoor, upto switch at location of indoor unit. Switch/Socket/Plug are also included.

17.6 Fire Safety Requirements

Kiosks: This category includes ATMs, Retail Outlet provided as bare space for a maximum area of 100 Sqm. Under this category, only fire Extinguishers are required is detailed in below in Table -1

TYPE & SPECIFICATION: BIS approved stored pressure extinguisher as per IS 15683:2006 and of type "A", "BC" or "ABC" conforming to risk protection as per IS 2190:1992. (Kg and Liters can be converted in same ratio i. e. 5 Kg = 9 Liters) Extinguishing medium inside extinguishers must be of their respective approved IS specification and of capacity –
AREA

The existing shops up to an area of 250 Sq. m. are integrated design part of a Metro Station. In addition to other Fire Safety measures each shop is to be provided with Fire Extinguisher as per Table -1.

For Shops of area above 100 Sq. m. and less than 250 Sqm., fire Extinguishers of capacity 10 KG and another of 18 Liters Water, these should be distributed in at least four units at two places remote to each other.

For bigger spaces, Licensee is required to obtain details of recommended suppression and detection system from NMRC in the beginning.

17.7

Declaration

On Non Judicial Stamp Paper of Rs. 100/- (duly notarised)]

I _____, son/daughter/wife of _____ Resident
of _____

(hereinafter referred to as the "Applicant", which term shall mean and include executors, administrators, heirs, successors and assigns), do hereby swear and declare as under:

OR _____, a company incorporated under the provision of the Companies Act 1956/2013, a sole proprietorship, a partnership having its registered office at _____

(hereinafter referred as "Applicant", which expression shall unless repugnant to the context or meaning thereof, include its successors and assigns), do hereby swear and declare as under:

That the Applicant is an occupant of the premises No. _____ at _____ having taken the premises from NMRC on the terms and conditions agreed to with NMRC which include that NMRC may supply electricity as a part of the lease or license of the premises, based on the commercial arrangement.

The Applicant has requested the NMRC to provide an electricity connection at the above mentioned premises in the Applicant's name for the purpose mentioned in the application form.

The Applicant hereby agrees and undertakes:

- 1.0 That the Applicant desires to have and agrees with NMRC to take supply of energy for the above mentioned purpose, for a period of not less than two years from the date of commencement of supply and to pay for the energy so supplied and all other charges at the rates as per Tariff Schedule and the miscellaneous charges for supply as may be in force from time to time, including advance Consumption Deposit etc.
- 2.0 That the Applicant shall have no objection for the Electrical Connection providing Agency to carry out Inspections of the Applicants' Meters & Equipment & any Observation made by such Agencies, which are acceptable to NMRC, shall be binding on the Applicant for Attention/Compliance.
- 3.0 That NMRC shall be entitled to disconnect the supply of energy by issuing a disconnection notice in writing, to the Applicant, if the Applicant is in default of payment of the due charges.
- 4.0 That the applicant shall pay the full amount mentioned in the Monthly/Bi-monthly Consumption Bill as raised by NMRC before the last date mentioned in such Monthly/Bimonthly Bill. Applicant shall provide Test Report/Calibration report in regard to Energy Meter installed. NMRC may ask Applicant to recalibrate the Energy Meter whenever considered necessary.
- 5.0 That all or any taxes/duties, as may be levied on the supply of electricity to the Applicant by NMRC, shall be paid and borne by the Applicant.
- 6.0 That the Applicant agrees that NMRC would accept an application from the Applicant for reduction in load only after two years from the original sanction. All applications for load enhancement by the Applicant would be dealt with by NMRC as a new connection and NMRC would follow the procedure as in the case of a new connection.
- 7.0 That NMRC shall have the right to recover the fixed charges due as per applicable tariff for the remaining License period in case the contract is terminated prior to the expiry of the contracted period.
- 8.0 That all the electrical work done within the Applicant's premises including wiring, power outlets and gadgets are used and maintained properly for guarding against short circuits/fires and are as per the Indian Electricity Rule, 1956 and other applicable laws, statutory provisions and standards in force at the time, and indemnify NMRC against any loss accrued to the Applicant on this account. Further, the Applicant agrees that if there is any harm/loss to the property of NMRC or to any other third party due to fault in the electrical work, outlets or apparatus within the premises of the applicant, all the loss shall be borne by the Applicant.
- 9.0 To pay NMRC all costs and expenses that NMRC may incur by reason of a fresh service connection being given to the Applicant.
- 10.0 To indemnify NMRC against all proceedings, claims, demands, costs, damages and expenses that NMRC may incur by reason of a fresh service connection given to the Applicant.
- 11.0 To be bound by NMRC's conditions of supply, and all applicable acts and rules.
- 12.0 That NMRC shall not be responsible for any interruption/diminution of supply.
- 13.0 Others
 - 13.1 Applicant will have to provide a Low voltage switch-board with MCBs & ELCB's of required capacity with Electronics Static Energy Meters having provision of MDI, TOD etc. of required capacity at his cost conforming to relevant BIS standards and of approved make along with test certificate shall be arranged by the applicant. The meter shall be installed and sealed by NMRC, either within the premises of the applicant or at a common meter room/board. Applicant shall not tamper with or disturb the meter in any manner whatsoever, and shall be responsible for its safety.

