

NOIDA METRO RAIL CORPORATION **(NMRC) LIMITED**

EoI No. /NMRC/IT/IT Services/2023/2577

Expression of Interest

Management of NMRC IT Services

July 2023

Issued by:

**Noida Metro Rail Corporation (NMRC) Limited
Block-III, 3rd Floor,**

**Ganga Shopping Complex, Sector-29, Noida -201301, District
Gautam Buddha Nagar, Uttar Pradesh, India**

Notice Inviting Expression of Interest

1	Name of the work	Management of NMRC IT Services
2	Name of the Corporation and Official	Dy. General Manager (AFC-Tele) Noida Metro Rail Corporation, Block-III, 3rd Floor, Ganga Shopping Complex, Sector-29, Noida 201301 Email: nmrc.afc@gmail.com / dgm_teleafc@nmrcnoida.com / itnoidametro@gmail.com
3	Key Dates	
(a)	Date of EOI application available online	06/07/2023
(b)	EOI application available online at	www.nmrcnoida.com
(c)	Date for Pre- submission meeting	12/07/2023 , 11 am
(d)	Last date for seeking clarifications	12/07/2023 , 3 pm
(e)	Last Date for submission of Interest	31/07/2023
(f)	Place of Application Opening	Noida Metro Rail Corporation, Block-III, 3 rd Floor, Ganga Shopping Complex, Sector-29, Noida 201301
4	EOI Opening date	06/07/023

Inviting 'Expression of Interest'
for
Management of NMRC IT Services

NMRC is a Joint Venture Company of Government of India (GoI) and Government of Uttar Pradesh (GoUP) established for the purpose of planning, building and establishing of Mass Rapid transit urban transport system.

Noida Metro Rail Corporation Ltd. (NMRC) is operating a Metro corridor covering the length of 29.707KM between Noida & Greater Noida and operational since 26th January, 2019. The stretch consisting of 21 stations out of which 15 are in Noida and 6 in Greater Noida. New Lines to be available in future. NMRC Head Office is located in Noida and NMRC Depot is located in Greater Noida. IT Server Room is located at Greater Noida NMRC Depot.

SCOPE:

NMRC being a public transport provider in Noida and Greater Noida region and have Head Office at Block - III, Third Floor, Ganga Shopping Complex, Sector -29, Noida 201301. Currently, NMRC have few of the IT services, which are running on cloud based. NMRC want to migrate these cloud based services to in-house services.

In this reference, NMRC intends to seek expression of Interest (EoI) from IT service providers, who are already in this business. The details of IT services, which requires migration is captured below.

- 1) **NMRC Website (www.nmrcnoida.com)** NMRC Website hosting is currently maintained by third party agency. NMRC needs to setup in-house website hosting .
- 2) **HRMS Server** Similarly, HRMS Server was setup on cloud based model and currently, it is maintained by third party.
- 3) **Mail Server** NMRC E-mail Server is hosted in-house and is currently maintained by third party agency. It needs to be properly maintained, updated and upgraded. Need to migrate to NIC platform.

For in-house server setup, servers should be hosted inside the premises of NMRC Server Room located at NMRC Depot, Greater Noida. Along with the in-house server setup with migration from cloud based, NMRC requires a Disaster Recovery(DR) setup, which could provide backup for primary data in real time, so that IT services

are not hampered in case of any unwanted incident. The DR setup preferably on Govt data centers like STPI, which is closely available at NMRC Head Office.

In view of above, NMRC invites Expression of Interest (EoI) from interested IT Service providers for migration of NMRC IT Services from cloud based to in-house servers. In this regard, NMRC calls for a discussion/meeting with various prospects/bidders on date **12th July 2023, 11 am** at NMRC Head Office at Block - III, Third Floor, Ganga Shopping Complex, Sector -29, Noida 201301.

The organisations interested should have acquired necessary documents for carrying out the activities proposed by them. The copy of the valid documents should be submitted along with the application containing Expression of Interest with budgetary offer in a sealed envelope as sought for in the enclosed Annexure-I, and Annexure-II. Thereafter based on this, NMRC may call for Open Tender.

Interested parties may submit their proposal for Expression of Interest as per attached Annexure -I with proposed solution along with drawing and cost of proposal with specification of document to:

Dy. General Manager (AFC-Tele), Noida Metro Rail Corporation, Block-III, 3rd Floor, Ganga Shopping Complex, Sector-29, Noida 201301.

Last date for submitting the Proposal for Expression of Interest is **31st July 2023 at 15.00hrs.**

Any technical queries, information and clarifications may be addressed to **Dy. General Manager (AFC-Tele), Noida Metro Rail Corporation, Block-III, 3rd Floor, Ganga Shopping Complex, Sector-29, Noida 201301** and may also be emailed to dgm_teleafc@nmrcnoida.com / nmrc.afc@gmail.com / itnoidametro@gmail.com

Annexure

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1. I/We....., express our interest for Migration of various IT services from cloud based to In-house Server.

Sr. No.	Item Description	Offer price (INR)	Attach Detailed Drawing and proposed solution along with specification	Remarks, if any
1	NMRC Website Migration, upgradation, updation, Hosting and Maintenance			
2	HRMS Server Migration, upgradation, updation, Hosting and Maintenance			
3	Mail Server Migration, upgradation, updation, Hosting and Maintenance			

NOTE:

- Above prices for a period of initial setup and Maintenance for a period of 3 years.
- **Clarification regarding the rates offered** the rates offered are exclusive of all applicable taxes like GST shall be extra.
- Our preferred specific Terms and Conditions with regard to scope, Migration of various IT services from cloud based to In-house Server:

NMRC invites an 'Expression of Interest' from interested service providers, who may be a sole proprietorship firm, a partnership firm or a company incorporated under the Company Act 1956/2013 and having its registered office in Delhi/NCR.

(Authorized Rep. of Company)

Annexure
-II

1) Organizational Information

a) Name of the Organization :

b) Nature of corporate Body :

(Proprietorship/Partnership/
Company/Cooperative Body/
Joint venture/Public Limited
etc.)

c) Address, Telephone & E-mail address
: of the registered Office/sale
office/company
Owned service
center etc.

2) Financial Status

a) Annual turnover (Average of
: last three financial years)

b) Financial position: (Copy of B/Sheet for
Last three years (2020-21, 2021-22, 2022-23))

(Authorized Rep. of Company)