Sub: - Tender for Development, operation, and maintenance of mobile application for first and last mile connectivity in Noida and Greater Noida Region on self-sustainable basis.

# E - Tender No. NMRC/Mobile App. /292/2023

Please find below the following changes in RFP Clauses:-

Sr. No.	Page no. of RFP document	RFP Clause / Section number	Existing Clause	Revised Clause
1	14	Section 2.2.2.12: Role of Successful Bidder, point xxii	The Successful Bidder has option to include more revenue streams like advertisements, virtual shopping, smart boxes, etc. to increase their revenue. NMRC may facilitate in getting required permissions but shall not be held liable for any monetary transactions between the two parties.	The Successful Bidder has option to include more revenue streams like advertisements, virtual shopping etc. to increase their revenue.  It shall be the successful bidder's exclusive responsibility to get approvals, permits or license required for the work. However NMRC may (where in position to do so) provide reasonable assistance to successful bidder at the request and cost of successful bidder in getting permits, license or approvals required. The rendering of such assistance by the NMRC shall not be interpreted as a pretext by the successful bidder as condoning of any delay or non-performance of any of the successful bidder's obligations.

Sr. No.	Page no. of RFP document	RFP Clause / Section number	Existing Clause	Revised Clause
2	14	Section 2.2.2.12: Role of Successful Bidder, point xx	NMRC shall not be responsible for projections and the revenue that the Bidder had quoted in commercial bid and shall not be reduced in any scenario. The assessment of cost for promotions to increase number of users, feedback surveys, outreach programs shall be the responsibility of the Bidder. NMRC can facilitate some publicity and outreach programs for the Successful Bidder, but NMRC shall not be liable to make any payment for such works.	NMRC shall not be responsible for projections and the revenue that the Bidder had quoted in commercial bid and shall not be reduced in any scenario. The assessment of cost for promotions to increase number of users, feedback surveys, outreach programs shall be the responsibility of the Bidder.  It shall be the successful bidder's exclusive responsibility to increase number of users, feedback surveys, outreach programs. However NMRC may (where in position to do so) provide reasonable assistance to successful bidder at the request and cost of successful bidder to increase number of users, feedback surveys, outreach programs required. The rendering of such assistance by the NMRC shall not be interpreted as a pretext by the successful bidder as condoning of any delay or non-performance of any of the successful bidder's obligations.
3	14	Section 2.3: Role of NMRC, point no. i	On receiving written request of the Successful Bidder, NMRC shall assist in arranging stakeholder consultation meetings	It shall be the successful bidder's exclusive responsibility to organise stakeholder consultation meetings.  However NMRC may (where in position to do so) provide reasonable assistance to successful bidder at the request and cost of successful bidder in arranging stakeholder consultation meetings (if any). The rendering of such assistance by the NMRC shall not be interpreted as a pretext by the successful bidder as condoning of any delay or non-performance of any of the successful bidder's obligations.
4	14	Section 2.3: Role of NMRC, point no. iv	On receiving written request of the Successful Bidder, NMRC shall help in obtaining data or information if available with government stakeholder departments	Deleted

Sr. No.	Page no. of RFP document	RFP Clause / Section number	Existing	g Clause	Revised Clause		
5	3	Point no. (o)	consortium) which scores	ns any entity (sole bidder or the highest marks in both and is awarded the "Letter of	consortium) who is techniconditions and quote highes	ns any entity (sole bidder or ically qualified as per RFP t percentage of revenue share nat is awarded the "Letter of	
6	30	Section 4: Eligibility, Evaluation and Selection Process, Sr. No. 4	Bidder should have a positive net worth in each of the last three financial years.  In case of consortium, Lead bidder and Consortium member must have Positive net worth as on last date on audited last financial year.	<ul> <li>Financial Capacity as per format in section 6 of RFP.</li> <li>Audited financial statements for each of the last three years / CA certificate on its Letter Head (CA membership number should be clearly mentioned and visible in the certificate.</li> <li>A copy of the Audited balance sheets and Profit and Loss Statements for the last 3 (three) financial years i.e., financial Years (2019 – 20, 2020 – 21 &amp; 2021 - 22) (For all the members in case of Consortium)</li> <li>Note:</li> <li>In case the audited balance sheet of the latest financial year is not yet available, then the bidder(s) is</li> </ul>	Eligibility parameter  Bidder (all members in case of consortium) should have a positive net worth in any three (3) of the last five (5) financial years.  "Last 5 Financial Years" means FY 2018 – 19, 2019 – 20, 2020 – 21, 2021 – 22 & 2022 - 23	• Financial Capacity as per format in section 6 of RFP. • Audited financial statements for each of the three years (of last 5 years) that have positive net worth / CA certificate on its Letter Head (CA membership number should be clearly mentioned and visible in the certificate. • A copy of the Audited balance sheets and Profit and Loss Statement of three (3) of last five (5) financial years (For all the members in case of Consortium).	