- 13.2 NMRC shall provide supply, if available, at one fixed point as per NMRC plan. All cabling work to tap off the supply from the fixed point and to avail it within his premises shall be done by the applicant. Approval to the layouts/schemes/details shall be taken from NMRC.
- 13.3 Only FRLS cable of required size shall be used for tapping off supply from NMRC fixed supply to Applicant premises in rigid GI Conduit pipe.
- 13.4 Applicant will also do wiring within his shop/stall by using GI conduit or fire resistance PVC casing /casing. The Applicant shall use FRLS copper wire of the required size (the wiring scheme, the type of wiring, size of wires, various loads, plug point, light fan etc. shall be as per NMRC's approval).
- 13.5 NMRC will provide Power Supply of single phase, 230V, 50Hz for a max. Connected load up to 10kW, Electrical load requirement exceeding 10 KW will be given on 3-phase, 415V, 50 Hz subject to availability.
- 13.6 Applicant shall be given only normal power supply available in station premises. Applicant may use suitable voltage stabilizers and power factor correction equipment as per his requirement. NMRC shall not be providing any standby power supply from station DG set or UPS.
- 13.7 Applicant shall not be permitted to use any standby Diesel Generator Sets. Applicant will only be the permitted to use standby UPS/Inverter system will also be taken as a part of total connected load.
- 13.8 The Total Demand Load & Total Connected load shall be treated as same. Applicant will have to pay applicable demand charges as per the Total Connected Load Only.
- 13.9 Applicant shall use Energy efficient lighting & shall provide proper Lighting fixtures, Lamps, Electronic Ballast etc. Applicant shall provide uniform & good illumination level not less than 100 Lux in any case.
- 13.10 Applicant shall use reputed Brand/make Electrical wiring and switch gear items. 13.14 The Electrical Contractor/agency at Applicant's cost shall carry the entire work. 13.15 NMRC's representative may inspect and supervise the work.
- 13.11 Applicant shall provide proper Earthing connection as per the applicable standards and shall terminate the same to the NMRC's Distribution Board or to any other place as directed by the NMRC. Installation Test Report issued by licensed electrical wiring contractor in the prescribed format (available with the application form) and countersigned by the applicant shall be submitted by the Applicant. Every shop/ property Development area must have enough Fire Extinguishers as stipulated.
- 13.12 Applicant will not be allowed to provide Room Heating appliance of any kind.
- 13.13 The power shall be supplied normally at the rate of 0.5 KVA/Sq.Mtr. of space licensed out. Minimum load to be given shall be 2 KVA on which the demand charges as applicable shall be paid by the Applicant. Additional power up to 10 kW on single phase and thereafter on three phase system if required by the Applicant will be supplied subject to availability at an additional cost and conditions to be stipulated by NMRC.
- 13.14 In case, Applicant draws power more than the connected load, his electricity connection shall be disconnected. The electricity connection will be provided back on first occasion only when Applicant pays necessary penalty as per State ERC norms and removes excess load. On the subsequent occasion, NMRC reserves the right to revoke the license and forfeit the interest free security deposit.
- 13.15 In case, the Applicant is found misusing Electricity or tampering with the Energy meter, a token penalty of Rs. 1000/- will be charged from him along with disconnection of power supply. Reconnection of power supply will be done only after charging Rs. 100/- as reconnection fee and clearance of all dues duly obtaining approval of Competent Authority of NMRC.
- 14.0 That the Applicant shall have no objection at any time to the rights of NMRC to supply energy to any other consumer from the service line or apparatus installed on the Applicant's premises.
- 15.0 That the supply shall be used for the purpose that it has been sanctioned by NMRC and shall not be misused in any way to serve any other purposes.
- 16.0 That the supply shall not be extended / sublet to any other premises.
- 17.0 That the Applicant's industry/trade has not been declared to be obnoxious, hazardous/pollutant by any Government agency and that no court orders are being infringed by grant of applied electricity connection at the Applicant's premises.
- 18.0 That NMRC shall be at liberty to adjust the electricity consumption charges along with any other charges against the consumption deposit paid by the Applicant, in the event of termination of the agreement prior to the expiry of the License period or in case of any contractual default.
- 19.0 That NMRC shall be at liberty to transfer the dues remaining unpaid by the Applicant, after adjusting the advance consumption deposit, to other service connections(s) that may stand in the Applicant's name.
- 20.0 To allow clear and unencumbered access to the meters for the purpose of meter reading, maintenance, inspection, checking, testing etc.
- 21.0 That NMRC shall be entitled to disconnect the service connection under reference in the event of any default and /or non-compliance of statutory requirements and/or in consequence of legally

