

Open Tender Ref. "INSURANCE OF ASSETS & PROPERTIES INCLUDING TRAINS AND OTHER LIABILITIES INSTALLED AT THE SECTIONS/INSTALLATIONS INCLUDING MAINTENANCE DEPOT AND ADMINISTRATIVE BUILDING AND OTHER LOCATIONS OF NOIDA METRO RAIL CORPORATION LIMITED"

NOIDA METRO RAIL CORPORATION

Date: 16/02/2024

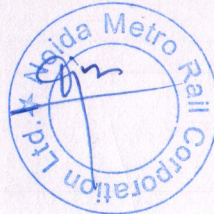
E- Tender No: NMRC/2024-25/F-118(IV)/Ins/303

Pre- Bid Meeting: Feb 15, 2024 at the Conference Room, Noida Metro Rail Corporation (NMRC) Limited, Ganga Shopping Complex, Sector- 29. Noida- 20130

SN	Clause No. of RFP	Clarification Requested	Existing Provision within RFP	Clarification/ Amended by NMRC*	
1	2.1 of Scope of work	Understand NMRC office is at separate location from Metro Station, pls provide SI break-up of office.	2.1 Standard Fire and Special Perils Policy Standard Fire and Special Perils Policy for Assets and Properties Installed at Stations / Depots / Operation Control Centre / Head Office / Other Installations of Noida Metro at location of Noida & Greater Noida. These include Electrical & Electronic Equipment / Machineries, Cables, Wiring, panels, Distribution Boards, Furniture, Fixtures & Fittings, Office equipment, Emergency lights, Stores & Spares etc. which exclude Civil Structure including Viaduct, Building, Track (Permanent Way), Rolling Stock & AFC. However it include installed at 21 station related to Civil Baffel Ceiling, Room Glass at SCR,EFO, TOM Room, Glass door at SCR, EFO & TOM and PSB Room Glass at Platform level & Window Room Glass at Concourse level etc.	Please refer details of locations given in Annexure I (bifurcation sheet provided at page no. 36 of RFP.) The complete break up (location wise and asset wise) of assets covered SI is attached at Annexure-A	
2	Clause 26 of SFSP	26 of STFI- COVER FOR RAILWAY LOCOMOTIVES AND WAGONS INCLUDING RAILWAY TRACKS . Covered as being part of overall SI	COVER FOR RAILWAY LOCOMOTIVES AND WAGONS INCLUDING RAILWAY TRACKS Covered as being part of overall SI	Rolling Stock not covered in Fire Policy.	
3	Page no. 49 of RFP	Please give details of last 3 years claims and insurance premium paid to insurance company.	Existing claim under process	Year/ SFSP Policy	Claims settled at
				2021-22	Rs. 65.33 Lakh
				2022-23	Nil
				2023-24	Nil



4	Clause 2.1 of SFSP Scope of Work	Please clarify below add on 24 of clause 2.1 (SFSP) , i.e Cover for Railway Locomotives and Wagons Including railway tracks, separate policy is required for Rolling Stock hence this para becomes redundant. Please clarify.	Cover for Railway Locomotives and Wagons including railway tracks	Railway locomotives and wagons including railway tracks not covered in SFSP.												
5	-	Please confirm expiring insurer and sharing pattern.	-	Present insurer is "Iffco Tokyo General Insurance" as 100% insurer.												
6	2.4 Passenger Accident and Public Liability Insurance	Please clarify Clause 2.4 i.e. Passengers Accident & Public Liability Insurance and Commercial General Liability Insurance Policy at Clause 2.7. It seems that it the same policy . Please clarify.	Death or injury to the Passengers while travelling or at a station due to an accident of any type including collision / derailment / accidents of coaches, electrical failure, break down of any equipment, Terrorist Act.....	Both are separate policy, hence no change in RFP.												
7	-	Please Provide TP inspection report	-	No such report is available.												
8	Annexure XII	There are only Burglary Claims in last 3 Years and there are no claims in other Insurance policies, Please confirm.	Details of Existing claims under process	In addition to claims under process mentioned in RFP at page no. 49 (Annexure XII), following claims have been settled in favor of NMRC during preceding three years: <table border="1" data-bbox="1262 894 1934 1068"> <thead> <tr> <th>Year</th> <th>Claim settled amount</th> <th>Policy type</th> </tr> </thead> <tbody> <tr> <td>2023-24</td> <td>Nil</td> <td>-</td> </tr> <tr> <td>2022-23</td> <td>Nil</td> <td>-</td> </tr> <tr> <td>2021-22</td> <td>Rs. 65.33 Lakhs</td> <td>SFSP</td> </tr> </tbody> </table>	Year	Claim settled amount	Policy type	2023-24	Nil	-	2022-23	Nil	-	2021-22	Rs. 65.33 Lakhs	SFSP
Year	Claim settled amount	Policy type														
2023-24	Nil	-														
2022-23	Nil	-														
2021-22	Rs. 65.33 Lakhs	SFSP														
9	Annexure XII	Number of Claims Settled and pending amounts of Burglary claim in last 3 years pls confirm	-	NMRC has received Rs. 1.02 lakh on account of Burglary policy for the year 2021-22 from National Insurance Co. Ltd. No other claim settled during last three years in theft and burglary policy.												
10	-	Premises which is less than sum insured amount ₹50 crore	-	Please refer Annexure A attached.												