Sr. No.	Page no. of RFP document	RFP Clause / Section number	tion number Existing Clause			Revised Clause			
7	31	Section 4:	Fligibility parameter	required to submit financial statements/ reports for F.Y. 2019-20, 2020-21 and 2021-22 along with an affidavit and a certificate from the Statutory Auditor/ Chartered Accountant duly certifying that the balance sheet for F.Y. 2022-23 has not been audited so far.		Fligibility parameter	Supporting Documents		
	31	Section 4: Eligibility, Evaluation and Selection Process, Sr. No. 6	Eligibility parameter  Certification  Bidder (all consortium members in case of consortium) should have ISO certification 27001:2013 which should be valid at the time of Bid Submission  Bidder (all consortium members in case of consortium) should have ISO certification 9001:2015 which should be valid at the time of Bid Submission  Bidder (all consortium members in case of consortium) should have CMMi (minimum level 3) certificate which should be valid at the time of Bid Submission	Certificate		Certification  Bidder (any one of the consortium member in case of consortium) should have ISO certification 27001:2013 which should be valid at the time of Bid Submission  Bidder (all consortium members in case of consortium) should have ISO certification 9001:2015 which should be valid at the time of Bid Submission  Bidder (any one of the consortium member in case of consortium) should have CMMi (minimum level 3) certificate which should be valid at the time of Bid Submission.	Certificate  Certificate		

Sr. No.	Page no. of RFP document	RFP Clause / Section number	Existing Clause			Revised Clause				
8	53	6.3. Form 3: Capability	Eligibility Criteria	(To be filled I	by bidder)		Eligibility Criteria	(To be filled b	y bidde	r)
		Statement, Sr. No. 4		FY	Net Worth (INR)			FY	Net (INR)	Worth
			Bidder should have a positive net worth in	2020-21			Bidder (all members in case of consortium)	2022 - 23		
			ln case of consortium, Lead bidder and Consortium member must have Positive net worth as on last date on audited last financial year.	2021-22			/	2021 – 22		
						of the last five (5) financial years.  "Last 5 Financial Years"	2020 – 21			
							2019 – 20			
							means FY 2018 - 19, 2019 - 20, 2020 - 21, 2021 - 22 & 2022 - 23	2018 – 19		
9	54	6.3. Form 3: Capability Statement, Sr. No. 6	Certification  • Bidder (all consortium members in case of consortium) should have ISO certification 27001:2013 which should be valid at the time of Bid Submission  • Bidder (all consortium members in case of consortium) should have ISO certification 9001:2015 which should be valid at the time of Bid Submission  • Bidder (all consortium members in case of consortium) should have ISO certification 9001:2015 which should be valid at the time of bid Submission  • Bidder (all consortium members in case of consortium) should have CMMi (minimum level 3) certificate which should be valid at the time of Bid Submission.				O certification 2 le time of lembers in case on 9001:2015 e of Bicconsortium med MMi (minimum)	27001:20 Bid Suse of conwhich slught Susember in level 3)	13 which abmission insortium) hould be abmission case of	
10	56	6.5. Form 5: Financial Capacity	Details of Net Worth				Refer annexure 1 (Attache	d with this cor	rigendun	n – 2)

Sr. No.	Page no. of RFP document	RFP Clause / Section number		Existing Clause		Revised Clause
11	58	6.6 Form 6: Commercial Bid Format	Revenue to be shared with NMRC	*Revenue to be shared with NMRC over a period of 5.5 + 2 years (INR) (percentage of total revenue)	shared with (Percentage s & calculation	*Revenue to be shared with NMRC over a period of 5.5 + 2 years (percentage of revenue)  er must quote the percentage of revenue to be NMRC such as 4%, 5%20%, 30% shown here is indicative only) as per their choice of revenue. The bidder who will quote highest in the commercial bid will be termed as H1

### **Annexure 1**

## 6.5 Form 5: Financial Capacity

#### A. Details of Turnover

S. No.	Particulars of Turnover	Details (INR)
1	2022-23	
2	2021-22	
3	2020-21	
	Average annual turnover for the last 3 FYs	

### **Details of Net Worth**

S. No.	Particulars of Net Worth	Details (INR)
1	2022 – 23	
2	2021 – 22	
3	2020 – 21	
4	2019 – 20	
5	2018 - 19	

## Certificate of the Chartered Accountants/Statutory Auditors

Based on Audited Accounts a	nd other releva	nt documents	of	(I	Name o	f bidder), we	e M/s
		Accountants/				•	
information pertaining to FY $\_$		&		_ is correct			
Signature and Seal of Char Undertaking (if applicable)	tered Accoun	tants/Statutor	y Auditor	s (with m	embers	ship no. &	UDIN)
Undertaking (if applicable)							
I/ Weaudited so far. We are submitted Audited Accounts, when prepare	ng the CA cert	•					by the

Signature of Authorized Signatory with seal

(Name & Designation of Authorized Signatory)

In case the Financial Statements for the latest financial year are not audited and therefore the Bidder cannot make it available, the Bidder shall give an undertaking to this effect and the statutory auditor/charted accountant shall certify the same. Also, pertaining to latest financial year, the bidder shall submit an affidavit certifying that "The Annual Accounts have not been audited so far. We are submitting the CA certified provisional accounts, which shall be substantiated by the Audited Accounts, when prepared."

Attach Documentary proofs: Audited Financial Statements and Turnover Certificate