binding order by statutory authority (ies)/court of Law, without prejudice to the NMRC's rights to exercise its rights under law including that of getting its due payments as on the date of connection. The Applicant undertakes to pay penalty imposed by NMRC on its own discretion for the damages caused to the leased property on account of any default or non-compliance of any statutory requirements.

22.0 That all details furnished in this Requisition form are true to the Applicant's knowledge. If any information is found incorrect at a later date, the company will have the right to withhold/disconnect supply, as the case may be, and forfeit the advance consumption deposit.

23.0 The applicant acknowledges and accepts that the relationship of the applicant with NMRC is not that of a consumer and an Applicant but that of a commercial arrangement where the applicant has taken on lease/license premises of NMRC and the Electricity connection is being provided as a part of the above arrangement.

The applicant further agrees that this declaration given by him will be construed as an agreement with the NMRC to the above effect.

Date:

Place:

Signature of Applicant

(Full name)

Signed and delivered in the presence of:

In the presence of: In the presence of:

Sign of Witness 1 _____ Sign of Witness 2 _____

Name _____ Name _____

Address _____ Address _____

List of Documents to be submitted along with Declaration

Installation Test Report issued by licensed electrical wiring contractor in the prescribed format (available with the application form) and countersigned by the applicant.

Proof of allotment of the space/area leased out by NMRC in the form of the following:

Allotment/possession letters, Lease deed

General Power of Attorney together with proof of ownership of the executor. {Applicable in case of company}

Annexure - A

Detail of Offered Bare Space for Installation of Kiosks

Location	Kiosk Detail	Tentative Sizes (In Sqm)
Ground Floor	K - 1	9 m x 3 m = 27 Sqm
	K - 2	8 m x 3 m = 24 Sqm
	K - 3	6 m x 3 m = 18 Sqm
	K - 4	5 m x 3 m = 15 Sqm
	K - 5	6 m x 3 m = 18 Sqm

The spaces will be offered on "as is where is basis" and as bare space and bidder must bid for all the offered kiosks space (K - 1, K - 2, K - 3, K - 4 & K - 5)..by submitting single financial quote (Please refer Annexure - 11 of RFP).

List of Usages Banned / Negative List

- 1.0 Any product / service the sale of which is unlawful /illegal or deemed unlawful under any Indian act or legislation.
- 2.0 Any product/Storage and sale of which may lead to or be considered as a fire hazard; such as fire crackers, industrial explosives, chemicals etc.
- 3.0 Sale of tobacco and tobacco products.
- 4.0 ATMs
- 5.0 Coal/Gas based cooking strictly prohibited.
- 6.0 Commercial Advertisement at any location and in any format.
- 7.0 Banqueting and similar activities.
- 8.0 Sale of liquor and alcohol based drinks or beverages.