11	Clause No. 2.3 MONEY INSURANCE FOR INDIVIDUAL STATIONS OF NOIDA METRO	Annual Money SI can be taken ₹ 45 Lakh.	MONEY INSURANCE FOR INDIVIDUAL STATIONS OF NOIDA METRO Loss of money from Safe / Counters at various stations of NMRC due to any type of accident, misfortune, burglary, house breaking, infidelity, RSMD & Terrorism. It include Cover for cash lying at stations within & after working hours & Cash in Transit Cover also.	₹ 45 lacs is maximum amount that can be held at all stations before collection by appointed agencies.
12	-	Care Custody and Control extension is asked 10 crore which is more than policy limit of ₹ 5 crore. This can be given upto policy limit.	-	Query not cleared.
13	Clause 2.7 Commercial General Liability Insurance Policy	List of products and premises to be covered under CGL policy.	NMRC and all its subsidiaries / associate companies / joint ventures. All premises to be covered on un-named basis	All premises associated with NMRC which includes NMRC Head Quarter, Maintenance Depot at Greater Noida, RSS, City Bus depot at Sector 90 and Staff Quarters and N-GN Corridors.
14	-	Brokerage will be given mandate for servicing of insurance policy.	-	No Change in RFP
15	-	Please provide the Money in safe limit, money in transit Annual and single transit limit	-	Already replied at sr.no 11
16	-	Please provide Policy wise Complete claim details vs premium for past 5 yrs in all Line of Business and post loss measures opted by client.	-	Already replied at sr. no. 8 and 9



17	Clause 2.6 Special Contingency Policy	Please provide coverage provided in Special Contingency Policy	SPECIAL CONTINGENCY POLICY Cover is required for underground cable passing through public area against Theft and Damage by external agencies....	Coverage includes underground cables at all locations of Noida and Greater Noida pertains to NMRC.
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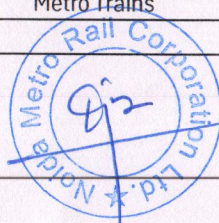

(Rajan Prakash)
DGM/ Finance

Place: - Noida.