Draft Format of Bank Guarantee (For Interest Free Security Deposit)

(The Bank Guarantee shall either be from State Bank of India or any other Nationalized Bank or other Scheduled Commercial Banks from/payable at _____, (Delhi, Noida, Greater Noida, Gurugram area) only on non-judicial stamp paper of appropriate value)

BANK GUARANTEE NO. _____ dated _____

This Deed of Guarantee executed at _____ by _____ (Name of Bank) having its Head / Registered office at _____ (hereinafter referred to as "the Guarantor") which expression shall unless it be repugnant to the subject or context thereof include its successors and assigns;

In favour of

The Noida Metro Rail Corporation Limited (hereinafter called "NMRC"), having its office at 3rd Floor, 3rd Block, Ganga Shopping Complex, Sector-29, Noida, Distt.-Gautam Budh Nagar, Uttar Pradesh-201301, which expression shall unless it be repugnant to the subject or context thereof include its successors and assigns;

WHEREAS: -

1. NMRC, with a view to augment its earnings other than fare box revenue, has licensed at _____ **Metro Station** in NMRC Network to **M/s** _____ (hereinafter called "Licensee").
2. NMRC has agreed to provide to the Licensee, kiosks spaces on "as is where is basis" in accordance to NOA No. _____ dated _____ issued by NMRC Ltd.
3. Therein after referred to as Kiosks activities on payment of License Fee to NMRC on the terms and conditions hereunder contained in this License Agreement.
4. This License is for a period of _____ **years** from the date of commencement of License period, unless otherwise terminated/surrendered earlier.
5. The offer submitted by **M/s** _____ having their registered office at _____ has been accepted by NMRC vide NOA No. _____ dated _____.
6. As per the terms of the above mentioned NOA, the Licensee has been selected for installation, operating and maintaining the kiosk activities at _____ **Metro Station** in NMRC Network for the duration of the License Period.
7. The Licensee is also required to make payments of License Fees & other dues as per contractual obligations and applicable taxes to NMRC.
8. The Licensee is required to also bear and pay all expenses, costs and charges incurred in the fulfillment of all its obligations under the License Agreement.
9. The Licensee is required to furnish an unconditional irrevocable Bank Guarantee for an amount of Rs. _____ (Rupees _____ only) as a part of Interest free security deposit as mentioned in the above referred Notice Of Award (NOA) as security for the performance and fulfillment of all its responsibilities and obligations as per the License Agreement. The Licensee has requested the Guarantor to issue the said Bank Guarantee in favour of NMRC Ltd.
10. Now, therefore at the request of the Licensee, the Guarantor has agreed to execute this Guarantee in favour of NMRC for the due payment of Rs. _____ (Rupees _____ only).

NOW, THEREFORE, THIS BANK GUARANTEE WITNESSETH AS FOLLOWS: -

1. The Guarantor, as primary obligator shall, without demur, reservation, contest, recourse or protest and/or without reference to Licensee, pay to NMRC an amount not exceeding **Rs. _____ (Rupees _____ only)**, on the same working day of receipt of a written demand from NMRC, calling upon the Guarantor to pay the said amount.
For the purpose of this clause, any letter making demand on the Bank by NMRC dispatched by Registered Post with Ack. due or by any Electronic means addressed to the above mentioned address of the Bank shall be deemed to be the claim/demand in writing referred to above irrespective of the fact as to whether and when the said letter reached the Bank, as also any letter containing the said demand or claim is lodged with the Bank personally.
2. The Guarantor agrees that NMRC shall be the sole judge to decide as to whether the Licensee has defaulted in the performance of its obligations as per the License Agreement, and the decision of NMRC in this regard shall be final and binding on the Guarantor, notwithstanding any differences in this regard between NMRC and the Licensee or any dispute pending before any Court, Tribunal, Arbitrator or any other Authority.
3. Any such demand made on the Guarantor by NMRC shall be conclusive, absolute, final and binding on the Guarantor, and the amount due and payable by the Guarantor under this Guarantee will be honored by the

Guarantor, simply on demand, without demur, reservation, contest, protest, recourse whatsoever and without need for ascribing any reason to the demand. The liability of the Guarantor under this guarantee is absolute and unequivocal. The above payment shall be made without any reference to the Licensee or any other person.

4. This Guarantee shall be irrevocable, valid and remain in full force until..... (period of expiry) or till the end of 6(Six) month after completion of the License Period; or for such extended period as may be desired by NMRC, and as conveyed by NMRC to Bank.
5. In such case of renewal, the Guarantor shall renew the Bank Guarantee, sixty days prior to the expiry of validity of the Bank Guarantee and the process for extension of the Guarantee would be repeated till period of License Agreement is exhausted. **Failure to extend the validity of Bank Guarantee at least sixty days prior to the expiry date of Bank Guarantee** would lead to encashment of this Bank Guarantee as per the concept of extend or pay.
6. For last year of License period, the Licensee shall submit the Bank Guarantee valid for remaining License period plus six months and shall renew it, if required, till the final settlement of all accounts failing which the Bank Guarantee of the Licensee shall be invoked and encashed by NMRC without any prior notice to the Licensee.
7. This Guarantee shall continue to be enforceable till all amounts under this Guarantee are paid. The said Guarantee shall be released by NMRC after the expiry of the License Period subject to fulfillment of all handover requirements by the Licensee, to the satisfaction of NMRC and further subject to adjustment for all damages suffered by NMRC or submission of fresh/renewed Bank Guarantee.
8. This Guarantee is unconditional and irrevocable during the currency of BG till such time NMRC discharges this Guarantee by issuing a letter to the Guarantor in this behalf.
9. The Guarantor undertakes to pay the amount mentioned herein as Principal debtor and not a surety and it shall not be necessary for NMRC to proceed against the Licensee before proceeding against the Guarantor, notwithstanding the fact that NMRC may have obtained or obtains from the Licensee, any other security which at the time when proceedings are taken against the Guarantor hereunder, is outstanding and unrealized.
10. The obligations of the Guarantor shall not be affected by any variations in the terms and conditions of the License Agreement or other documents or by extension of time of performance of any obligations granted to the Licensee or postponement / non-exercise / delayed exercise of any of its rights by NMRC against the Licensee or any indulgence shown by NMRC to the Licensee, and, the Guarantor shall not be relieved from its obligations under this Bank Guarantee on account of any such variation, extension, postponement, non exercise, delayed exercise or omission on the part of NMRC or any indulgence by NMRC to the Licensee to give such matter or thing whatsoever which under the law relating to sureties would, but for this provision, have effect of so relieving the Guarantor.
11. The Guarantee shall not be affected by any change in the constitution or winding up of the Licensee/the Guarantor or any absorption, merger or amalgamation of the Licensee / the Guarantor with any other person.
12. The Bank agrees that NMRC at its option shall be entitled to enforce this guarantee during its currency against the Bank as a Principal Debtor in the first instance without proceeding against the Licensee and notwithstanding any security or other guarantee that NMRC may have in relation to Licensee's liabilities.
13. The guarantee hereinbefore contained shall not be affected by any change in the constitution of the Bank or of the Licensee.
14. The expressions "Bank" and "Licensee" herein before used shall include their respective successors and assigns.
15. The Bank also agree that this guarantee shall be governed and construed in accordance with Indian laws and subject to the exclusive jurisdiction of the courts at **Distt. – Gautam Budh Nagar, Uttar Pradesh**.
16. Partial and Multiple drawings/withdrawals are permitted under this Bank Guarantee.
17. The Guarantor declares that it has power to issue this Guarantee and discharge the obligations contemplated herein and the undersigned is duly authorized to execute this Guarantee.
18. This guarantee shall come into effect forthwith and shall remain in force upto _____ or the extended period if any and shall not be revoked by the Guarantor at any time without NMRC's prior consent in writing.
19. Notwithstanding anything contained herein above:
 - a) Our liability under this Bank Guarantee shall not exceed and is restricted to Rs. _____ (Rupees _____ only).
 - b) This Guarantee shall remain in force up to _____.
 - c) Unless the demand/claim under this guarantee is served upon us in writing on or before _____ all the rights under this guarantee shall stand automatically forfeited and we shall be relieved and discharged from all liabilities mentioned hereinabove.

IN WITNESS WHEREOF THE GUARANTOR HAS EXECUTED THIS GUARANTEE ON THE DAY, MONTH AND YEAR FIRST ABOVE MENTIONED THROUGH ITS DULY AUTHORISED REPRESENTATIVE.

For and on behalf of the _____ Bank.

Signature of authorized Bank official

Name: _____

Designation: _____

I.D. No.: _____

Stamp/Seal of the Bank: _____

Signed, Sealed and Delivered

for and on behalf of the Bank

by the above named _____

In the presence of:

Witness-1

Signature _____

Name _____

Address _____

Witness-2

Signature _____

Name _____

Address _____