Annexure A

Details of Location-wise Breakup for Sum Insured under SFSP Policy

S.No.	Particulars	Premise	Location	Coverage	Amount (₹ in crores)
1	Buildings (Leasehold Improvements)	NMRC HeadOffice	IIIrd Floor, Ganga Shopping complex, Sector-29, Noida	Buildings (Leasehold Improvements)	3.05
	Buildings (Leasehold Improvements)	NMRC HeadOffice	IInd Floor, Ganga Shopping complex, Sector-29, Noida	Buildings (Leasehold Improvements)	0.75
	Depot & Stations Building Civil Baffel Ceiling, Room Glass at SCR,EFO, TOM Room, Glass door at SCR, EFO & TOM and PSB Room Glass at Platform level & Window Room Glass at Concourse level etc.	Stations and Depot	21 Stations on NGN Corridor and Maintenance Depot	Depot & Stations Building Civil Baffel Ceiling, Room Glass at SCR,EFO, TOM Room, Glass door at SCR, EFO & TOM and PSB Room Glass at Platform level & Window Room Glass at Concourse level etc.	9.20
				Total	13.00
2	Electrical Installation & Equipments	NMRC HeadOffice	IIIrd Floor, Ganga Shopping complex, Sector-29, Noida	Electrical Installation & Equipments	1.27
		NMRC HeadOffice	IInd Floor, Ganga Shopping complex, Sector-29, Noida	Electrical Installation & Equipments	0.28
		Depot	Maintenance Depot	Electrical Installation & Equipments	13.22
		Depot & Gr. Noida	Staff Quarters at Depot & Sector-Omicron (Greater Noida)	Electrical Installation & Equipments	12.02
		NGN Corridor	NGN Corridor	Electrical Installation & Equipments	46.17
				Total	72.96
3	Plant & Machinery	NMRC HeadOffice	IIIrd Floor, Ganga Shopping complex, Sector-29, Noida	Plant & Machinery	1.69
		Depot	Maintenance Depot	Plant & Machinery	56.77
		Depot	Staff Quarters at Depot	Plant & Machinery	0.85
		NGN Corridor	NGN Corridor	Plant & Machinery	22.07
				Total	81.38
4	Signalling & Telecom Equipments	NMRC HeadOffice	IIIrd Floor, Ganga Shopping complex, Sector-29, Noida	Signalling & Telecom Equipments	0.09
		Depot	Maintenance Depot	Signalling & Telecom Equipments	89.16
		Depot	Staff Quarters at Depot	Signalling & Telecom Equipments	0.07
		NGN Corridor	21 stations and Viaduct	Signalling & Telecom Equipments	263.31
		Metro Trains	Metro Trains	Signalling & Telecom Equipments	23.86
				Total	376.48



5	Traction Equipments	Depot	Maintenance Depot	Traction Equipments	31.28
		RSS	Receiving Sub Stations at Sec-83 & Sec-153	Traction Equipments	94.55
		NGN Corridor	21 stations and Viaduct	Traction Equipments	186.14
				Total	311.97
6	Escalators & Elevators	NMRC HeadOffice	Illrd Floor, Ganga Shopping complex, Sector-29, Noida	Escalators & Elevators	0.13
		NGN Corridor& Depot	21 stations and Depot	Escalators & Elevators	72.75
				Total	72.88
7	Computers	NMRC HeadOffice	Illrd Floor, Ganga Shopping complex, Sector-29, Noida	Computers	0.55
		Depot	Maintenance Depot	Computers	0.89
		NGN Corridor	21 stations	Computers	0.26
		Depot	Staff Quarters	Computers	0.01
				Total	1.71
8	Office Equipments	NMRC HeadOffice	Illrd Floor, Ganga Shopping complex, Sector-29, Noida	Office Equipments	1.07
		Depot	Maintenance Depot	Office Equipments	2.02
		NGN Corridor	21 stations	Office Equipments	0.80
		Depot	Staff Quarters	Office Equipments	0.02
				Total	3.91
9	Furniture & Fittings	NMRC HeadOffice	Illrd Floor, Ganga Shopping complex, Sector-29, Noida	Furniture & Fittings	0.93
		Depot	Maintenance Depot	Furniture & Fittings	7.67
		NGN Corridor	21 stations	Furniture & Fittings	2.95
		Depot	Staff Quarters	Furniture & Fittings	1.00
				Total	12.55
10	Security Equipments	Depot	Maintenance Depot	Security Equipments	6.91
		NGN Corridor	21 stations	Security Equipments	19.76
				Total	26.67
11	Safety Equipments	Depot	Maintenance Depot	Safety Equipments	29.43
		NGN Corridor	21 stations	Safety Equipments	0.58
				Total	30.01
12	Stores& Spares	Depot	Maintenance Depot	Stores& Spares	18.88
				Total	18.88
				Grand Total	1,022.40

